SATA II RAID Subsystem

User Manual

Revision 1.0

Table of Contents

Preface **5**

Before You Begin **6**

Safety Guidelines 6

Controller Configurations 6

Packaging, Shipment and Delivery 6

Unpacking the Shipping Carton 7

Chapter 1 Product Introduction **8**

1.1 Technical Specifications 10

1.2 RAID Concepts 11

1.3 SCSI Concepts 16

1.3.1 Multiple SCSI Format Support 16

1.3.2 Host SCSI ID Selection 16

1.3.3 Terminators 17

1.4 Array Definition 18

1.4.1 Raid Set 18

1.4.2 Volume Set 18

1.5 High Availability 19

1.5.1 Creating Hot Spares 19

1.5.2 Hot-Swap Disk Drive Support 19

1.5.3 Hot-Swap Disk Rebuild 19

Chapter 2 Identifying Parts of the RAID Subsystem **20**

2.1 Main Components 20

2.1.1 Front View 20

2.1.2 Rear View 23

Chapter 3 Getting Started with the Subsystem **25**

3.1 Disk Drive Installation 25

3.2 Connecting to Host 26

3.3 Powering On 26

3.4 SCSI Termination 27

3.5 Connecting an Interrupted Power Supply (UPS) 28

3.6 Connecting to a PC or Terminal 29

Chapter 4 RAID Configuration Utility Options **30**

4.1 Configuration through Terminal 30

4.2 Configuration through the LCD Panel....36
4.2.1 Menu Diagram....37
4.3 Configuration through web browser-based proRAID Manager....43

Chapter 5 RAID Management....45

5.1 Quick Function....45
5.1.1 Quick Create....45
5.2 RAID Set Functions....47
5.2.1 Create RAID Set....47
5.2.2 Delete RAID Set....48
5.2.3 Expand RAID Set....49
5.2.4 Offline RAID Set....51
5.2.5 Rename RAID Set....52
5.2.6 Activate Incomplete RAID Set....53
5.2.7 Create Hot Spare....55
5.2.8 Delete Hot Spare....56
5.2.9 Rescue Raid Set....56
5.3 Volume Set Function....57
5.3.1 Create Volume Set....57
5.3.2 Delete Volume Set....60
5.3.3 Modify Volume Set....61
5.3.3.1 Volume Set Expansion....62
5.3.3.2 Volume Set Migration....63
5.3.4 Check Volume Set....64
5.3.5 Schedule Volume Check....66
5.3.6 Stop Volume Check....67
5.4 Physical Drive....68
5.4.1 Create Pass-Through Disk....68
5.4.2 Modify a Pass-Through Disk....69
5.4.3 Delete Pass-Through Disk....70
5.4.4 Identify Enclosure....71
5.4.5 Identify Selected Drive....72
5.5 System Controls....73
5.5.1 System Configuration....73
5.5.2 HDD Power Management....75
5.5.3 U320 SCSI Target Config....77
5.5.4 EtherNet Configuration....78
5.5.5 Alert By Mail Configuration....79
5.5.6 SNMP Configuration....80
5.5.7 NTP Configuration....81

5.5.8 View Events / Mute Beeper 82
5.5.9 Generate Test Event 83
5.5.10 Clear Event Buffer 84
5.5.11 Modify Password 85
5.5.12 Upgrade Firmware 85
5.5.13 Shutdown Controller 86
5.5.14 Restart Controller 87
5.6 Information Menu 88
5.6.1 RAID Set Hierarchy 88
5.6.2 System Information 90
5.6.3 Hardware Monitor 91

Chapter 6 Maintenance 92

6.1 Upgrading the RAID Controller's Cache Memory 92
6.1.1 Replacing the Memory Module 92
6.2 Upgrading the RAID Controller's Firmware 93

Preface

About this manual

This manual provides information regarding the hardware features, installation and configuration of the **RAID subsystem**. This document also describes how to use the storage management software. Information contained in the manual has been reviewed for accuracy, but not for product warranty because of the various environment/OS/settings. Information and specifications will be changed without further notice.

This manual uses section numbering for every topic being discussed for easy and convenient way of finding information in accordance with the user's needs. The following icons are being used for some details and information to be considered in going through with this manual:

NOTES:
These are notes that contain useful information and tips that the user must give attention to in going through with the subsystem operation.

IMPORTANT!
These are the important information that the user must remember.

WARNING!
These are the warnings that the user must follow to avoid unnecessary errors and bodily injury during hardware and software operation of the subsystem.

CAUTION:
These are the cautions that user must be aware of to prevent damage to the subsystem and/or its components.

Copyright

No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without the prior written consent.

Trademarks

All products and trade names used in this document are trademarks or registered trademarks of their respective owners.

Changes

The material in this document is for information only and is subject to change without notice.

Before You Begin

Before going through with this manual, you should read and focus on the following safety guidelines. Notes about the subsystem's controller configuration and the product packaging and delivery are also included here.

Safety Guidelines

To provide reasonable protection against any harm on the part of the user and to obtain maximum performance, user is advised to be aware of the following safety guidelines particularly in handling hardware components:

Upon receiving of the product:

- Place the product in its proper location.
- Do not try to lift it by yourself alone. Two or more persons are needed to remove or lift the product to its packaging. To avoid unnecessary dropping out, make sure that somebody is around for immediate assistance.
- It should be handled with care to avoid dropping that may cause damage to the product. Always use the correct lifting procedures.

Upon installing of the product:

- Ambient temperature is very important for the installation site. It must not exceed 30°C. Due to seasonal climate changes; regulate the installation site temperature making it not to exceed the allowed ambient temperature.
- Before plugging-in any power cords, cables and connectors, make sure that the power switches are turned off. Disconnect first any power connection if the power supply module is being removed from the enclosure.
- Outlets must be accessible to the equipment.
- All external connections should be made using shielded cables and as much as possible should not be performed by bare hand. Using anti-static hand gloves is recommended.
- In installing each component, secure all the mounting screws and locks. Make sure that all screws are fully tightened. Follow correctly all the listed procedures in this manual for reliable performance.

Controller Configurations

This RAID subsystem supports both single controller configurations. The single controller can be configured depending on the user's requirements.

This manual will discuss single controller configuration.

Packaging, Shipment and Delivery

- Before removing the subsystem from the shipping carton, you should visually inspect the physical condition of the shipping carton.
- Unpack and verify that the contents of the shipping carton are complete and in good condition.
- Exterior damage to the shipping carton may indicate that the contents of the carton are damaged.
- If any damage is found, do not remove the components; contact the dealer where you purchased the subsystem for further instructions.

Unpacking the Shipping Carton

The shipping package contains the following:

	RAID Subsystem Unit
	Three (3) power cords
	Two (2) external SCSI cables
	One (1) RJ45 Ethernet cable
	One (1) external null modem cable
	One (1) external UPS cable
	Two (2) Active LVD/SE terminators
	User Manual

NOTE: If any damage is found, contact the dealer or vendor for assistance.

Chapter 1 Product Introduction

The RAID Subsystem

Highest Density Available

- 3U chassis with 16 bays carriers.

Extraordinary fault tolerance

- Advanced Guarding technology (RAID ADG) provides the highest level of data protection.

Extraordinary performance

- Serial ATA: The Next Generation Internal Storage Interconnect.
- Better connectivity, higher data transfer rates.

Features

- Supports RAID levels 0, 1, 10, 3, 5, 6, and JBOD
- Supports hot spare and automatic hot rebuild.
- Allows online capacity expansion within the enclosure.
- Local audible event notification alarm.
- Supports password protection and UPS connection.
- Built-in serial port interface for remote event notification.
- Dual host channels support clustering technology.
- Tagged commend queuing for 256 commands, allows for overlapping data streams.
- Transparent data protection for all popular operating systems.
- RAID ADG provides the highest level of data protection.
- Supports multiple array enclosure per host connection.
- Online RAID level migration.

RAID Management

- Smart-function LCD panel.
- Environmental monitoring unit.
- Real-time drive activity and status indicators.
- Browser-based GUI management utility.

1.1 Technical Specifications

Form-factor	3U 19-inch rackmount chassis
RAID processor	Intel 64 bit RISC
RAID level	0, 1, 10, 3, 5, 6, and JBOD
Cache memory	512MB~4GB
No. of Channels (host+drive)	2 + 16
Host interface	Ultra 320 LVD
Drive bus interface	SATA II
Data Rate Transfer	Up to 320MB/Sec
Backplane board	SATA II
Hot-swap drive trays	Sixteen (16) 1-inch trays
Hot-swappable power supplies	Three (3) 300W power supplies with PFC
Cooling fans	2 (blower)
Battery backup	Option
Fibre hub	No
R-Link support	Yes
SNMP Protocol Support	Yes
Background RAID Initialization	Yes
S.M.A.R.T.	Yes
Array roaming	Yes
Power Requirements	AC 90V ~ 254V Full Range 12A/6A at 110V/220V, 47Hz ~ 63Hz
Relative Humidity	10% ~ 85% Non-condensing
Operating Temperature	10°C ~ 50°C (50°F ~ 122°F)
Physical Dimension	133(H) x 482 (W) x 609(D) mm
Weight (Without Disk)	20.5kgs / 45.1Lbs

1.2 RAID Concepts

RAID Fundamentals

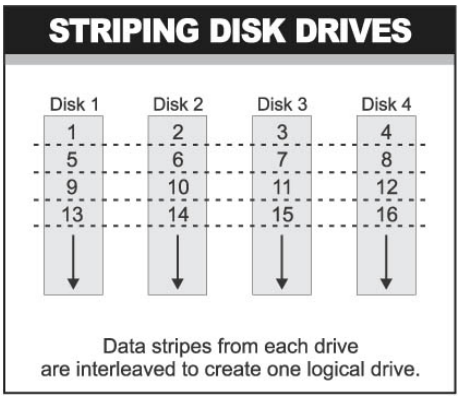
The basic idea of RAID (Redundant Array of Independent Disks) is to combine multiple inexpensive disk drives into an array of disk drives to obtain performance, capacity and reliability that exceeds that of a single large drive. The array of drives appears to the host computer as a single logical drive.

Five types of array architectures, RAID 1 through RAID 5, were originally defined; each provides disk fault-tolerance with different compromises in features and performance. In addition to these five redundant array architectures, it has become popular to refer to a non-redundant array of disk drives as a RAID 0 arrays.

Disk Striping

Fundamental to RAID technology is striping. This is a method of combining multiple drives into one logical storage unit. Striping partitions the storage space of each drive into stripes, which can be as small as one sector (512 bytes) or as large as several megabytes. These stripes are then interleaved in a rotating sequence, so that the combined space is composed alternately of stripes from each drive. The specific type of operating environment determines whether large or small stripes should be used.

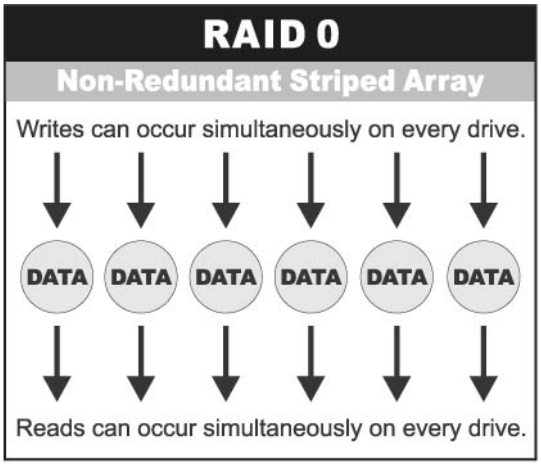
Most operating systems today support concurrent disk I/O operations across multiple drives. However, in order to maximize throughput for the disk subsystem, the I/O load must be balanced across all the drives so that each drive can be kept busy as much as possible. In a multiple drive system without striping, the disk I/O load is never perfectly balanced. Some drives will contain data files that are frequently accessed and some drives will rarely be accessed.



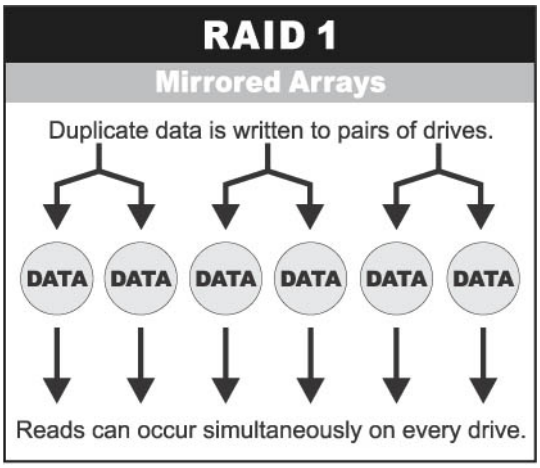
By striping the drives in the array with stripes large enough so that each record falls entirely within one stripe, most records can be evenly distributed across all drives. This keeps all drives in the array busy during heavy load situations. This situation allows all drives to work concurrently on different I/O operations, and thus maximize the number of simultaneous I/O operations that can be performed by the array.

Definition of RAID Levels

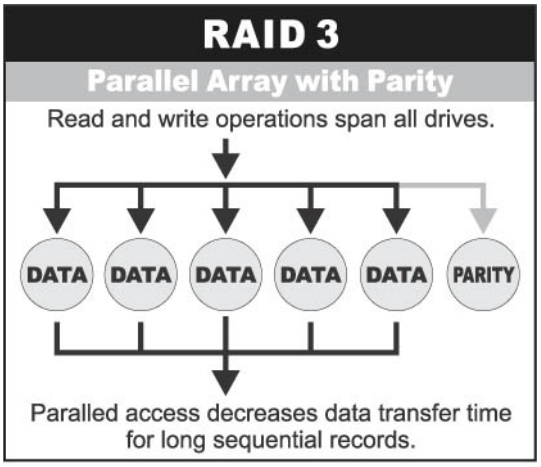
RAID 0 is typically defined as a group of striped disk drives without parity or data redundancy. RAID 0 arrays can be configured with large stripes for multi-user environments or small stripes for single-user systems that access long sequential records. RAID 0 arrays deliver the best data storage efficiency and performance of any array type. The disadvantage is that if one drive in a RAID 0 array fails, the entire array fails.



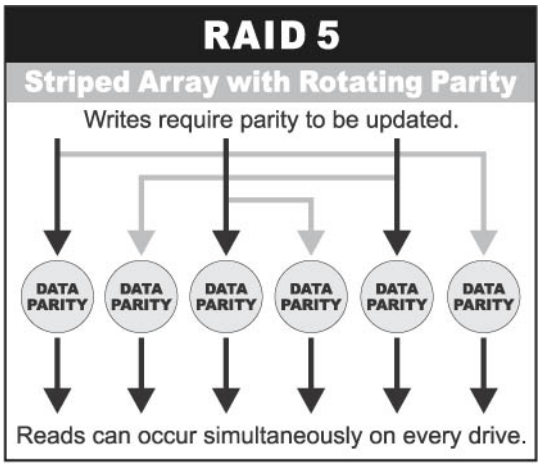
RAID 1, also known as disk mirroring, is simply a pair of disk drives that store duplicate data but appear to the computer as a single drive. Although striping is not used within a single mirrored drive pair, multiple RAID 1 arrays can be striped together to create a single large array consisting of pairs of mirrored drives. All writes must go to both drives of a mirrored pair so that the information on the drives is kept identical. However, each individual drive can perform simultaneous, independent read operations. Mirroring thus doubles the read performance of a single non-mirrored drive and while the write performance is unchanged. RAID 1 delivers the best performance of any redundant array type. In addition, there is less performance degradation during drive failure than in RAID 5 arrays.



RAID 3 sector-stripes data across groups of drives, but one drive in the group is dedicated for storing parity information. RAID 3 relies on the embedded ECC in each sector for error detection. In the case of drive failure, data recovery is accomplished by calculating the exclusive OR (XOR) of the information recorded on the remaining drives. Records typically span all drives, which optimizes the disk transfer rate. Because each I/O request accesses every drive in the array, RAID 3 arrays can satisfy only one I/O request at a time. RAID 3 delivers the best performance for single-user, single-tasking environments with long records. Synchronized-spindle drives are required for RAID 3 arrays in order to avoid performance degradation with short records. RAID 5 arrays with small stripes can yield similar performance to RAID 3 arrays.

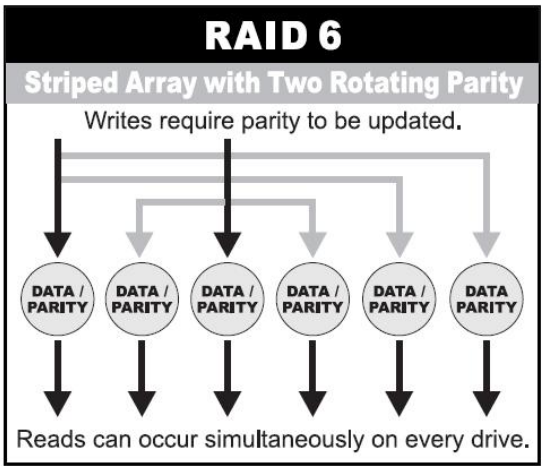


Under **RAID 5** parity information is distributed across all the drives. Since there is no dedicated parity drive, all drives contain data and read operations can be overlapped on every drive in the array. Write operations will typically access one data drive and one parity drive. However, because different records store their parity on different drives, write operations can usually be overlapped.



Dual-level RAID achieves a balance between the increased data availability inherent in RAID 1, RAID 3, RAID 5, or RAID 6 and the increased read performance inherent in disk striping (RAID 0). These arrays are sometimes referred to as RAID 10 (1E), RAID 30, RAID 50 or RAID 60.

RAID 6 is similar to RAID 5 in that data protection is achieved by writing parity information to the physical drives in the array. With RAID 6, however, ***two*** sets of parity data are used. These two sets are different, and each set occupies a capacity equivalent to that of one of the constituent drives. The main advantage of RAID 6 is High data availability – any two drives can fail without loss of critical data.



In summary:

- RAID 0 is the fastest and most efficient array type but offers no fault-tolerance. RAID 0 requires a minimum of one drive.
- RAID 1 is the best choice for performance-critical, fault-tolerant environments. RAID 1 is the only choice for fault-tolerance if no more than two drives are used.
- RAID 3 can be used to speed up data transfer and provide fault-tolerance in single-user environments that access long sequential records. However, RAID 3 does not allow overlapping of multiple I/O operations and requires synchronized-spindle drives to avoid performance degradation with short records. RAID 5 with a small stripe size offers similar performance.
- RAID 5 combines efficient, fault-tolerant data storage with good performance characteristics. However, write performance and performance during drive failure is slower than with RAID 1. Rebuild operations also require more time than with RAID 1 because parity information is also reconstructed. At least three drives are required for RAID 5 arrays.
- RAID 6 is essentially an extension of RAID level 5 which allows for additional fault tolerance by using a second independent distributed parity scheme (two-dimensional parity). Data is striped on a block level across a set of drives, just like in RAID 5, and a second set of parity is calculated and written across all the drives; RAID 6 provides for an extremely high data fault tolerance and can sustain multiple simultaneous drive failures. It is a perfect solution for mission critical applications.

RAID Management

The subsystem can implement several different levels of RAID technology. RAID levels supported by the subsystem are shown below.

RAID Level	Description	Min. Drives
0	Block striping is provide, which yields higher performance than with individual drives. There is no redundancy.	1
1	Drives are paired and mirrored. All data is 100% duplicated on an equivalent drive. Fully redundant.	2
3	Data is striped across several physical drives. Parity protection is used for data redundancy.	3
5	Data is striped across several physical drives. Parity protection is used for data redundancy.	3
6	Data is striped across several physical drives. Parity protection is used for data redundancy. Requires N+2 drives to implement because of two-dimensional parity scheme.	4
10	Combination of RAID levels 1 and 0. This level provides striping and redundancy through mirroring. RAID 10 requires the use of an even number of disk drives to achieve data protection, while RAID 1E (Enhanced Mirroring) uses an odd number of drives.	4 (3)

1.3 SCSI Concepts

Before configuring the subsystem, you must first understand some basic SCSI concepts so that the subsystem and SCSI devices will function properly.

1.3.1 Multiple SCSI Format Support

The subsystem support the SCSI interface standards listed below. Note that the data bit and cable length restrictions must be followed.

SCSI Type	Data Bit	Data Rate	Cable
SCSI-1	8 Bits	5 MB/Sec	6 m
Fast SCSI	8 Bits	10 MB/Sec	3 m
Fast Wide SCSI	16 Bits	20 MB/Sec	3 m
Ultra SCSI	8 Bits	20 MB/Sec	1.5 m
Ultra Wide SCSI	16 Bits	40 MB/Sec	1.5 m
Ultra 2 SCSI	8 Bits	40 MB/Sec	12 m
Ultra 2 Wide	16 Bits	80 MB/Sec	12 m
Ultra 160 Wide	16 Bits	160MB/Se	12 m
Ultra 320 LVD	16 Bits	320MB/Se	12 m

1.3.2 Host SCSI ID Selection

A SCSI ID is an identifier assigned to SCSI devices which enables them to communicate with a computer when they are attached to a host adapter via the SCSI bus. Each SCSI device, and the host adapter itself, must have a SCSI ID number (Ultra 320 Wide SCSI = 0 to 15). The ID defines each SCSI device on the SCSI bus. If there are more than one SCSI adapter in the Host subsystem, each adapter forms a separate SCSI bus. SCSI IDs can be re-used as long as the ID is assigned to a device on a separate SCSI bus. Refer to the documentation that came with your peripheral device to determine the ID and how to change it. The subsystem must be assigned a unique SCSI ID ranging from 0 to 15 for the Ultra 320 LVD SCSI host system. The default value is ID 0.

1.3.3 Terminators

Based on SCSI specifications, the SCSI bus must be terminated at both ends, meaning the devices that are connected to the ends of the SCSI bus must have their bus terminators enabled. Devices connected in the middle of the SCSI bus must have their terminators disabled. Proper termination allows data and SCSI commands to be transmitted reliably on the SCSI bus. The host adapter and the SCSI devices attached to it must be properly terminated, or they will not work reliably.

Termination means that terminators are installed in the devices at each end of the bus. Some SCSI devices require you to manually insert or remove the terminators. Other devices have built-in terminators that are enabled or disabled via switches or software commands. Refer to the device's documentation on how to enable or disable termination.

Note: If your RAID subsystem is the last device on the SCSI bus, attach the terminator included in the package to the Host Channel A & B Out port before using the subsystem.

1.4 Array Definition

1.4.1 Raid Set

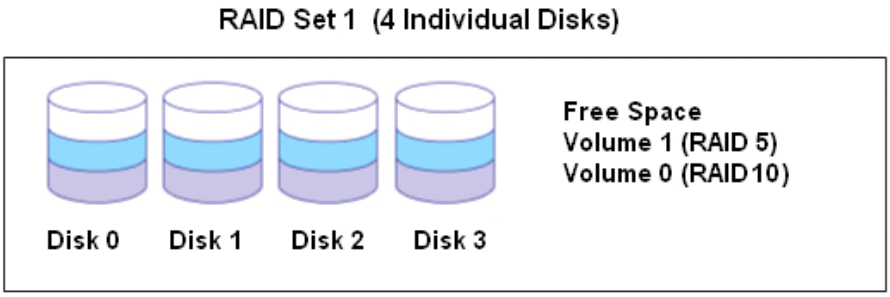
A Raid Set is a group of disk drives containing one or more logical volumes called Volume Sets. It is not possible to have multiple Raid Sets on the same disk drives.

A Volume Set must be created either on an existing Raid Set or on a group of available individual disk drives (disk drives that are not yet a part of a Raid Set). If there are existing Raid Sets with available raw capacity, new Volume Set can be created. New Volume Set can also be created on an existing Raid Set without free raw capacity by expanding the Raid Set using available disk drive(s) which is/are not yet Raid Set member. If disk drives of different capacity are grouped together in a Raid Set, then the capacity of the smallest disk will become the effective capacity of all the disks in the Raid Set.

1.4.2 Volume Set

A Volume Set is seen by the host system as a single logical device. It is organized in a RAID level with one or more physical disks. RAID level refers to the level of data performance and protection of a Volume Set. A Volume Set capacity can consume all or a portion of the raw capacity available in a Raid Set. Multiple Volume Sets can exist on a group of disks in a Raid Set. Additional Volume Sets created in a specified Raid Set will reside on all the physical disks in the Raid Set. Thus each Volume Set on the Raid Set will have its data spread evenly across all the disks in the Raid Set. Volume Sets of different RAID levels may coexist on the same Raid Set.

In the illustration below, Volume 1 can be assigned a RAID 5 level while Volume 0 might be assigned a RAID 10 level.



1.5 High Availability

1.5.1 Creating Hot Spares

A hot spare drive is an unused online available drive, which is ready to replace a failed disk drive. In a RAID level 1, 10, 3, 5, or 6 Raid Set, any unused online available drive installed but not belonging to a Raid Set can be defined as a hot spare drive. Hot spares permit you to replace failed drives without powering down the system. When the RAID subsystem detects a drive failure, the system will do automatic and transparent rebuild using the hot spare drives. The Raid Set will be reconfigured and rebuilt in the background while the RAID subsystem continues to handle system request. During the automatic rebuild process, system activity will continue as normal, however, the system performance and fault tolerance will be affected.

IMPORTANT: The hot spare must have at least the same or more capacity as the drive it replaces.

1.5.2 Hot-Swap Disk Drive Support

The RAID subsystem has built-in protection circuit to support the replacement of SATA II hard disk drives without having to shut down or reboot the system. The removable hard drive tray can deliver "hot swappable" fault-tolerant RAID solution at a price much less than the cost of conventional SCSI hard disk RAID subsystems. This feature is provided in the RAID subsystem for advance fault tolerant RAID protection and "online" drive replacement.

1.5.3 Hot-Swap Disk Rebuild

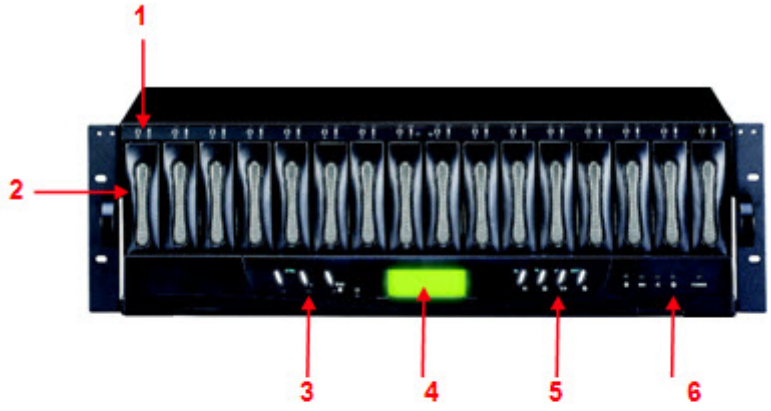
The Hot-Swap feature can be used to rebuild Raid Sets with data redundancy such as RAID level 1, 10, 3, 5, or 6. If a hot spare is not available, the failed disk drive must be replaced with a new disk drive so that the data on the failed drive can be rebuilt. If a hot spare is available, the rebuild starts automatically when a drive fails. The RAID subsystem automatically and transparently rebuilds failed drives in the background with user-definable rebuild rates. The RAID subsystem will automatically continue the rebuild process if the subsystem is shut down or powered off abnormally during a reconstruction process.

Chapter 2 Identifying Parts of the RAID Subsystem

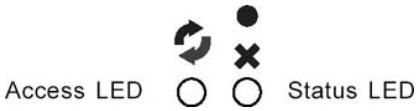
The illustrations below identify the various parts of the system. Familiarize yourself with the parts and terms as you may encounter them later in the later chapters and sections.

2.1 Main Components

2.1.1 Front View



1. HDD Status Indicator



Parts	Function
HDD Status LED	Green LED indicates power is on and hard drive status is good for this slot. If there is no hard drive, the LED is Red. If hard drive defected in this slot or the hard drive is failure, the LED is blinking amber.
HDD Access LED	This LED will blink blue when the hard drive is being accessed or busy.

2. HDD Trays 1 ~ 16 (From right to left)

3. Activity LED

The LED will be blinking blue when system is busy or data is being accessed.

4. LCD Display Panel

NOTE: The 3 buttons on the left of the LCD Display Panel are reserved (no function).

5. Smart Function Front Panel

The smart LCD panel is an option to configure the RAID subsystem. If you are configuring the subsystem using the LCD panel, press the Select button to login and configure the RAID subsystem.

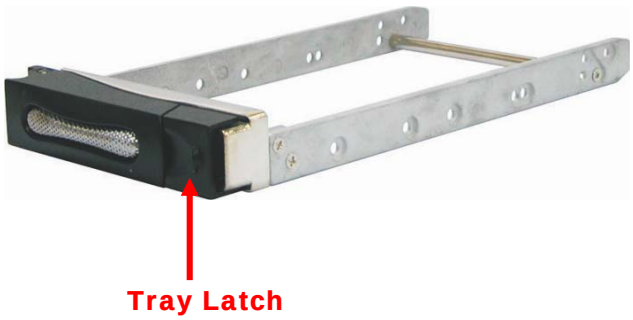
Parts	Function
Up and Down Arrow buttons	Use the Up or Down arrow keys to go through the information on the LCD screen. This is also used to move between each menu when you configure the subsystem.
Select button	This is used to enter the option you have selected.
Exit button **EXIT**	Press this button to return to the previous menu.

6. Environment Status LEDs

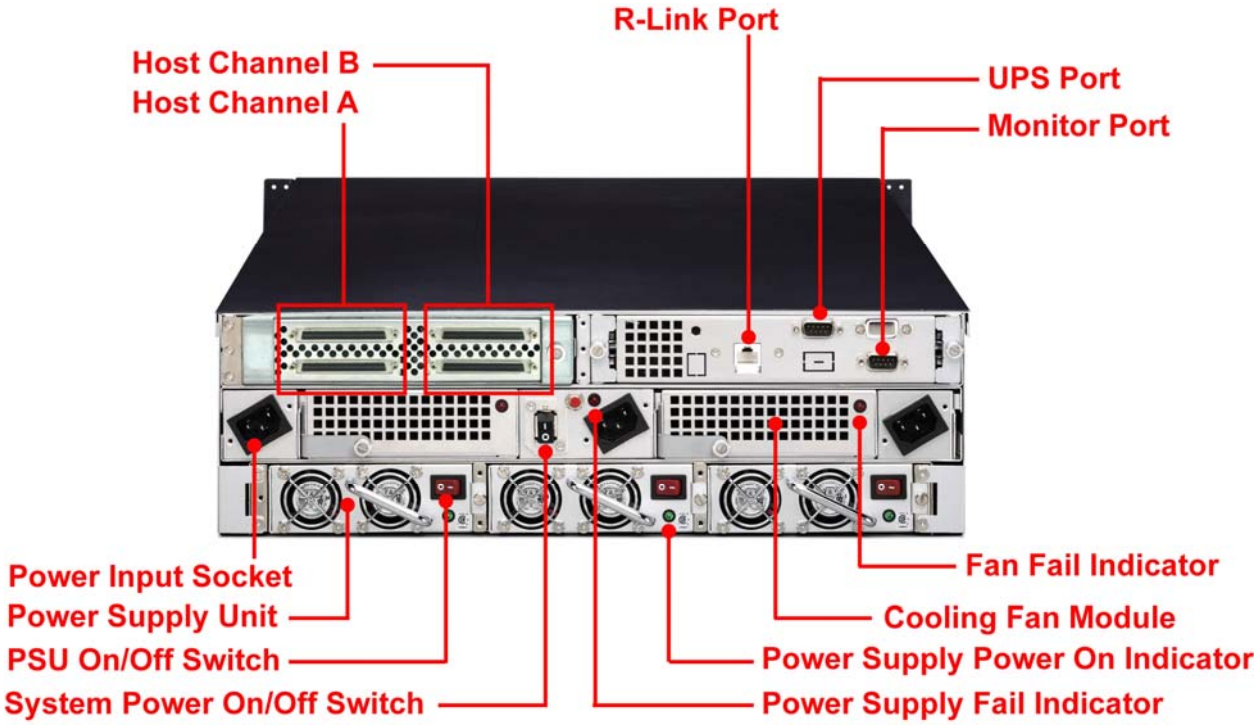
Parts	Function
Power LED	Green LED indicates power is ON.
Power Fail LED	If a redundant power supply unit fails, this LED will turn to RED and alarm will sound.
Fan Fail LED	When a fan fails or the fan's rotational speed is below 700RPM, this LED will turn red and an alarm will sound.
Over Temperature LED	If temperature irregularities in the system occurs (HDD slot temperature over 65°C), this LED will turn RED and alarm will sound.
Voltage Warning LED	An alarm will sound warning of a voltage abnormality and this LED will turn red.

7. Disk Tray

8. Tray Latch



2.1.2 Rear View



Host Channel A - The subsystem is equipped with 2 host channels (Host channel A and Host channel B). The host channel with two 68-pin SCSI connectors at the rear of the subsystem for SCSI in and out.

Host Channel B - Connect to Host's SCSI adapter or other devices.

R-Link Port: Remote Link through RJ-45 ethernet for remote management
The subsystem is equipped with one 10/100 Ethernet RJ45 LAN port. You use web-based browser to management RAID subsystem through Ethernet for remote configuration and monitoring.

Link LED: Green LED indicates ethernet is linking.

Access LED: The LED will blink orange when the 100Mbps ethernet is being accessed.

Uninterrupted Power Supply (UPS) Port - The subsystem may come with an optional UPS port allowing you to connect a UPS device. Connect the cable from the UPS device to the UPS port located at the rear of the subsystem. This will automatically allow the subsystem to use the functions and features of the UPS.

Monitor Port - The subsystem is equipped with a serial monitor port allowing you to connect a PC or terminal.

AC power input socket 1 ~ 3 (From left to right)

Power Supply Unit 1 ~ 3 (From left to right) - Three power supplies (power supply 1, power supply 2 and power supply 3) are located at the rear of the subsystem. Turn on the power of these power supplies to power-on the subsystem. The "power" LED at the front panel will turn green.

If the power supply fails to function or a power supply is not turn on, the Power Fail LED will turn red and an alarm will sound. AN error message will also appear on the LCD screen warning of power failure.

Power Supply Fail indicator - If a power supply fails, this LED will turn red.

Chapter 3 Getting Started with the Subsystem

3.1 Disk Drive Installation

This section describes the physical locations of the hard drives supported by the subsystem and give instructions on installing a hard drive. The subsystem supports hot-swapping allowing you to install or replace a hard drive while the subsystem is running.

a. Pull out an empty disk tray. Press the tray latch downwards to release the tray. Pull the handle outwards to remove the carrier from the enclosure.

b. Take off the bracket before installing hard drive.

c. Place the hard drive in the disk tray.

d. Install the mounting screws on each side to secure the drive in the tray.

e. Slide the tray into a slot and close the tray lever until it clicks into place. The HDD status LED will turn green if system is on.

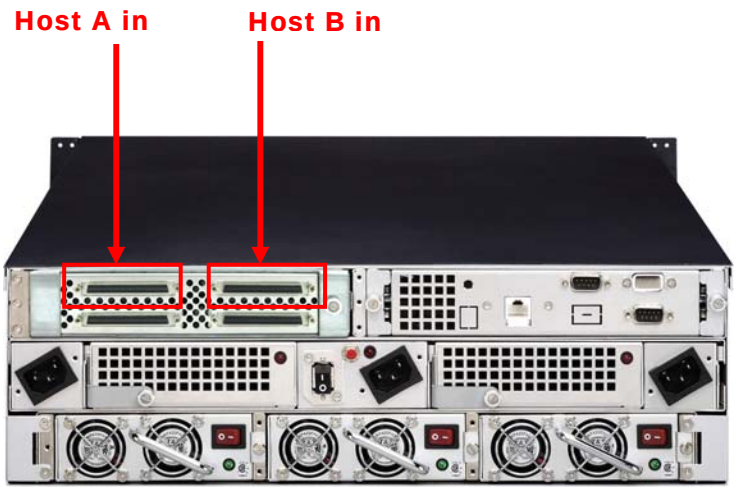
f. If the HDD power LED did not turn green, check if the hard drive is in good condition. If the hard drive is not being accessed, the HDD access LED will not illuminate.

3.2 Connecting to Host

The subsystem supports the Ultra 320 SCSI LVD interface which provides fast 320MB/S data transfer rates using a 16-bit SCSI bus. Installation of the disk array is very similar to the installation of a standard SCSI drive. The SCSI connector accepts the standard 68-pin LVD SCSI connector used on most LVD SCSI devices. Refer to your system and/or SCSI host adapter manual for additional installation procedures that may apply to your system or host adapter.

1. The package comes in two external SCSI cables. For every pair of host channel SCSI connector at the rear of the subsystem, attach one end of the external SCSI cable to one of the SCSI connectors and the other end to the host adapter's external SCSI connector. (The host adapter is installed in your Host subsystem.)

2. Connect the other host system using the other external SCSI cable if you want to configure subsystem into multi-host attachment.



3.3 Powering On

1. Plug in the power cords into the AC Power Input Socket located at the rear of the subsystem.

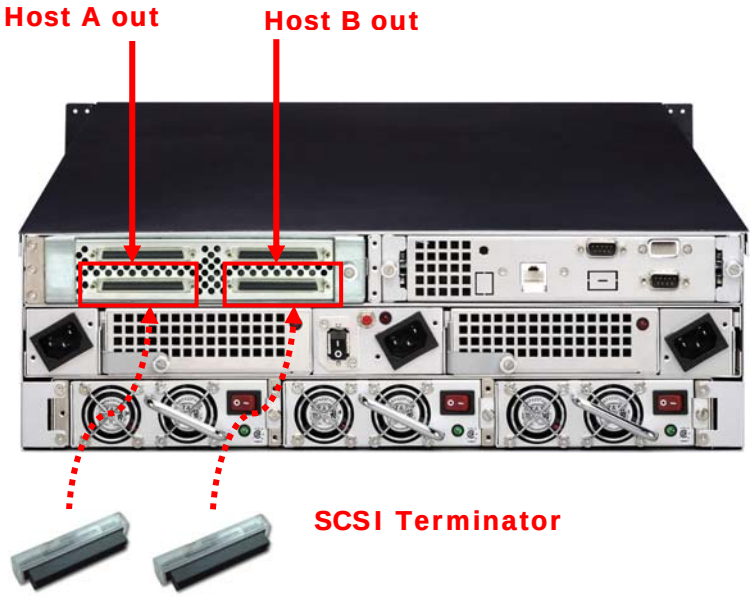
NOTE: The subsystem is equipped with redundant, full range power supplies with PFC (power factor correction). The system will automatically select voltage.

2. Turn on each Power On/Off Switch to power on the subsystem.
3. The Power LED on the front Panel will turn green.

3.4 SCSI Termination

Two 68-pin wide SCSI connectors are provided on the back of the enclosure for connecting the array to the system. These connectors are used in one of two ways:

- If the disk array is the only external SCSI device, or is the last external device in a daisy-chained configuration, connect the incoming cable (the one which is attached to the SCSI adapter) to the Host A & B in connector and install the external SCSI Terminator on the Host A & B out connector.



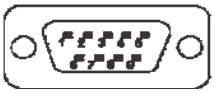
- If the array is to be placed in the middle of a daisy-chained configuration, connect the incoming cable (the one which is attached to the SCSI adapter) to the Host A & B in connector and connect the outgoing cable (the one which continues on to other devices) to the Host A & B out connector. In this case, no terminator is required at the disk array but the last device in the daisy chain must have a terminator.

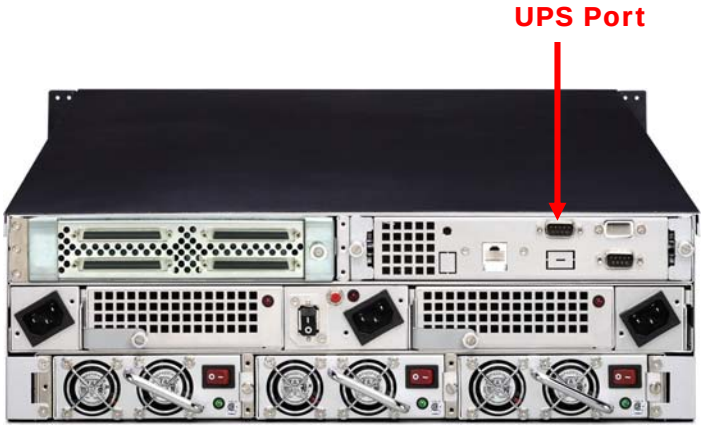
Correct SCSI termination procedures require that the last devices on the SCSI bus be terminated. If the last device is not terminated or if devices other than the last are terminated, erratic SCSI bus performance may occur. Typically, the system or host adapter (SCSI card inside the PC) is the first device and is already terminated. When installing the disk array on a SCSI bus with other devices, be sure to observe the above rules with all devices on the SCSI bus. Consult your system and/or host adapter manual for additional information on correct termination procedure.

Note: If you are connecting another external device after the subsystem, make sure to disable the terminator at the subsystem's host channel A & B out connector. The default host channel's terminator is disabled.

3.5 Connecting an Interrupted Power Supply (UPS)

The subsystem is equipped with a UPS port located at the rear of the sys- tem unit. It allows you to connect a UPS fail signal.



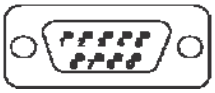


Pin	Description
1	Not used
2	UPS Line Fail
3	Not used
4	UPS Common
5	Not used
6	Not used
7	Not used
8	Not used
9	Not used

Note: UPS connection compliant with NetWare UPS management, smart mode UPS not support.

3.6 Connecting to a PC or Terminal

The subsystem is equipped with a serial monitor port located at the rear of the system unit. This serves as an alternative display when accessing the setup utility.



Pin	Description
1	Data Carrier Detect
2	Receive Data (RD)
3	Transmit Data (TD)
4	Data Terminal Ready
5	Signal Ground (SG)
6	Data Set Ready (DSR)
7	Ready To Send (RTS)
8	Clear To Send (CTS)
9	Ring Indicator (RI)

Chapter 4 RAID Configuration Utility Options

Configuration Methods

There are three methods of configuring the RAID controller:

a. VT100 terminal connected through the serial Monitor port

b. Front panel touch-control buttons

c. Web browser-based remote RAID management via the R-Link Ethernet port

d. Telnet connection via the R-Link Ethernet port

NOTE: The RAID subsystem allows you to access using only one method at a time. You cannot use more than one method at the same time.

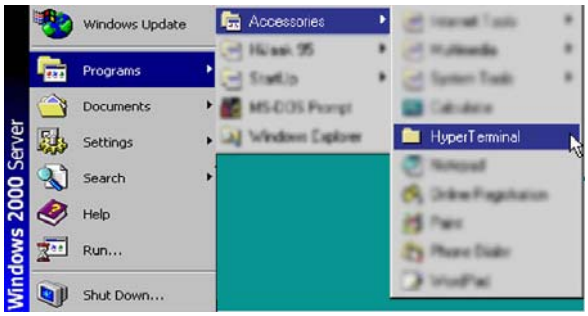
4.1 Configuration through Terminal

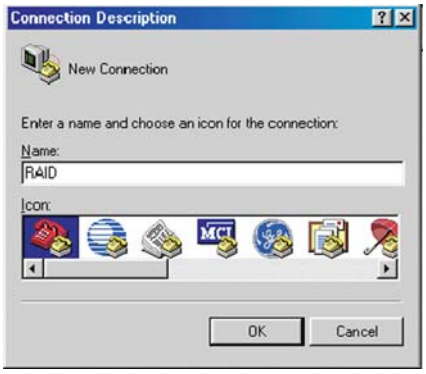
Configuring through a terminal will allow you to use the same configuration options and functions that are available from the LCD panel and via Telnet. To start-up:

1. Connect the Monitor port located at the rear of the system to a PC or a VT100 compatible terminal operating in an equivalent terminal emulation mode using serial cable.

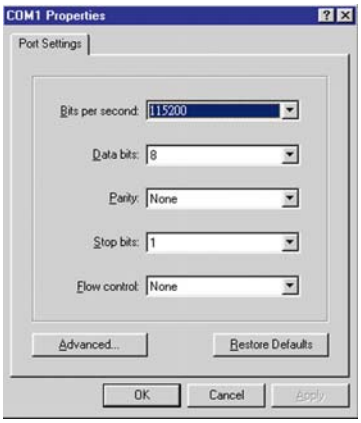
   NOTE: You may connect a terminal while the system's power is on.

2. Power-on the terminal.
3. Run the VT100 program or an equivalent terminal program.

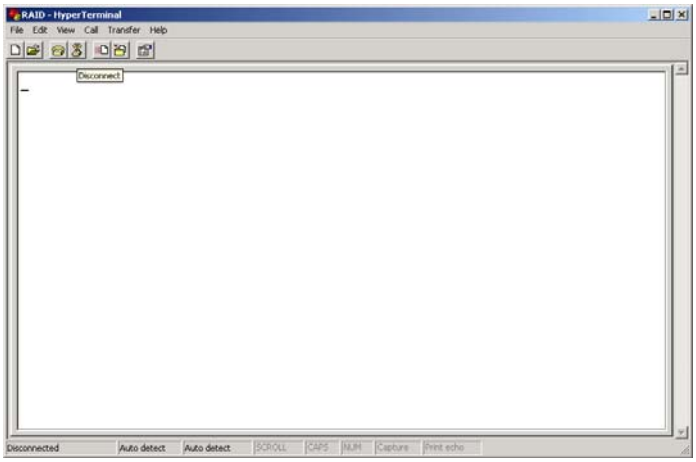




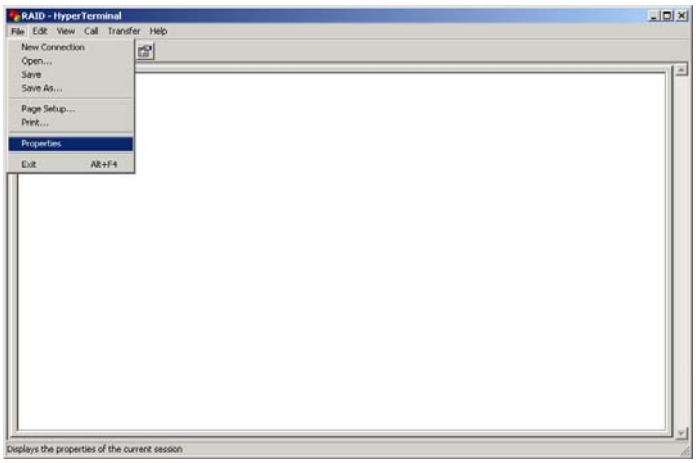
4. The default setting of the monitor port is 115200 baud rate, 8 data bit, non-parity, 1 stop bit and no flow control.



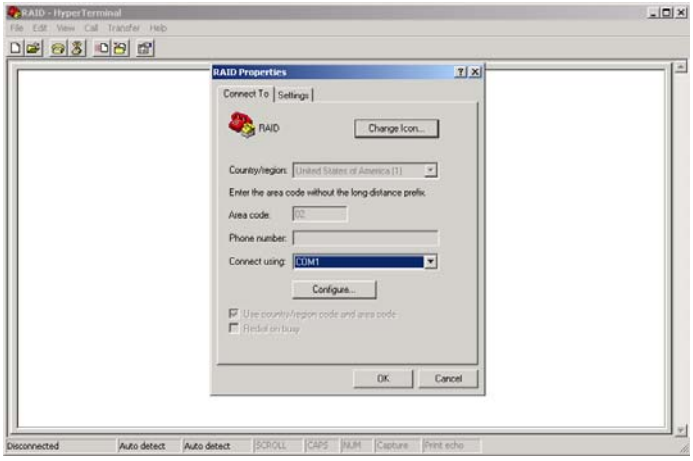
5. Click disconnect button.



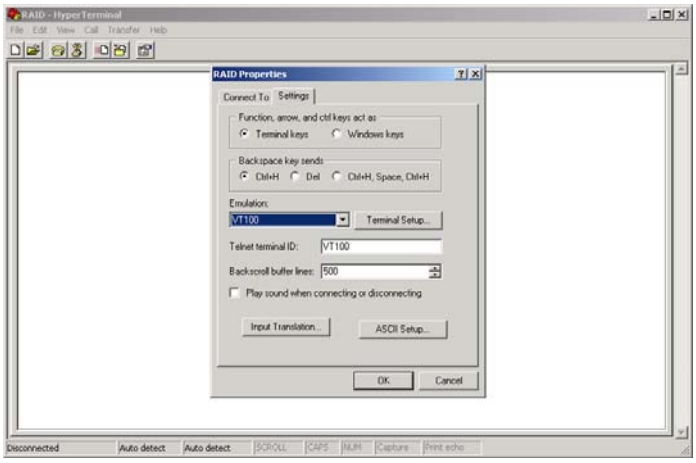
6. Open the File menu, and then open Properties.



7. Open the Settings Tab.

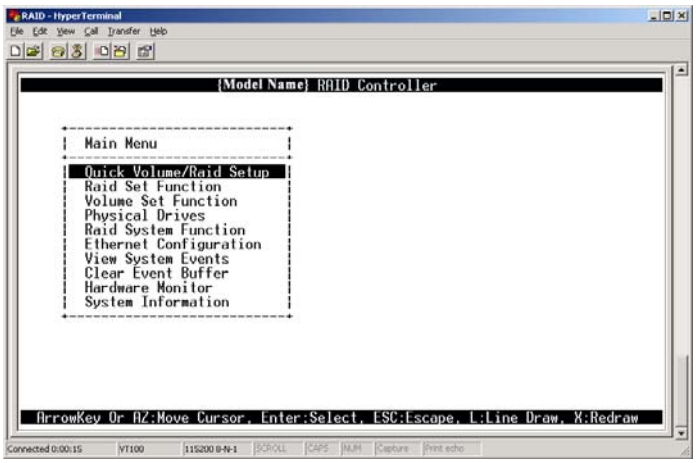


8. Configure the settings as follows:
   "Function, arrow and ctrl keys act as": Terminal Keys
   "Backspace key sends": Crtl + H
   "Emulation": VT100
   "Telnet terminal ID": VT100
   "Back scroll buffer lines": 500
   Click OK.



9. Now, the VT100 is ready to use. After you have finished the VT100 Terminal setup, you may press the "X" key (in your Terminal) to link the RAID subsystem and Terminal together. Press "X" key to display the disk array Monitor Utility screen on your VT100 Terminal.

10. The Main Menu will appear.



Keyboard Function Key Definitions

"A" key - to move to the line above

"Z" key - to move to the next line

"Enter" key - Submit selection function

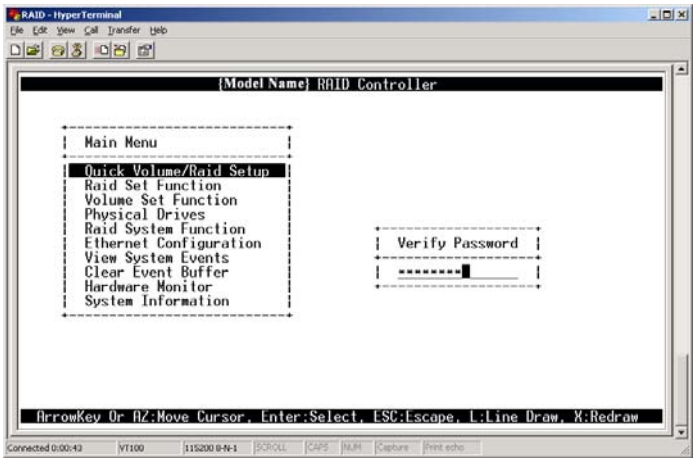
"ESC" key - Return to previous screen

"L" key - Line draw

"X" key – Redraw

Main Menu

The main menu shows all function that enables the customer to execute actions by clicking on the appropriate link.



NOTE: The password option allows user to set or clear the RAID subsystem's password protection feature. Once the password has been set, the user can only monitor and configure the RAID subsystem by providing the correct password. The password is used to protect the RAID subsystem from unauthorized access. The controller will check the password only when entering the Main menu from the initial screen. The RAID subsystem will automatically go back to the initial screen when it does not receive any command in twenty seconds. The RAID subsystem's factory default password is set to 00000000.

VT100 Terminal Configuration Utility Main Menu Options

Select an option and the related information or submenu items under it will be displayed. The submenus for each item are shown in Section 4.2.1. The configuration utility main menu options are:

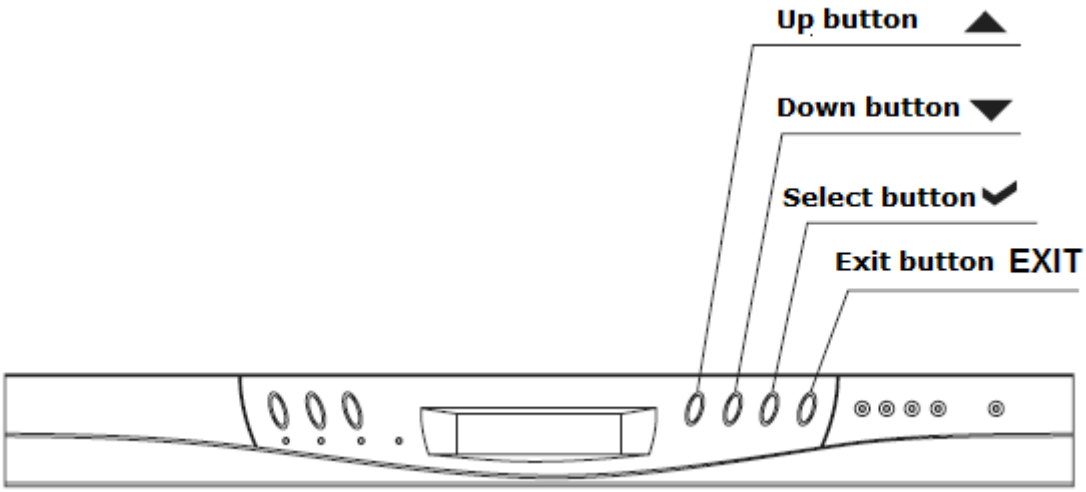
Option	Description
Quick Volume And Raid Set Setup	Create a RAID configuration which consists of all physical disks installed
Raid Set Functions	Create a customized Raid Set
Volume Set Functions	Create a customized Volume Set
Physical Drive Functions	View individual disk information
Raid System Functions	Setting the Raid system configurations
Hdd Power Management	Setting the HDD power management configurations
Ethernet Configuration	Setting the Ethernet configurations
Views System Events	Record all system events in the buffer
Clear Event Buffer	Clear all event buffer information
Hardware Monitor	Show all system environment status
System Information	View the controller information

4.2 Configuration through the LCD Panel

All configurations can be performed through the LCD Display front panel function keys, except for the "Firmware update". The LCD provides a system of screens with areas for information, status indication, or menus. The LCD screen displays menu items or other information up to two lines at a time. The RAID controller's factory default password is set to **00000000**.

Function Key Definitions

The four function keys at the top of the front panel perform the following functions:



Parts	Function
Up and Down Arrow buttons	Use the Up or Down arrow keys to go through the information on the LCD screen. This is also used to move between each menu when you configure the RAID.
Select button	This is used to enter the option you have selected.
Exit button **EXIT**	Press this button to return to the previous menu.

4.2.1 Menu Diagram

The following menu diagram is a summary of the various configurations and setting functions that can be accessed through terminal.

Quick Volume / Raid Set

- Raid 0
  - Greater Two TB Volume Support → *No, Use 64bit LBA, Use 4K Block*
    - Edit the Capacity
      - Select Stripe Size → *4K, 8K, 16K, 32K, 64K, 128K*
        - Create Vol / Raid Set → *Yes, No*
- Raid 1 or 1+0
  - Greater Two TB Volume Support → *No, Use 64bit LBA, Use 4K Block*
    - Edit the Capacity
      - Select Stripe Size → *4K, 8K, 16K, 32K, 64K, 128K*
        - Create Vol / Raid Set → *Yes, No*
          - Initialization Mode → *Foreground, No Init*
- Raid 1+0 + Spare
  - Greater Two TB Volume Support → *No, Use 64bit LBA, Use 4K Block*
    - Edit the Capacity
      - Select Stripe Size → *4K, 8K, 16K, 32K, 64K, 128K*
        - Create Vol / Raid Set → *Yes, No*
          - Initialization Mode → *Foreground, No Init*
- Raid 3
  - Greater Two TB Volume Support → *No, Use 64bit LBA, Use 4K Block*
    - Edit the Capacity
      - Create Vol / Raid Set → *Yes, No*
        - Initialization Mode → *Foreground, Background, No Init*
- Raid 5
  - Greater Two TB Volume Support → *No, Use 64bit LBA, Use 4K Block*
    - Edit the Capacity
      - Select Stripe Size → *4K, 8K, 16K, 32K, 64K, 128K*
        - Create Vol / Raid Set → *Yes, No*
          - Initialization Mode → *Foreground, Background, No Init*
- Raid 3 + Spare
  - Greater Two TB Volume Support → *No, Use 64bit LBA, Use 4K Block*
    - Edit the Capacity
      - Create Vol / Raid Set → *Yes, No*
        - Initialization Mode → *Foreground, Background, No Init*
- Raid 5 + Spare
  - Greater Two TB Volume Support → *No, Use 64bit LBA, Use 4K Block*
    - Edit the Capacity
      - Select Stripe Size → *4K, 8K, 16K, 32K, 64K, 128K*
        - Create Vol / Raid Set → *Yes, No*
          - Initialization Mode → *Foreground, Background, No Init*
- Raid 6
  - Greater Two TB Volume Support → *No, Use 64bit LBA, Use 4K Block*
    - Edit the Capacity
      - Select Stripe Size → *4K, 8K, 16K, 32K, 64K, 128K*
        - Create Vol / Raid Set → *Yes, No*
          - Initialization Mode → *Foreground, Background, No Init*
- Raid 6 + Spare
  - Greater Two TB Volume Support → *No, Use 64bit LBA, Use 4K Block*
    - Edit the Capacity
      - Select Stripe Size → *4K, 8K, 16K, 32K, 64K, 128K*
        - Create Vol / Raid Set → *Yes, No*
          - Initialization Mode → *Foreground, Background, No Init*

Raid Set Function

- Create Raid Set
  - Select IDE Drives for Raid Set → *Ch01 ~ Ch16*
    - Create Raid Set → *Yes, No*
      - Edit The Raid Set Name
- Delete Raid Set
  - Select Raid Set to Delete
    - Delete Raid Set → *Yes, No*
      - Are You Sure? → *Yes, No*
- Expand Raid Set
  - Select Raid Set to Expand
    - Select IDE Drives for Raid Set Expansion
      - Select Drives IDE Channel → *Ch01 ~ Ch16*
        - Expand Raid Set → *Yes, No*
          - Are You Sure? → *Yes, No*
- Offline Raid Set
  - Select Raid Set to Offline
    - Offline Raid Set → *Yes, No*
      - Are You Sure? → *Yes, No*
- Activate Raid Set
  - Select Raid Set to Active
    - Activate Raid Set → *Yes, No*
      - Are You Sure? → *Yes, No*
- Create Hot Spare Disk
  - Select Drives for Hot Spare → *Ch01 ~ Ch16*
    - Create Hot Spare → *Yes, No*
      - Hot Spare Type → *Global, Dedicated to Raid Set, Dedicated to Enclosure*
- Delete Hot Spare
  - Select The Hot Spare Device To Be Deleted
    - Delete Hot Spare → *Yes, No*
- Rescue Raid Set
  - Enter the Operation Key
- Raid Set Information
  - Select Raid Set To Display

Volume Set Function

- Create Volume Set
  - Create Volume From Raid Set
    - Greater Two TB Volume Support → *No, Use 64bit LBA, Use 4k Block*
      - Volume Creation → *Volume Name, Raid Level, Capacity, Stripe Size, SCSI Channel, SCSI ID, SCSI LUN, Cache Mode, Tag Queuing, SCSI Speed*
        - Create Volume → *Yes, No*
          - Initialization Mode → *Foreground, Background, No Init*
- Delete Volume Set
  - Select Volume To Delete
    - Delete Volume Set → *Yes, No*
      - Are You Sure? → *Yes, No*
- Modify Volume Set
  - Select Volume To Modify
    - Volume Modification → *Greater Two TB Volume Support, Volume Name, Raid Level, Capacity, Stripe Size, SCSI Channel, SCSI ID, SCSI LUN, Cache Mode, Tag Queuing, SCSI Speed*
      - Modify Volume → *Yes, No*
        - Are You Sure? → *Yes, No*
- Check Volume Set
  - Check Volume From Raid Set
    - Select Volume Set to Check
      - Check The Volume → *Yes, No*
- Stop Volume Check
  - Stop All Volume Check → *Yes, No*
    - Are You Sure? → *Yes, No*
- Display Volume Set Info.
  - Display Volume Info in Raid
    - Select Volume To Display

Physical Drives

- View Drive Information
  - Select The Drives
- Create Pass Through Disk
  - Select Drive → *SCSI Channel, SCSI ID, SCSI LUN, Cache Mode, Tag Queuing, SCSI Speed*
- Modify Pass Through Disk
  - Select The Drives → *SCSI Channel, SCSI ID, SCSI LUN, Cache Mode, Tag Queuing, SCSI Speed*
    - Modify Pass Through → *Yes, No*
      - Are You Sure? → *Yes, No*
- Delete Pass Through Disk
  - Select The Drives
    - Delete Pass Through → *Yes, No*
      - Are You Sure? → *Yes, No*
- Identify Selected Drive
  - Select The Drives
- Identify Enclosure
  - Select The Enclosure

Raid System Function

- Mute The Alert Beeper → *Yes, No*
- Alert Beeper Setting → *Disabled, Enabled*
  - Save The Settings → *Yes, No*
- Change Password
  - Enter New Password
    - Re-Enter Password
      - Save The Password → *Yes, No*
- JBOD / RAID Function
  - RAID, JBOD
    - Configured AS JBOD? → *Yes, No*
      - Are You Sure? → *Yes, No*
- Background Task Priority → *UltraLow(5%), Low(20%) Medium(50%), High(80%)*
  - Save The Settings → *Yes, No*
- SATA NCQ Support → *Enable, Disable*
  - Save the Settings → *Yes, No*
- HDD Read Ahead Cache → *Enable, Disable Maxtor, Disable*
  - Save the Settings → *Yes, No*
- Volume Data Read Ahead → *Normal, Aggressive, Conservative, Disabled*
  - Save the Settings → *Yes, No*
- HDD Queue Depth Setting → *1, 2, 4, 8, 16, 32*
  - Save the Settings → *Yes, No*
- Controller Fan Detection → *Disabled, Enabled*
  - Save the Settings → *Yes, No*
- Disk Write Cache Mode → *Auto, Enabled, Disabled*
  - Save the Settings → *Yes, No*
- Capacity Truncation → *To Multiples of 10G, To Mulitples of 1G, Disabled*
  - Save the Settings → *Yes, No*
- Update Firmware
- Shutdown Controller
  - Shutdown Controller → *Yes, No*
    - Are You Sure → *Yes, No*
- Restart Controller
  - Confirm Reset → *Yes, No*
    - Are You Sure → *Yes, No*

Hdd Power Management

- Stagger Power On → *0.4, 0.7, 1.0, 1.5, 2.0, 2.5, 3.0, 3.5, 4.0, 4.5, 5.0, 5.5, 6.0*
  - Save the Settings → *Yes, No*
- Time to Low Power Idle → *Disabled, 2, 3, 4, 5, 6, 7*
  - Save the Settings → *Yes, No*
- Time to Low RPM Mode → *Disabled, 10, 20, 30, 40, 50, 60*
  - Save the Settings → *Yes, No*
- Time to Spin Down Hdd → *Disabled, 1, 3, 5, 10, 15, 20, 30, 40, 60*
  - Save the Settings → *Yes, No*

U320 SCSI Target Config

- Channel 0 QAS → *Enabled, Disabled*
- Channel 1 QAS → *Enabled, Disabled*
- Auto Speed Down → *Enabled, Disabled*
- Two TB CDB Select → *12 Bytes CDB, 16Bytes CDB*
- Inband SCSI Function → *Enabled, Disabled*
- Inband SCSI Channel → *0, 1*
- Inband SCSI ID → *0 ~ 15*

Ethernet Configuration

- DHCP Function → *Disabled, Enabled*
  - Save the Settings → *Yes, No*
- Local IP Address:
  - Save the Settings → *Yes, No*
- HTTP Port Number: 80
  - Save the Settings → *Yes, No*
- Telnet Port Number: 23
  - Save the Settings → *Yes, No*
- SMTP Port Number: 25
  - Save the Settings → *Yes, No*
- Ethernet Address:
  - Save the Settings → *Yes, No*

View System Events — Show System Events

Clear Event Buffers — Clear Event Buffer → *Yes, No*

Hardware Monitor — The Hardware Monitor Information

System Information — The System Information

4.3 Configuration through web browser-based proRAID Manager

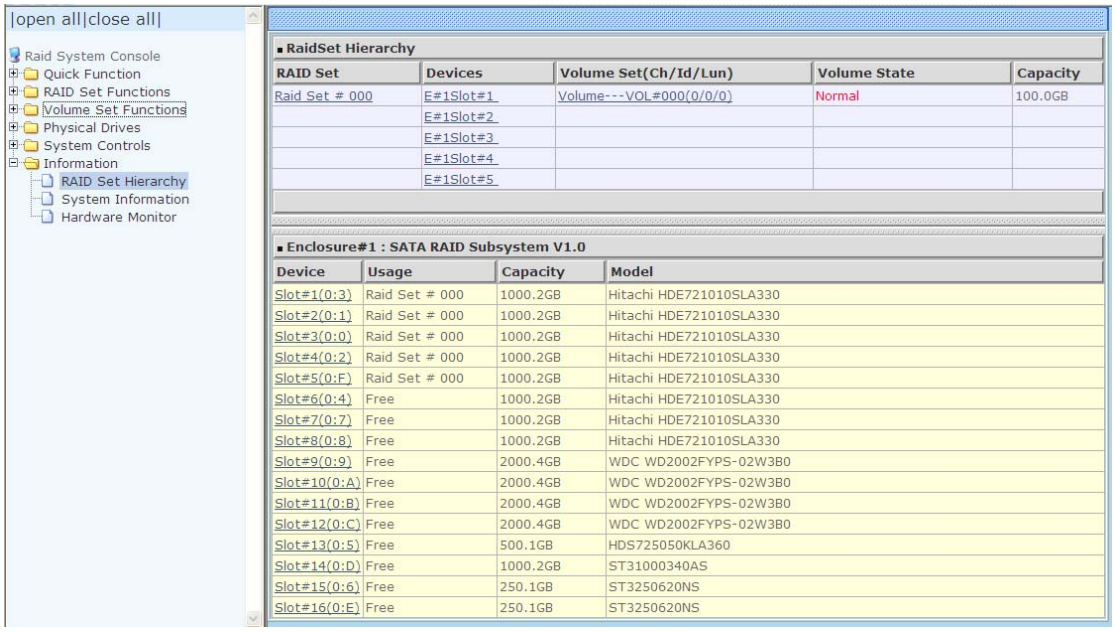
The RAID subsystem can be remotely configured via R-Link port with proRAID Manager, a web browser-based application. The proRAID Manager can be used to manage all available functions of the RAID controller.

To configure the RAID subsystem from a remote machine, you need to know its IP Address. Launch your web browser from remote machine and enter in the address bar: **http://[IP-Address]**.

IMPORTANT! The default IP address of the Controller R-Link Port is 192.168.1.100 and subnet mask is 255.255.255.0. DHCP client function is also enabled by default. You can reconfigure the IP Address or disable the DHCP client function through the LCD front panel or terminal "Ethernet Configuration" menu.

NOTE: If DHCP client function is enabled but a DHCP server is unavailable and the IP address is changed, a Controller Restart is necessary. If the DHCP client function is disabled and the IP address is changed, Controller Restart is not needed.

Note that you may need to be logged in as administrator with local admin rights on the remote machine to remotely configure the RAID subsystem. The RAID subsystem controller default User Name is "admin" and the Password is "00000000".



Main Menu

The main menu shows all available function that user can execute by clicking on the appropriate hyperlink.

Individual Category	Description
Quick Function	Create a RAID configuration, which consists of all physical disks installed. The Volume Set Capacity, Raid Level, and Stripe Size can be modified during setup.
Raid Set Functions	Create customized Raid Sets.
Volume Set Functions	Create customized Volume Sets and allow modification of parameters of existing Volume Sets parameter.
Physical Drives	Create pass through disks and allow modification of parameters of existing pass through drives. This also provides a function to identify a disk drive.
System Controls	For setting the RAID system configurations.
Information	To view the controller and hardware monitor information. The Raid Set hierarchy can also be viewed through the Raid Set Hierarchy item.

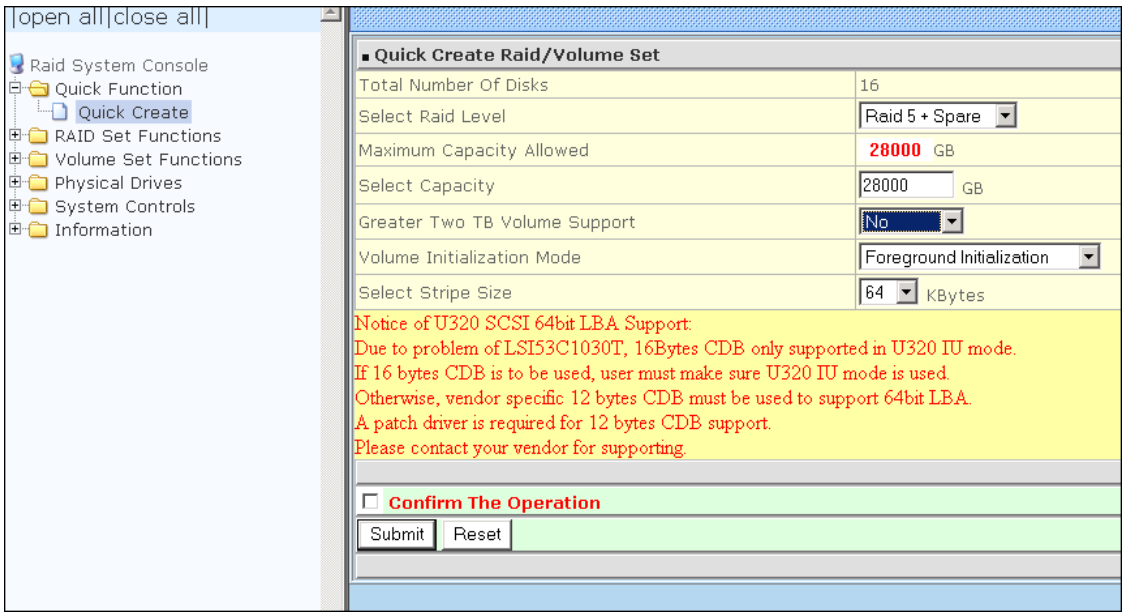
Chapter 5 RAID Management

5.1 Quick Function

5.1.1 Quick Create

The number of physical drives in the RAID subsystem determines the RAID levels that can be implemented with the Raid Set. This feature allows user to create a Raid Set associated with exactly one Volume Set. User can change the Raid Level, Capacity, Volume Initialization Mode and Stripe Size. A hot spare can also be created depending upon the existing configuration.

If the Volume Set size is over 2TB, an option "Greater Two TB Volume Support" will be automatically provided in the screen as shown in the example below. There are three options to select: "No", "64bit LBA", and "4K Block").



Greater Two TB Volume Support:

No: Volume Set capacity is set to maximum 2TB.

64bit LBA: Use this option for UNIX, Linux Kernel 2.6 or later, Windows Server 2003 + SP1 or later versions, Windows x64, and other supported operating systems. The maximum Volume Set size is up to 512TB.

4K Block: Use this option for Windows OS such as Windows 2000, 2003, or XP. The maximum Volume Set size is 16TB. Just use the Volume as "Basic Disk". Volume can't be used as "Dynamic Disk"; also can't be used in 512Bytes block service program.

Tick on the **Confirm The Operation** option and click on the **Submit** button in the Quick Create screen. The Raid Set and Volume Set will start to initialize.

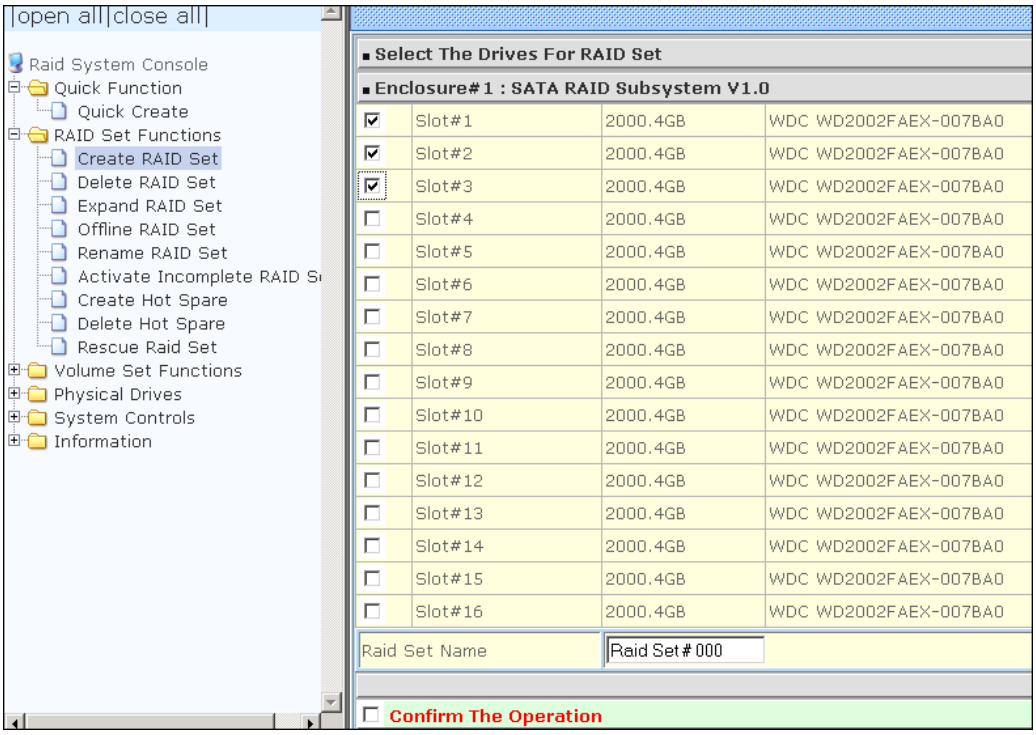
You can use **RaidSet Hierarchy** feature to view the Volume Set information (Refer to Section 5.6.1).

NOTE: In Quick Create, your Raid Set is automatically configured based on the number of disks in your system (maximum 32 disks per Raid Set). Use the Raid Set Function and Volume Set Function if you prefer to create customized Raid Set and Volume Set.

5.2 RAID Set Functions

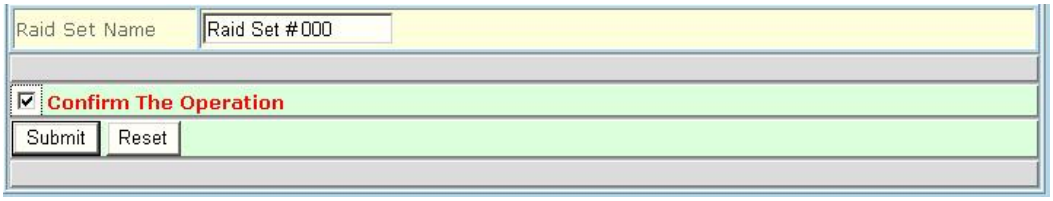
Use the Raid Set Function and Volume Set Function if you prefer to create customized Raid Sets and Volume Sets. User can manually configure and take full control of the Raid Set settings, but it will take a little longer to setup than the Quick Create configuration. Select the Raid Set Function to manually configure the Raid Set for the first time or to delete existing Raid Set and reconfigure a Raid Set. Up to 128 raid set can be created by the RAID subsystem controller.

5.2.1 Create RAID Set



To create a Raid Set, click on the **Create RAID Set** link. A "Select The Drives For RAID Set" screen is displayed showing the disk drives in the system. Tick the box of each disk drive that will be included in Raid Set to be created. Enter the preferred Raid Set Name (1 to 16 alphanumeric characters) to define a unique identifier for the Raid Set. Default Raid Set name always appear as **Raid Set # xxx**.

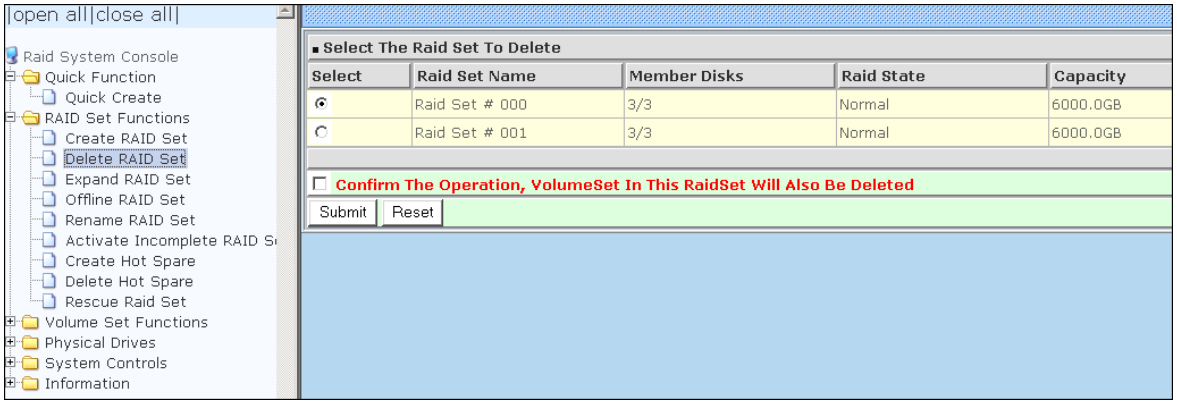
Tick on the **Confirm The Operation** option and click on the **Submit** button in the screen.



5.2.2 Delete RAID Set

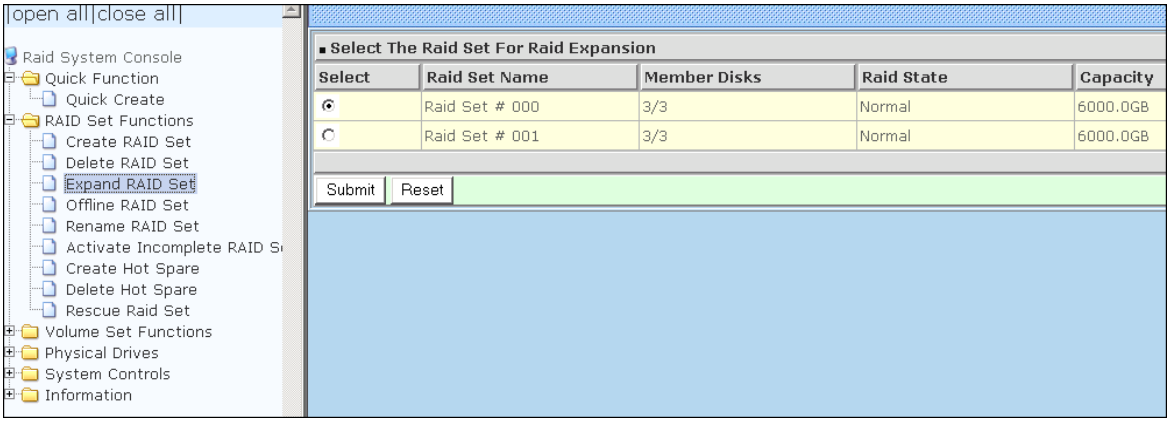
To delete a Raid Set, click on the **Delete RAID Set** link**.** A "Select The Raid Set To Delete" screen is displayed showing all Raid Sets existing in the system. Select the Raid Set you want to delete in the Select column.

Tick on the **Confirm The Operation** and click on the **Submit** button to process with deletion.



5.2.3 Expand RAID Set

Use this option to expand a Raid Set, when one or more disk drives is/are added to the system. This function is active when at least one drive is available.

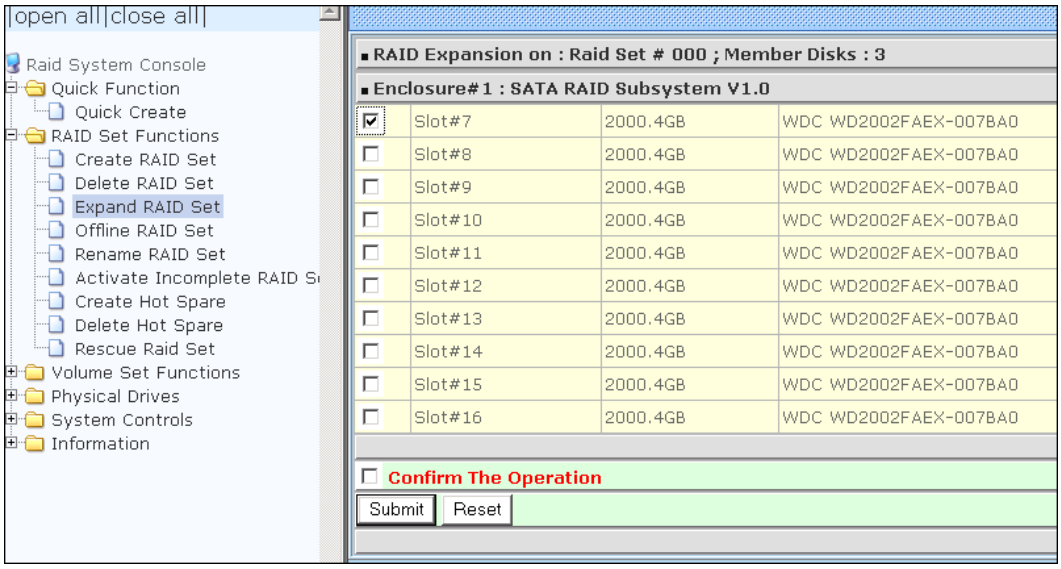


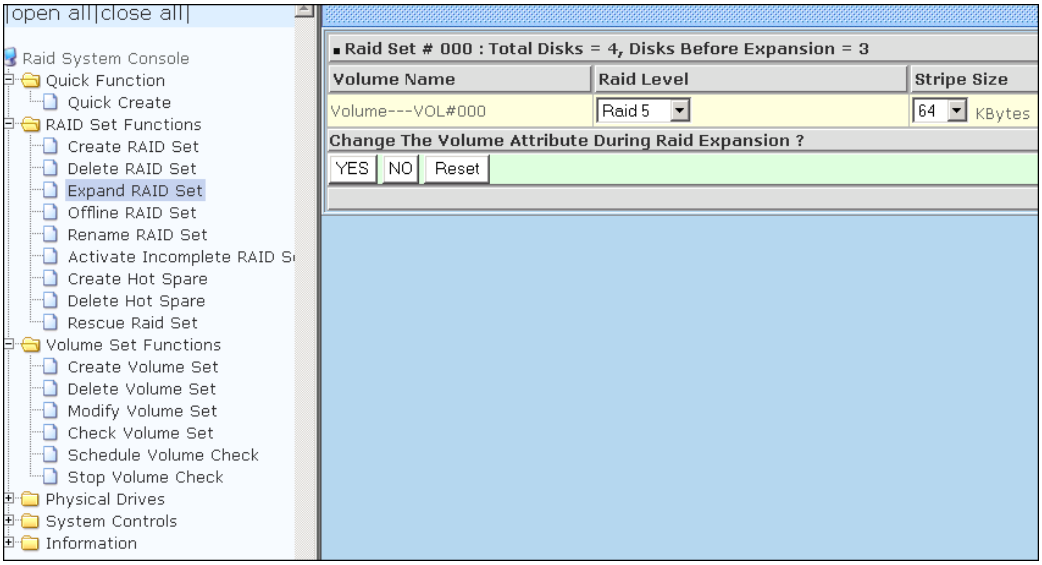
To expand a Raid Set, click on the **Expand RAID Set** link. Select the Raid Set which you want to expand.

Tick on the available disk(s) and check **Confirm The Operation.** Click on the **Submit** button to add the selected disk(s) to the Raid Set.

NOTE: Once the Expand Raid Set process has started, user cannot stop it. The process must be completed.

NOTE: If a disk drive fails during Raid Set expansion and a hot spare is available, an auto rebuild operation will occur after the Raid Set expansion is completed.





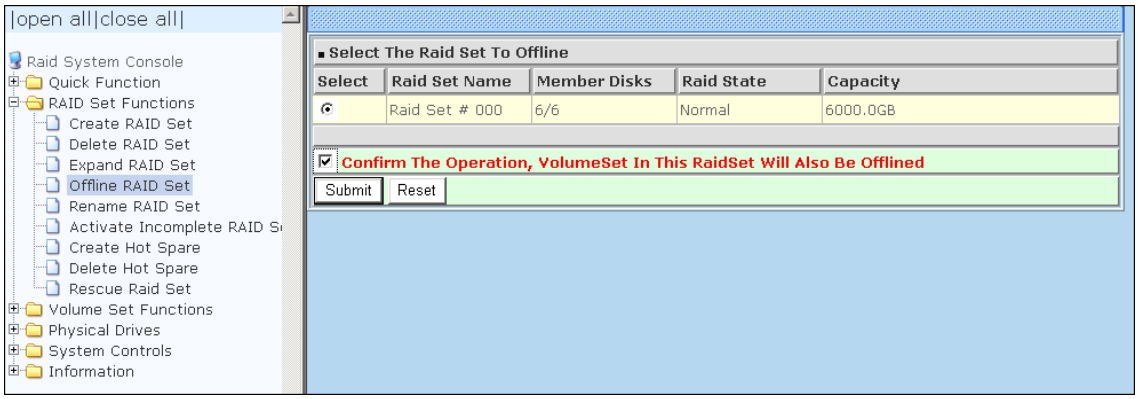
Migration occurs when a disk is added to a Raid Set. Migrating status is displayed in the Raid Set status area of the Raid Set information. Migrating status is also displayed in the Volume Set status area of the Volume Set Information for all Volume Sets under the Raid Set which is migrating.

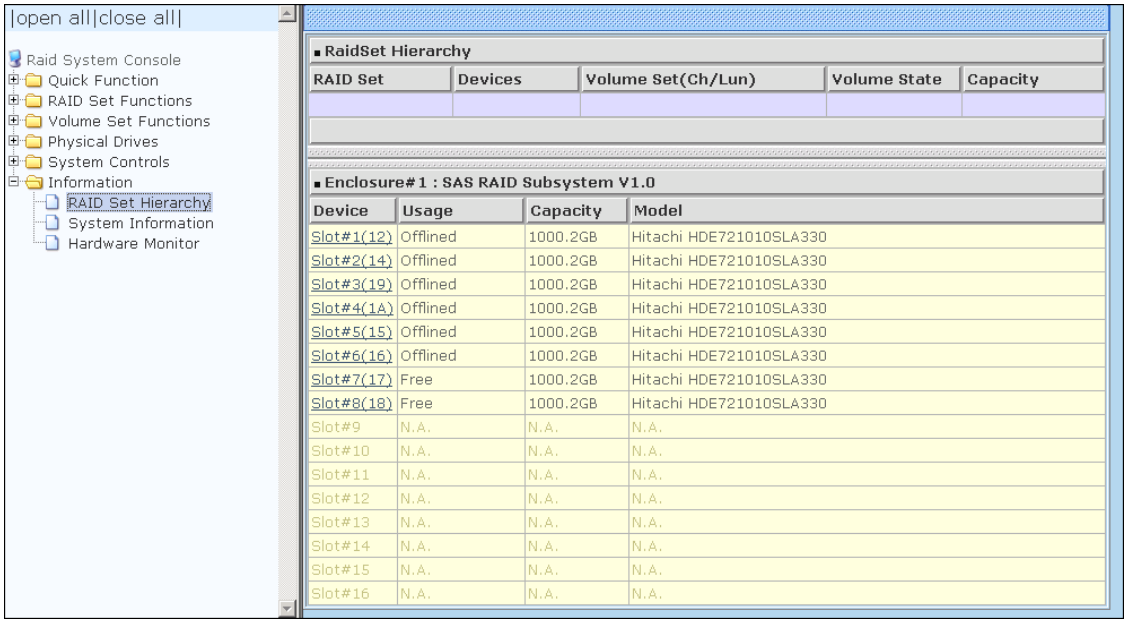
5.2.4 Offline RAID Set

If user wants to offline (and move) a Raid Set while the system is powered on, use the Offline Raid Set function. After completing the function, the HDD state will change to "Offlined" Mode and the HDD Status LEDs will be blinking RED.

To offline a Raid Set, click on the **Offline RAID Set** link**.** A "Select The RAID SET To Offline" screen is displayed showing all existing Raid Sets in the subsystem. Select the Raid Set which you want to offline in the Select column.

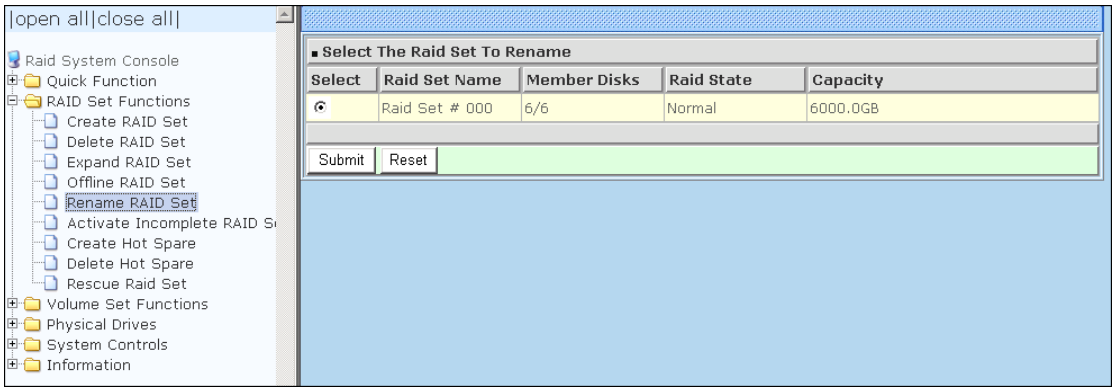
Tick on the **Confirm The Operation**, and then click on the **Submit** button to offline the selected Raid Set.



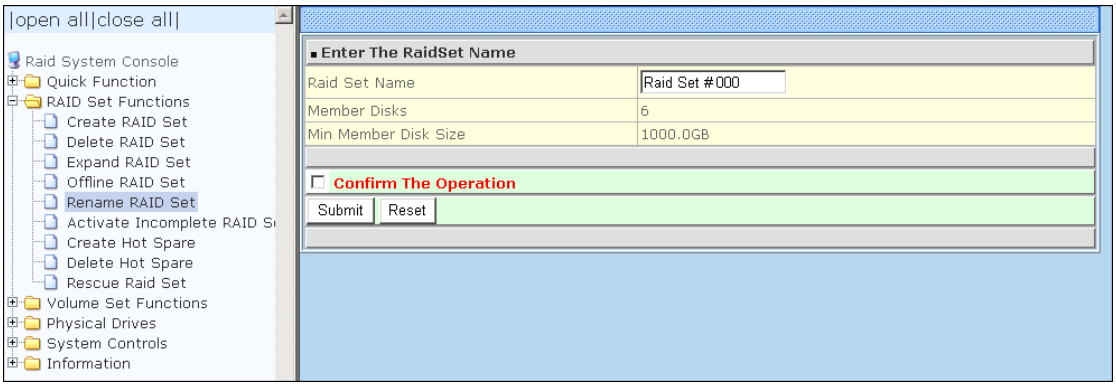


5.2.5 Rename RAID Set

Use this function to rename a RAID Set. Select the "**Rename RAID Set**" under the RAID Set Functions, and then select the Select the RAID Set to rename and click "**Submit**".



Enter the new name for the RAID Set. Tick the "**Confirm The Operation**" and click "**Submit**".



5.2.6 Activate Incomplete RAID Set

When Raid Set State is "**Normal**", this means there is no failed disk drive.

Raid Set Information	
Raid Set Name	Raid Set # 000
Member Disks	10
Total Raw Capacity	3200.0GB
Free Raw Capacity	756.7GB
Min Member Disk Size	320.0GB
Raid Set Power State	Operating
Raid Set State	Normal

When does a Raid Set State becomes "Incomplete"?

If the RAID subsystem is powered off and one disk drive is removed or has failed in power off state, and when the subsystem is powered on, the Raid Set State will change to "**Incomplete**".

Raid Set Information	
Raid Set Name	Raid Set # 000
Member Disks	10
Total Raw Capacity	3200.0GB
Free Raw Capacity	3200.0GB
Min Member Disk Size	320.0GB
Raid Set Power State	Operating
Raid Set State	Incomplete

The Volume Set(s) associated with the Raid Set will not be visible and the failed or removed disk will be shown as "**Missing**". At the same time, the subsystem will not detect the Volume Set(s); hence the volume(s) is/are not accessible.

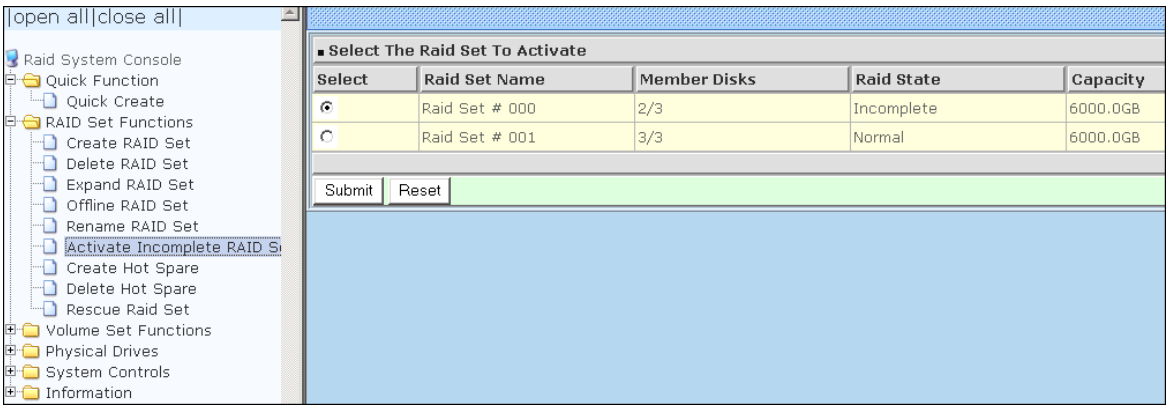
RaidSet Hierarchy

RAID Set	Devices	Volume Set(Ch/Lun)	Volume State	Capacity
Raid Set # 000	E#1SLOT 01			
	E#1SLOT 02			
	Missing			
	E#1SLOT 04			
	E#1SLOT 05			
	E#1SLOT 06			
	E#1SLOT 07			
	E#1SLOT 08			
	E#1SLOT 09			
	E#1SLOT 10			

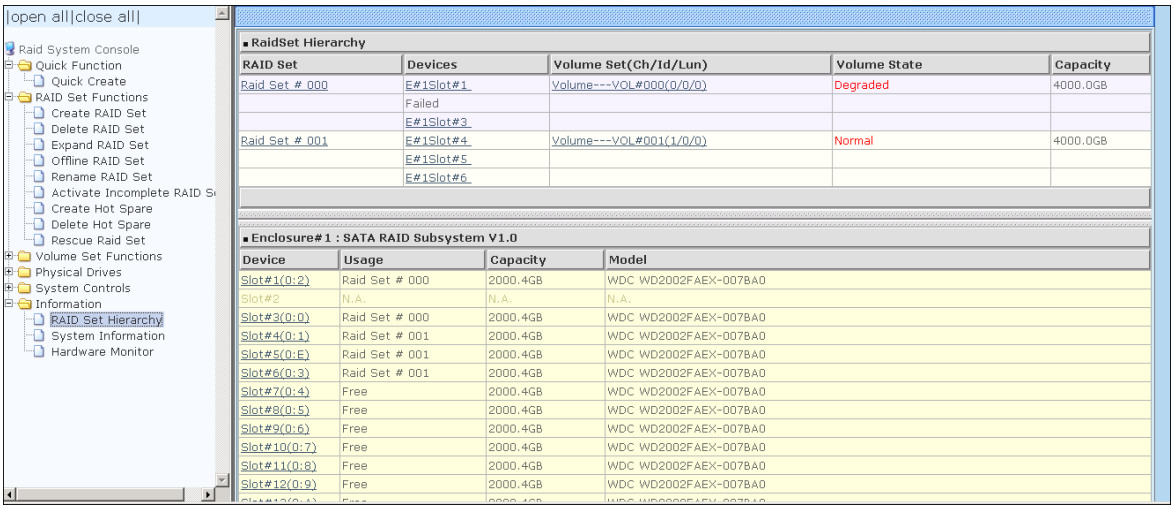
When can the "Activate Incomplete Raid Set" function be used?

In order to access the Volume Set(s) and corresponding data, use the **Activate Incomplete RAID Set** function to active the Raid Set. After selecting this function, the Raid State will change to "**Degraded**" state.

To activate the incomplete the Raid Set, click on the **Activate Incomplete RAID Set** link. A "Select The Raid Set To Activate" screen is displayed showing all existing Raid Sets in the subsystem. Select the Raid Set with "**Incomplete**" state which you want to activate in the Select column.



Click on the **Submit** button to activate the Raid Set. The Volume Set(s) associated with the Raid Set will become accessible in "**Degraded**" mode.

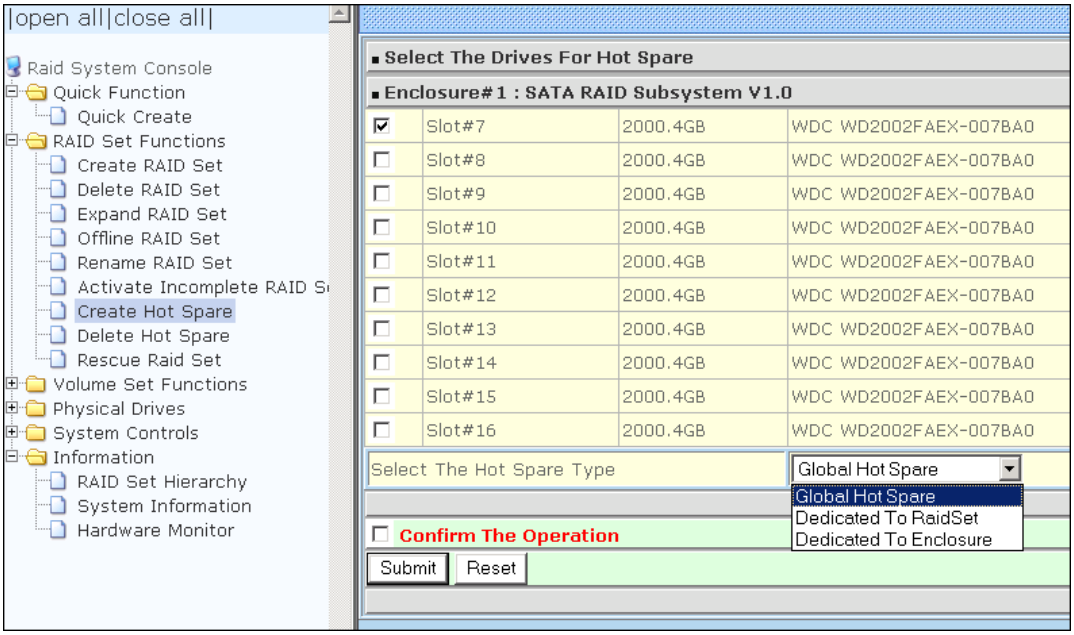


NOTE: The "Activate Incomplete Raid Set" function is <u>only</u> used when Raid Set State is "Incomplete". It cannot be used when Raid Set configuration is lost. If in case the RAID Set configuration is lost, please contact your vendor's support engineer.

5.2.7 Create Hot Spare

The Create Hot Spare option gives you the ability to define a global hot spare.

When you choose the **Create Hot Spare** option in the Raid Set Function, all unused (non Raid Set member) disk drives in the subsystem appear. Select the target disk drive by clicking on the appropriate check box. Tick on the **Confirm The Operation** and click on the **Submit** button to create hot spare drive(s).



Hot Spare Type	Description
Global Hot Spare	The Hot Spare disk is a hot spare on all enclosures connected in daisy chain. It can replace any failed disk in any enclosure.
Dedicated to RaidSet	The Hot Spare disk is a hot spare dedicated only to the RaidSet where it is assigned. It can replace any failed disk in the RaidSet where it is assigned.
Dedicated to Enclosure	The Hot Spare disk is a hot spare dedicated only to the enclosure where it is located. It can replace any failed disk on the enclosure where it is located.

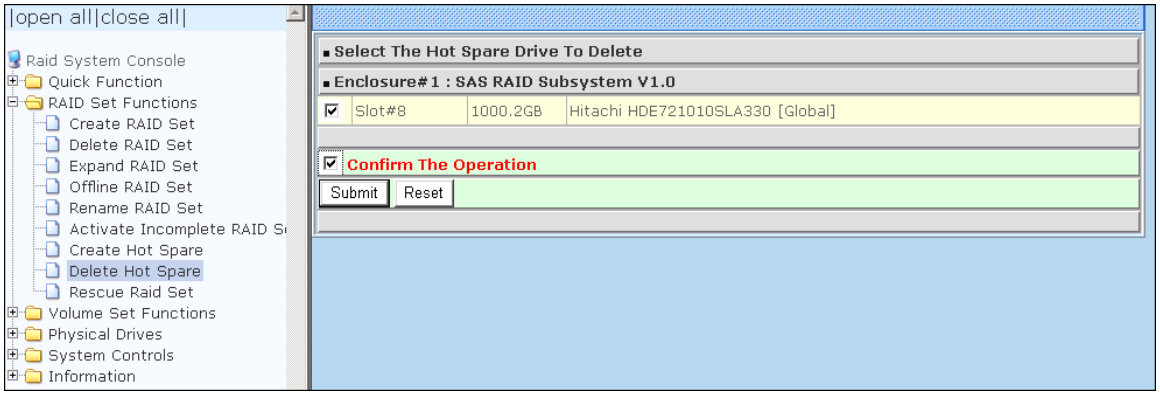
NOTE: The capacity of the hot spare disk(s) must be equal to or greater than the smallest hard disk size in the subsystem so that it/they can replace any failed disk drive.

NOTE: The Hot Spare Type can also be viewed by clicking on Raid Set Hierarchy in the Information menu.

5.2.8 Delete Hot Spare

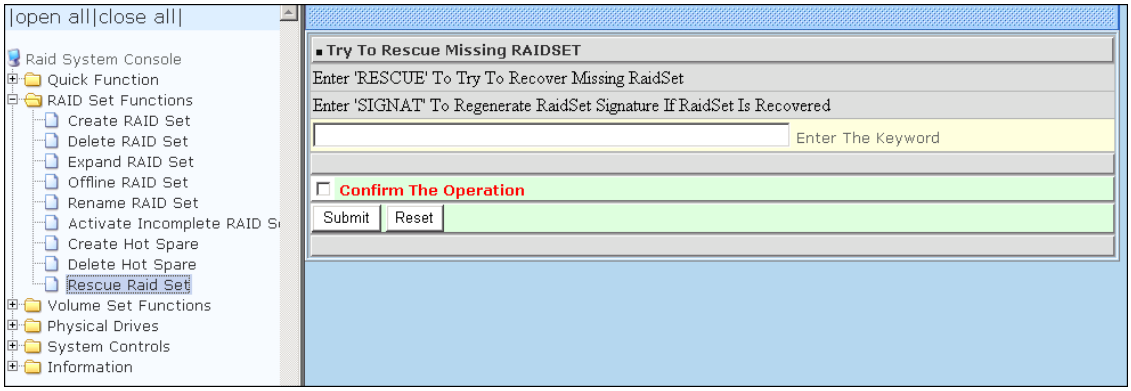
Select the target Hot Spare disk(s) to delete by clicking on the appropriate check box.

Tick on the **Confirm The Operation**, and click on the **Submit** button in the screen to delete the hot spare(s).



5.2.9 Rescue Raid Set

If you need to recover a missing Raid Set using the "Rescue Raid Set" function, please contact your vendor's support engineer for assistance.



5.3 Volume Set Function

Volume Set is seen by the host system as a single logical device. It is organized in a RAID level with one or more physical disks. RAID level refers to the level of data performance and protection of a Volume Set. A Volume Set capacity can consume all or a portion of the raw capacity available in a Raid Set.

Multiple Volume Sets can exist on a group of disks in a Raid Set. Additional Volume Sets created in a specified Raid Set will reside on all the physical disks in the Raid Set. Thus each Volume Set on the Raid Set will have its data spread evenly across all the disks in the Raid Set.

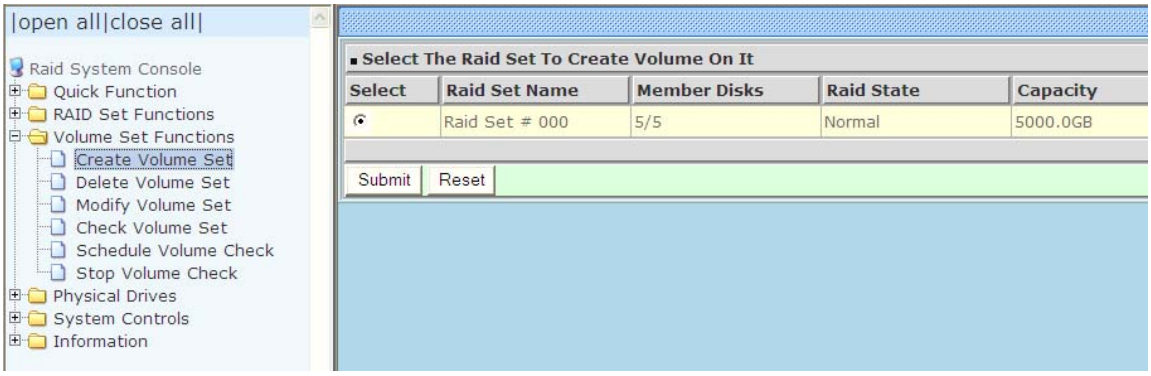
5.3.1 Create Volume Set

The following are the Volume Set features:

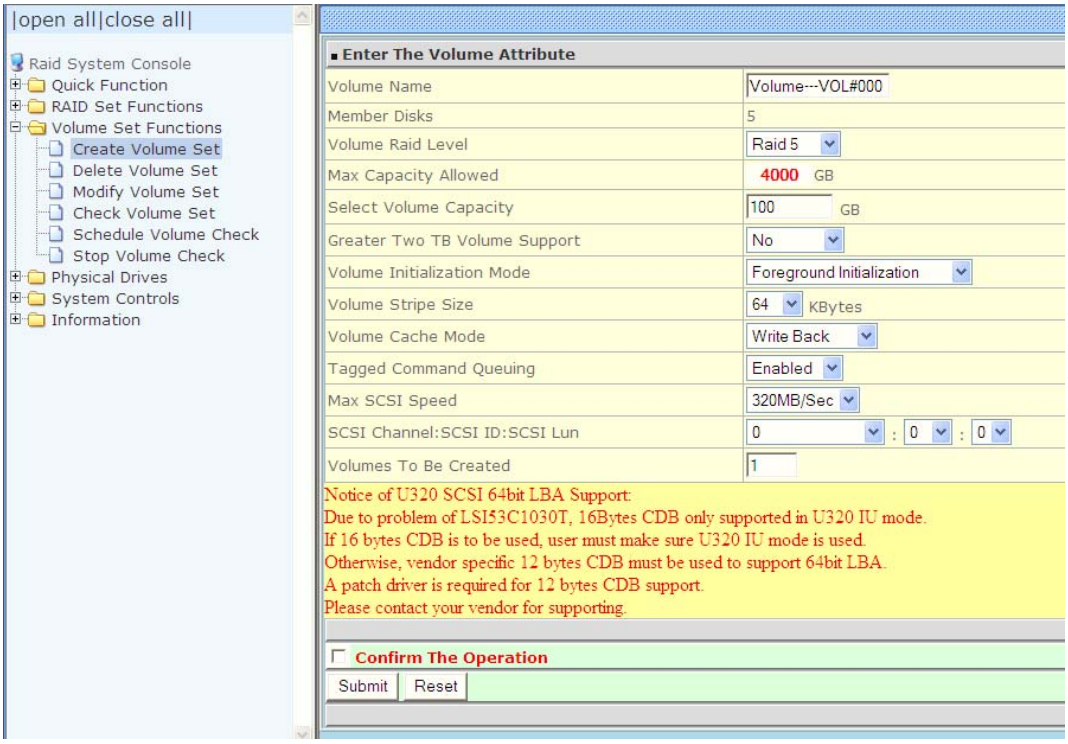
1. Volume sets of different RAID levels may coexist on the same Raid Set.

2. Up to 128 Volume Sets in a Raid Set can be created in the RAID subsystem.

To create Volume Set from a Raid Set, expand the Volume Set Functions in the main menu and click on the **Create Volume Set** link. The **Select The Raid Set To Create On It** screen will show all existing Raid Sets. Tick on the Raid Set where you want to create the Volume Set and then click on the **Submit** button.



The Volume Set setup screen allows user to configure the Volume Name, Capacity, RAID level, Initialization Mode, Stripe Size, Cache Mode, Tagged Command Queuing, Maximum SCSI Speed, SCSI Channel, and Volume To Be Created.



Volume Name:

The default Volume Set name will appear as "Volume---VOL#XXX". You can rename the Volume Set name provided it does not exceed the 16 characters limit.

Volume Raid Level:

Set the RAID level for the Volume Set. Click the down-arrow in the drop-down list. The available RAID levels for the current Volume Set are displayed. Select the preferred RAID level.

Select Volume Capacity:

The maximum Volume Set size is displayed by default. If necessary, change the Volume Set size appropriate for your application.

Greater Two TB Volume Support:

If the Volume Set size is over 2TB, an option "Greater Two TB Volume Support" will be automatically provided in the screen as shown in the example above. There are three options to select: "No", "64bit LBA", and "4K Block").

No: Volume Set size is set to maximum 2TB limitation.

64bit LBA: Use this option for UNIX, Linux Kernel 2.6 or later, Windows Server 2003 + SP1 or later versions, Windows x64, and other supported operating systems. The maximum Volume Set size is up to 512TB.

4K Block: Use this option for Windows OS such as Windows 2000, 2003, or XP. The maximum Volume Set size is 16TB. Just use the Volume as "Basic Disk". Volume can't be used as "Dynamic Disk"; also can't be used in 512Bytes block service program.

Initialization Mode:

Set the Initialization Mode for the Volume Set. Initialization in Foreground mode is completed faster but must be completed before Volume Set becomes accessible. Background mode makes the Volume Set instantly available but the initialization process takes longer. No Init (To Rescue Volume) is used to create a Volume Set without initialization; normally used to recreate Volume Set configuration to recover data.

Stripe Size:

This parameter sets the size of the stripe written to each disk in a RAID 0, 1, 10, 5 or 6 Volume Set. You can set the stripe size to 4KB, 8KB, 16KB, 32KB, 64KB, or 128KB.

A larger stripe size produces better-read performance, especially if your computer does mostly sequential reads. However, if you are sure that your computer does random reads more often, select a small stripe size.

NOTE: Stripe Size in RAID level 3 can't be modified.

Volume Cache Mode:

The RAID subsystem supports two types of write caching: Write-Through and Write-Back.

Write-Through: data are both written to the cache and the disk(s) before the write I/O is acknowledged as complete.

Write-Back: when data is written to cache, the I/O is acknowledged as complete, and some time later, the cached data is written or flushed to the disk(s). This provides better performance but requires a battery module support for the cache memory, or a UPS for the subsystem.

Tagged Command Queuing:

When this option is enabled, it enhances the overall system performance under multi-tasking operating systems by reordering tasks or requests in the command queue of the RAID system. This function should normally remain enabled.

Max SCSI Speed:

The RAID subsystem supports 320 MB/sec as the highest data transfer rate.

SCSI Channel/SCSI ID/SCSI LUN

SCSI Channel: The RAID subsystem supports one SCSI Channel or Dual SCSI Channel.

SCSI ID: Each SCSI device attached to the SCSI card, as well as the card itself, must be assigned a unique SCSI ID number. A Wide SCSI channel can connect up to 15 devices. The RAID subsystem is as a large SCSI device. We should assign an ID from a list of SCSI IDs.

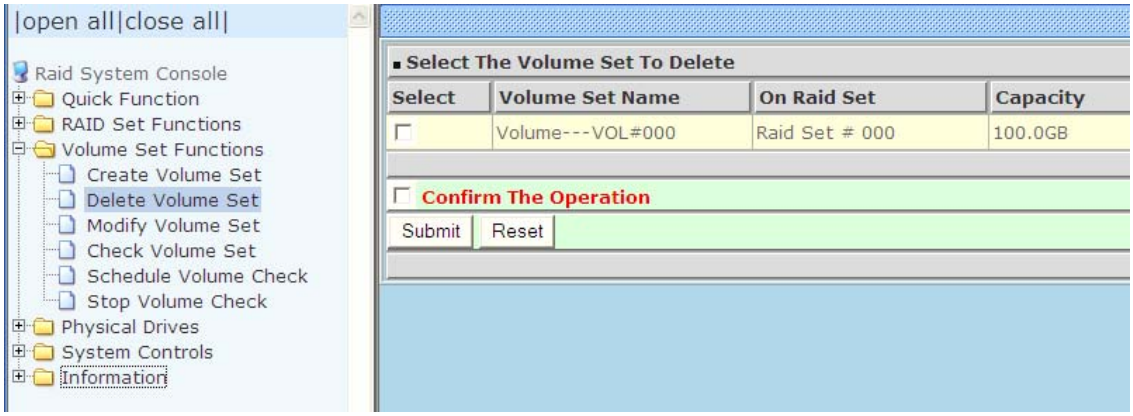
SCSI LUN: Each SCSI ID can support up to 8 LUNs. Most SCSI host adapter treats each LUN like a SCSI disk.

Volumes To Be Created:

Use this option to create several Volume Sets with the same Volume Set attributes. Up to 128 Volume Sets can be created.

5.3.2 Delete Volume Set

To delete a Volume Set, select the Volume Set Functions in the main menu and click on the **Delete Volume Set** link. The **Select The Volume Set To Delete** screen will show all available Raid Sets. Tick on a Raid Set and check the **Confirm The Operation** option and then click on the **Submit** button to show all Volume Sets in the selected Raid Set. Tick on a Volume Set and check the **Confirm The Operation** option. Click on the **Submit** button to delete the Volume Set.

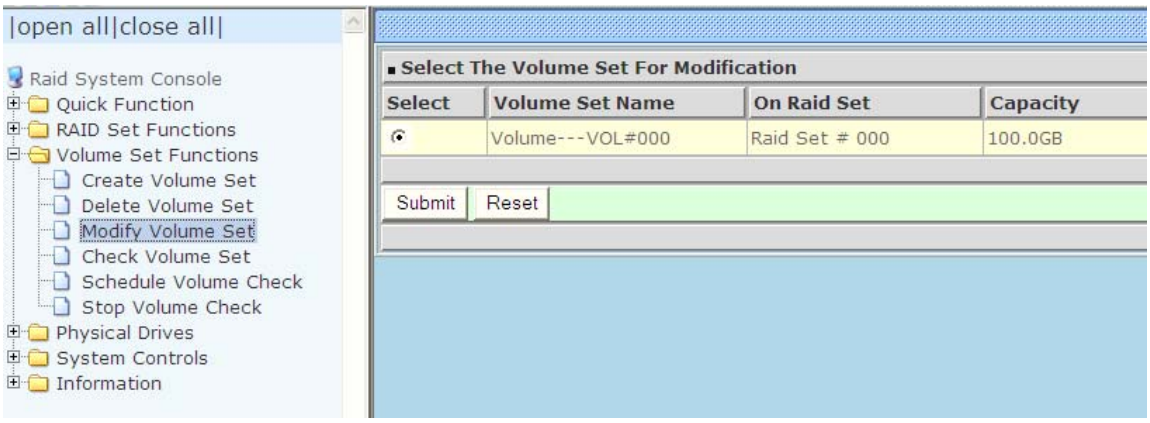


5.3.3 Modify Volume Set

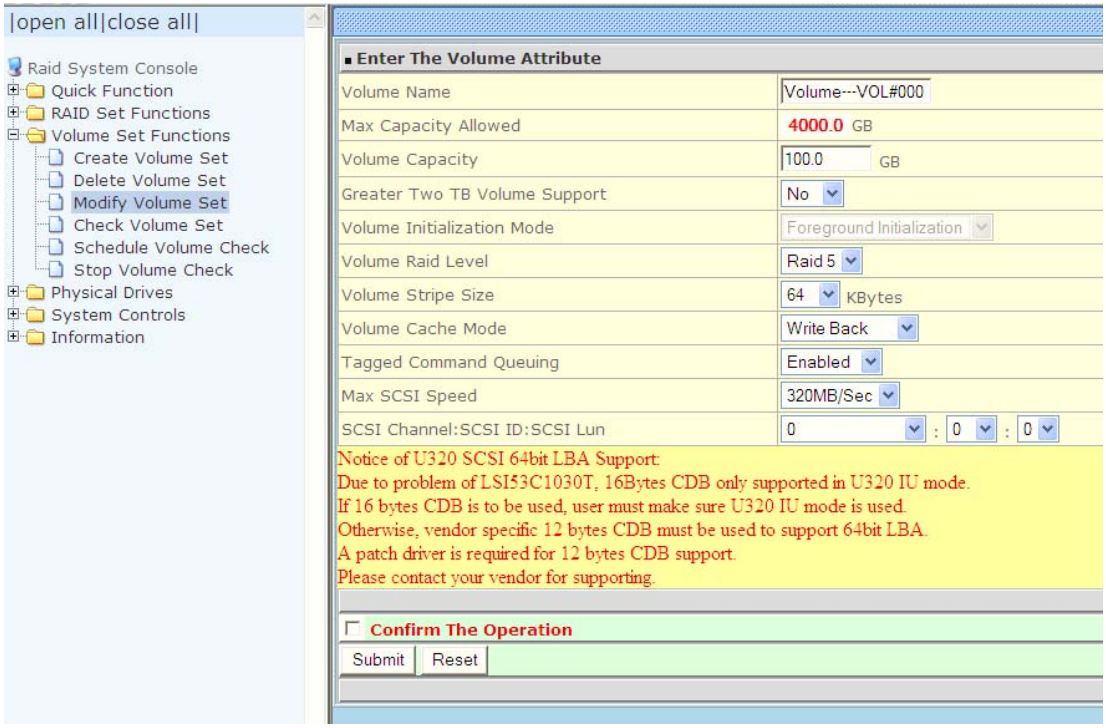
Use this function to modify Volume Set configuration.

To modify the attributes of a Volume Set:

1. Click on the **Modify Volume Set** link.
2. Tick from the list the Volume Set you want to modify. Click on the **Submit** button.



The following screen appears.



To modify Volume Set attribute values, select an attribute item and click on the attribute value. After completing the modification, tick on the **Confirm The Operation** option and click on the **Submit** button to save the changes.

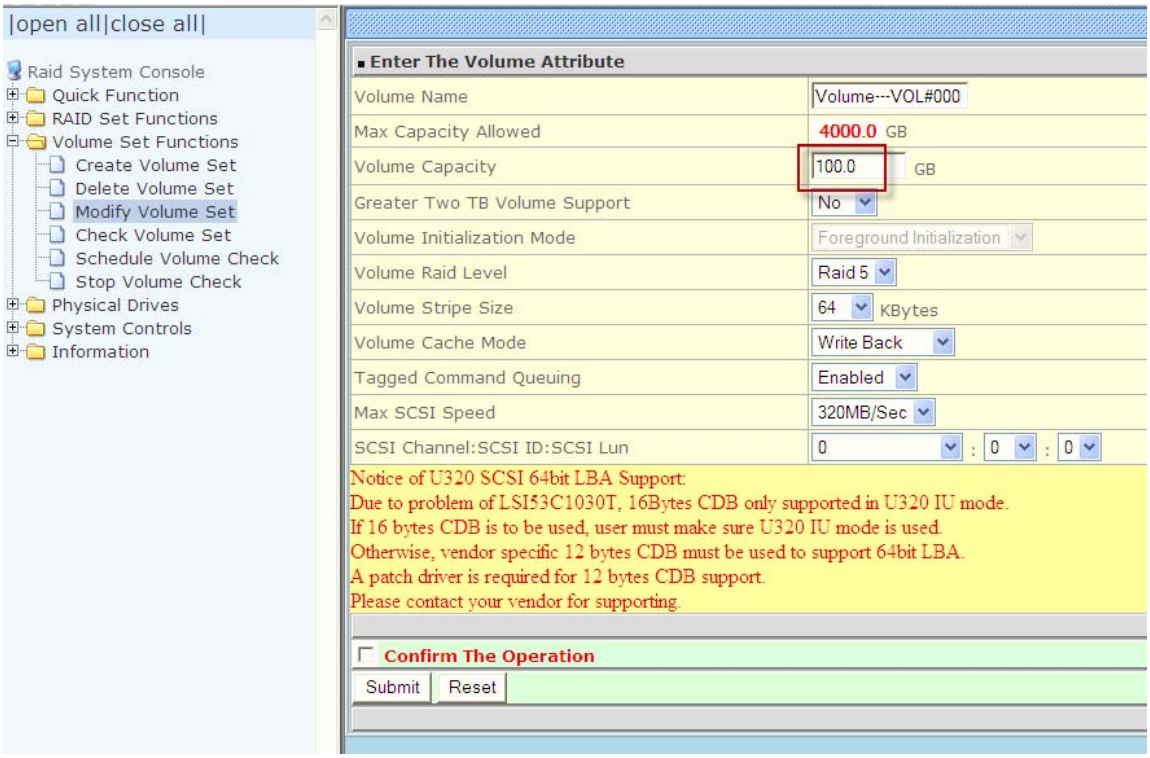
5.3.3.1 Volume Set Expansion

Volume Capacity (Logical Volume Concatenation Plus Re-stripe)

Use the Expand Raid Set function to expand a Raid Set when a disk is added to your subsystem. (Refer to Section 5.2.3)

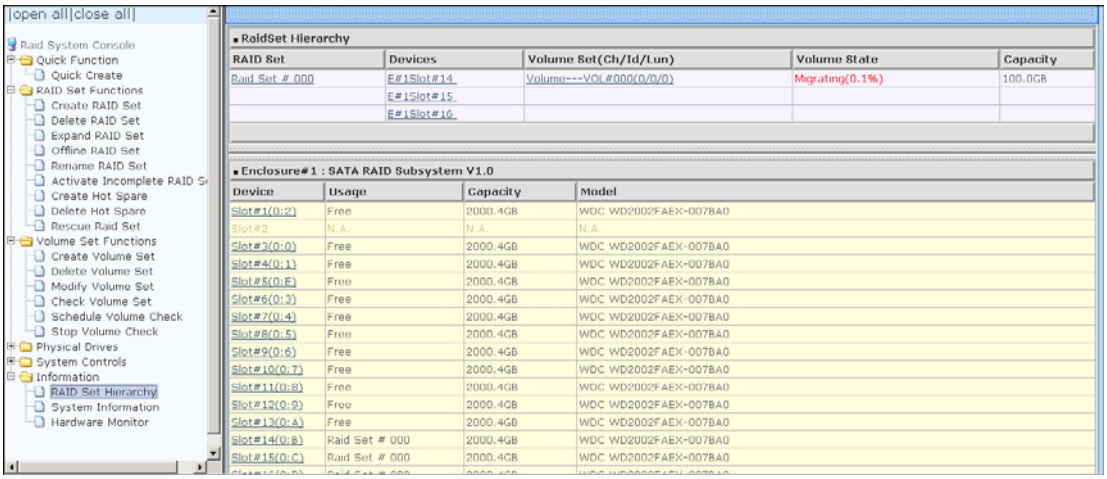
The expanded capacity can be used to enlarge the Volume Set size or create another Volume Set. Use the Modify Volume Set function to expand the Volume Set capacity. Select the Volume Set and move the cursor to the **Volume Set Capacity** item and enter the capacity size.

Tick on the **Confirm The Operation** and click on the **Submit** button to complete the action. The Volume Set starts to expand.



5.3.3.2 Volume Set Migration

Migration occurs when a Volume Set migrates from one RAID level to another, a Volume Set stripe size changes, or when a disk is added to a Raid Set. Migrating status is displayed in the Volume Set status area of the RaidSet Hierarchy screen during migration.



5.3.4 Check Volume Set

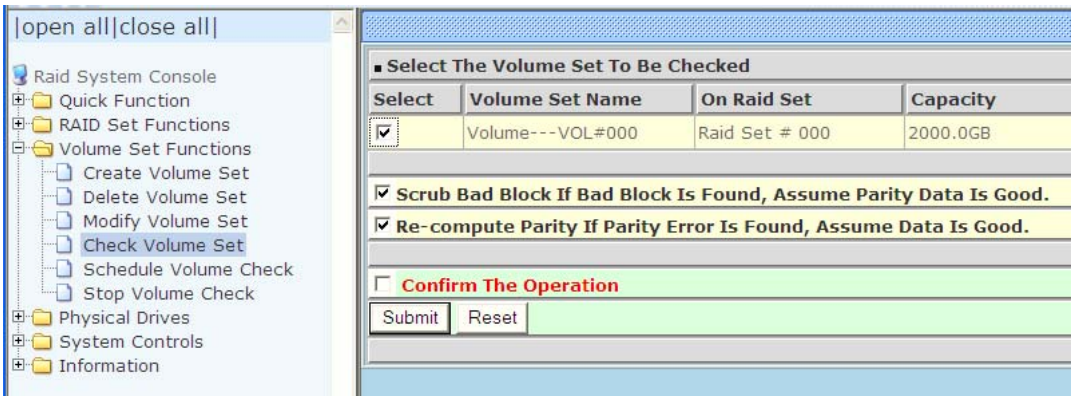
Use this function to perform Volume Set consistency check, which verifies the correctness of redundant data (data blocks and parity blocks) in a Volume Set. This basically means computing the parity from the data blocks and comparing the results to the contents of the parity blocks, or computing the data from the parity blocks and comparing the results to the contents of the data blocks.

NOTE: The Volume Set state must be Normal in order to perform Check Volume Set. Only RAID levels with parity (redundant data) such as RAID Levels 3, 5, and 6 support this function.

To perform Check Volume Set function:

1. Click on the **Check Volume Set** link.

2. Tick from the list the Volume Set you want to check. Select the Check Volume Set options.



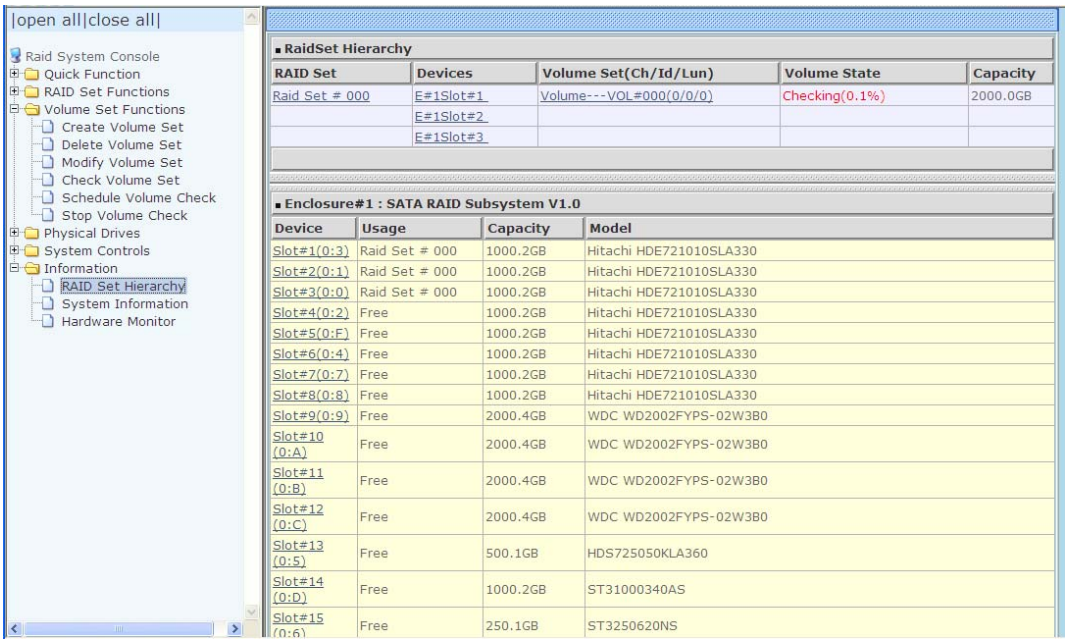
Check Volume Set Options:

- **Scrub Bad Block If Bad Block Found, Assume Parity Data is Good**
- **Re-compute Parity if Parity Error, Assume Data is Good**

NOTE: When the 2 options are not selected, it will only check for errors. It is recommended to perform Check Volume Set with the 2 options unselected at first. If the result shows errors, the data must be backed up to a safe storage. Then the two options can be selected and redo Check Volume Set to correct the errors.

3. Tick on **Confirm The Operation** and click on the **Submit** button. The Checking process will be started.

The checking percentage can also be viewed by clicking on RaidSet Hierarchy in the Information menu.



NOTE: The result of Check Volume Set function is shown in System Events Information and Volume Set Information. In System Events Information, it is shown in the Errors column. In Volume Set Information, it is shown in Errors Found field.

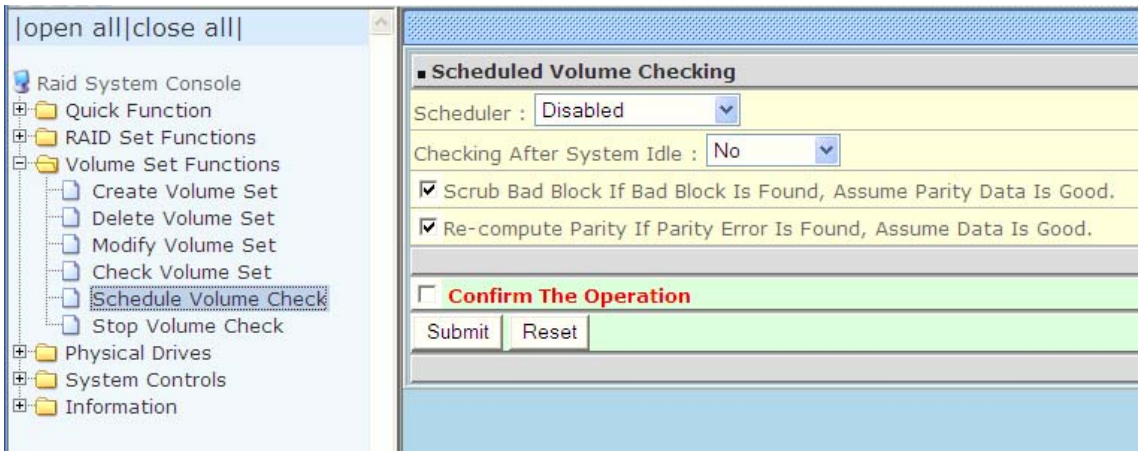
5.3.5 Schedule Volume Check

To perform Check Volume Set by schedule, follow these steps:

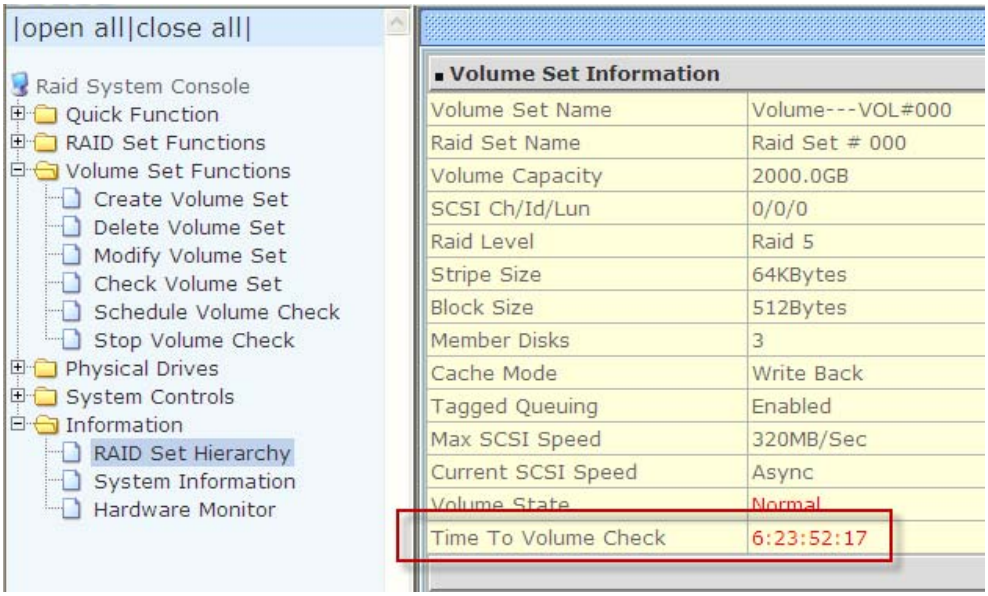
1. Click on the **Schedule Volume Check** link.
2. Select the desired schedule that you wish the Check Volume Set function to run. Tick on **Confirm The Operation** and click on the **Submit** button.

Scheduler: Disabled, 1Day (For Testing), 1Week, 2Weeks, 3Weeks, 4Weeks, 8Weeks, 12Weeks, 16Weeks, 20Weeks and 24Weeks.

Check After System Idle: No, 1 Minute, 3 Minutes, 5 Minutes, 10 Minutes, 15 Minutes, 20 Minutes, 30 Minutes, 45 Minutes and 60 Minutes.

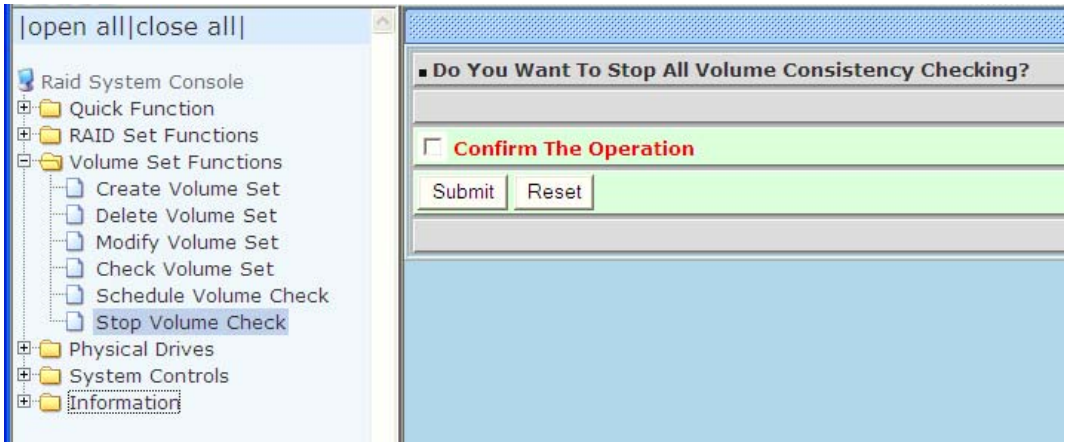


NOTE: To verify the Volume Check schedule, go to Information -> RAID Set Hierarchy -> select the Volume Set -> the Volume Set Information will be displayed.



5.3.6 Stop Volume Check

Use this option to stop all Volume Set consistency checking process/processes.



5.4 Physical Drive

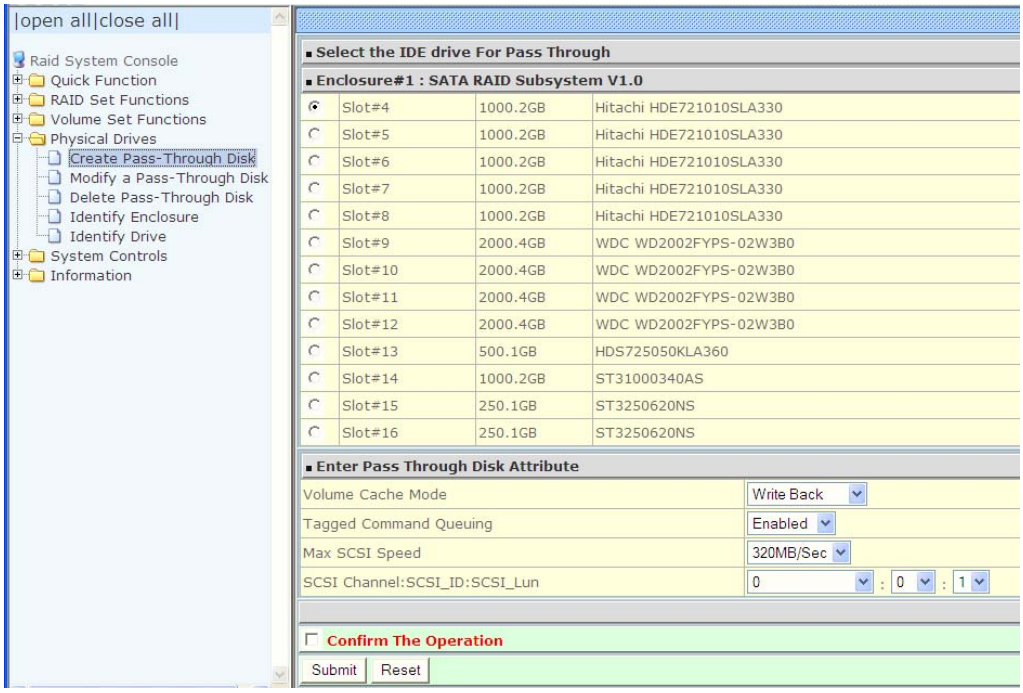
Choose this option from the Main Menu to select a disk drive and to perform the functions listed below.

5.4.1 Create Pass-Through Disk

A Pass-Through Disk is a disk drive not controlled by the internal RAID subsystem firmware and thus cannot be a part of a Volume Set. A Pass-Through disk is a separate and individual Raid Set. The disk is available to the host as an individual disk. It is typically used on a system where the operating system is on a disk not controlled by the RAID firmware.

To create pass-through disk, click on the **Create Pass-Through** link under the Physical Drives main menu. The setting function screen appears.

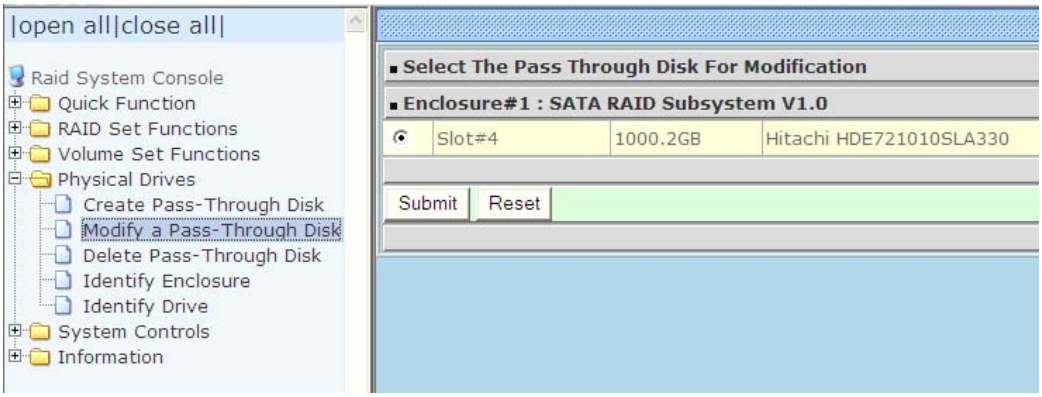
Select the disk drive to be made as Pass-Through Disk and configure the Pass-Through Disk attributes, such as the Cache Mode, Tagged Command Queuing, Max SCSI Speed, and SCSI Channel/SCSI ID/LUN for this volume.



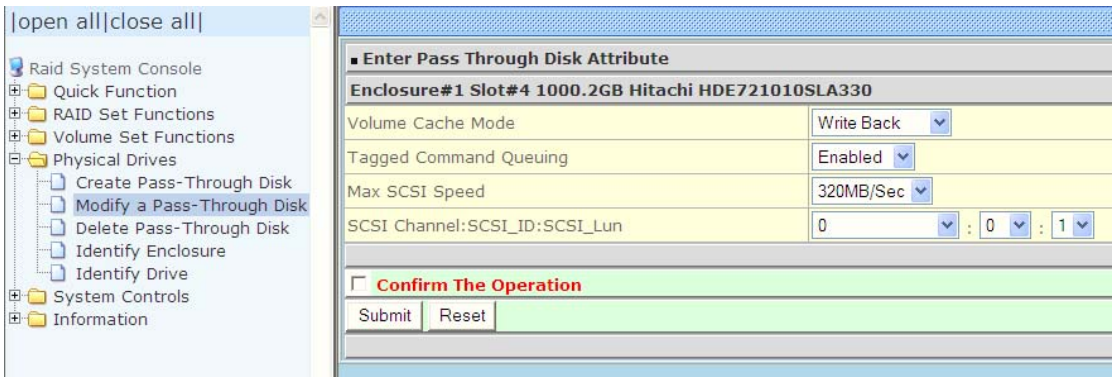
5.4.2 Modify a Pass-Through Disk

Use this option to modify the attribute of a Pass-Through Disk. User can modify the Cache Mode, Tagged Command Queuing, Max SCSI Speed, and SCSI Channel/ID/LUN on an existing Pass-Through Disk.

To modify the Pass-Through drive attribute from the Pass-Through drive pool, click on the **Modify a Pass-Through Disk** link. The "Select The Pass-Through Disk For Modification" screen appears. Tick on the Pass-Through Disk from the Pass-Through drive pool and click on the **Submit** button to select the drive.

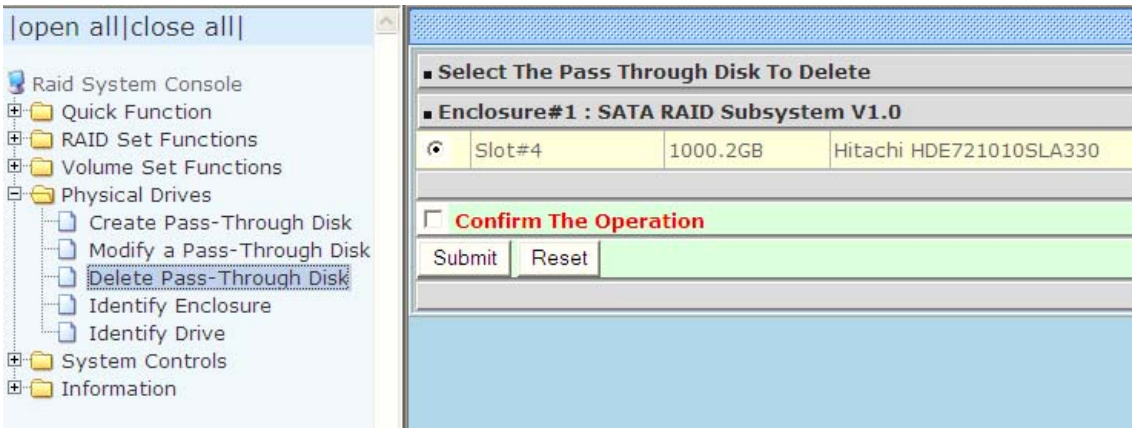


The Enter Pass-Through Disk Attribute screen appears. Modify the drive attribute values as you want.



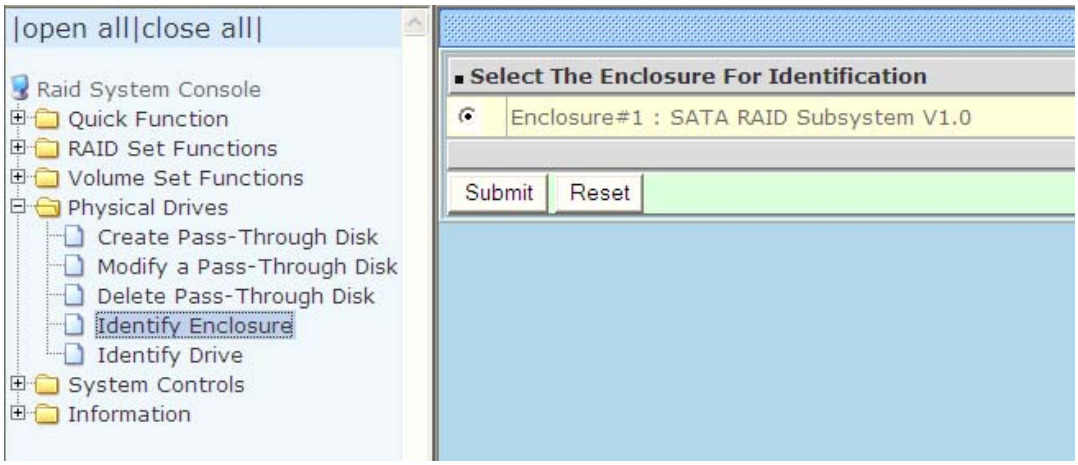
5.4.3 Delete Pass-Through Disk

To delete Pass-Through Disk from the Pass-Through drive pool, click on **Delete Pass-Through** link. Select a Pass-Through Disk, tick on the **Confirm The Operation** and click the **Submit** button to complete the delete action.



5.4.4 Identify Enclosure

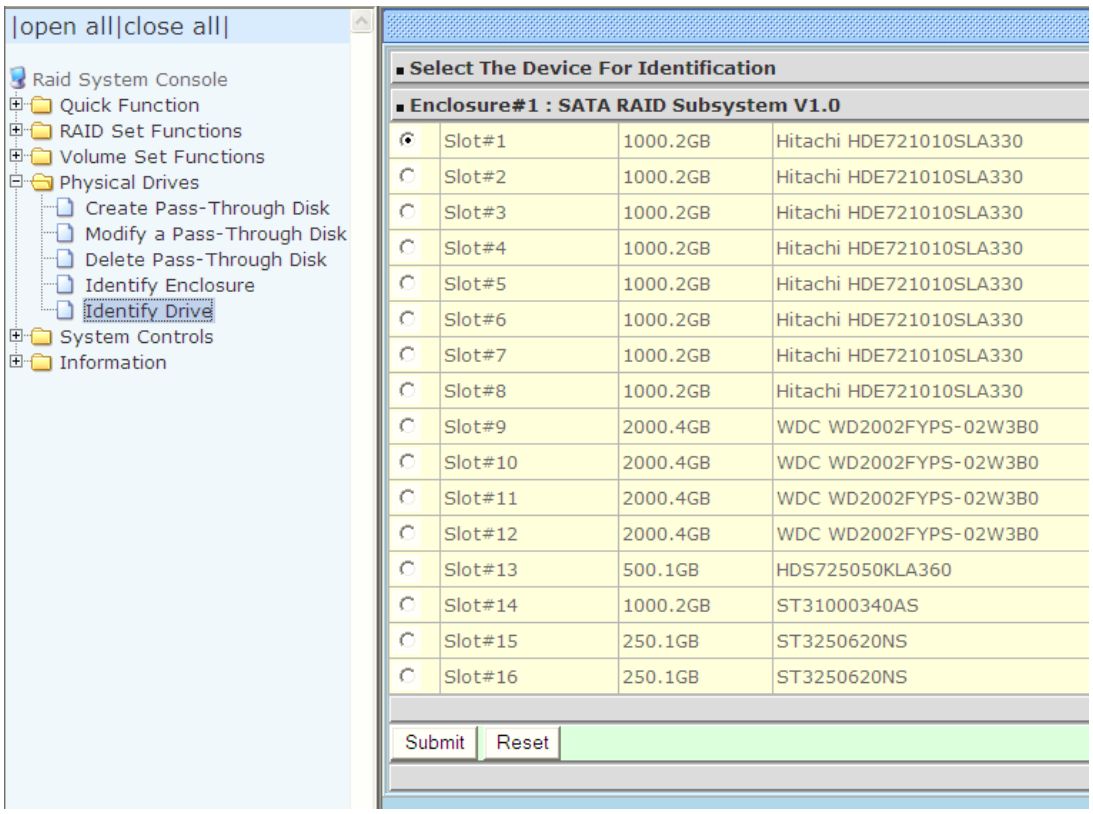
To identify an Enclosure, move the mouse cursor and click on **Identify Enclosure** link. The **Select The Enclosure For Identification** screen appears. Tick on the enclosure from the list of enclosures, then click on the **Submit** button to identify the selected enclosure. All disk drives' LEDs in an enclosure will flash when a particular enclosure is selected.



5.4.5 Identify Selected Drive

Use this option to physically locate a selected drive to prevent removing the wrong drive. When a disk drive is selected using the **Identify Drive** function, the Status LED of the selected disk drive will be blinking.

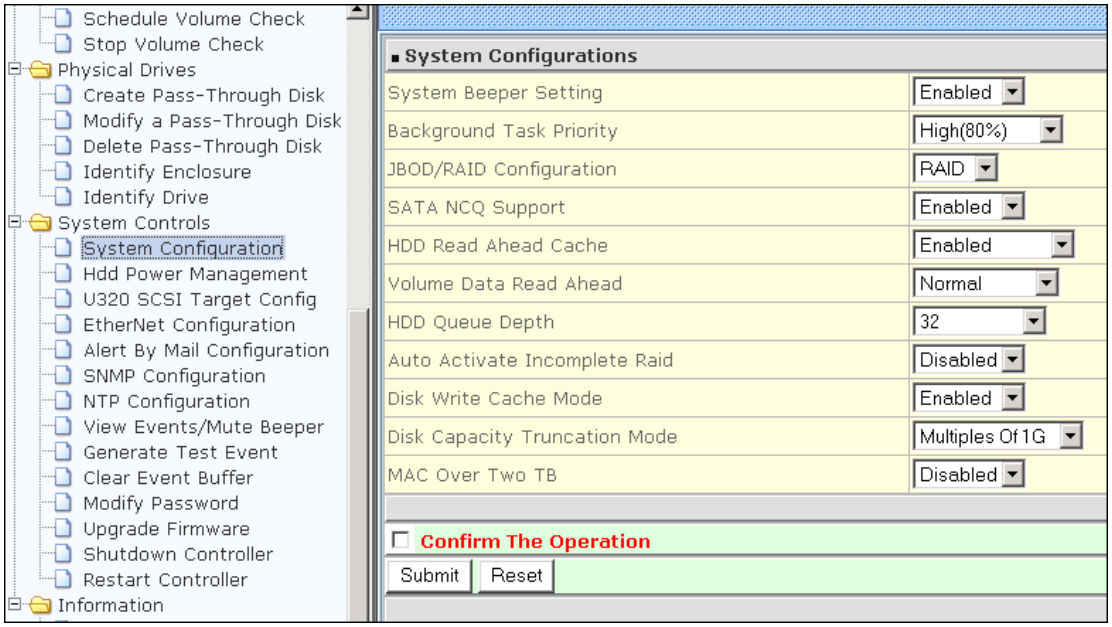
To identify a selected drive from the drives pool, click on the **Identify Drive** link. The "Select The IDE Device For identification" screen appears. Tick on the IDE device from the drives list. After completing the selection, click on the **Submit** button to identify selected drive.



5.5 System Controls

5.5.1 System Configuration

To set the RAID subsystem system configuration options, click the **System Configuration** link under the **System Controls** menu. The System Configurations screen will be shown. Set the desired system option as needed.



System Beeper Setting:

This option is used to Disable or Enable the system's RAID controller alarm beeper.

Background Task Priority:

The Background Task Priority indicates how much time and system resource the RAID controller devotes to a background task, such as a rebuild operation. The RAID subsystem allows user to choose the background task priority (High 80%, Medium 50%, Low 25%, and Ultra Low 5%) to balance between background task process and Volume Set access. For high RAID subsystem performance, specify a low value.

JBOD/RAID Configuration:

The RAID subsystem supports JBOD and RAID configuration.

SATA NCQ Support:

NCQ is a command protocol in Serial ATA that can only be implemented on native Serial ATA hard drives. It allows multiple commands to be outstanding within a drive at the same time. Drives that support NCQ have an internal queue where outstanding commands can be dynamically rescheduled or re-ordered, along with the necessary tracking mechanisms for outstanding and completed portions of the workload. Disabled or Enable the SATA NCQ function.

HDD Read Ahead Cache:

This option allows the users to disable the cache of the HDDs on the RAID subsystem. In some HDD models, disabling the cache in the HDD is necessary to prove the RAID subsystem functions correctly.

Volume Data Read Ahead:

This option allows the users to set the Volume Data Read Ahead function. Options are: Normal, Aggressive, Conservative, and Disabled.

HDD Queue Depth:

The queue depth is the number of I/O operations that can be run in parallel on a disk drive. HDD Queue Depth options are 1, 2, 4, 8, 16, and 32.

Disk Write Cache Mode:

The RAID subsystem supports Disk Write Cache Mode options: Auto, Enabled, and Disabled. If the RAID subsystem has BBM (battery backup module), selecting the Auto option will automatically enable Disk Write Cache. On the other hand, if there is no BBM, the Auto option will disable Disk Write Cache.

Disk Capacity Truncation Mode:

The RAID subsystem use drive truncation so that drives from different vendors are more likely to be able to be used as spares for each other. Drive truncation slightly decreases the usable capacity of a drive that is used in the subsystem. Options are:

Multiples Of 10G: If you have several 120GB drives from different vendors, chances are that the capacity varies slightly. For example, one drive might be 121.1 GB, and the other 120.4 GB. This drive truncation mode makes the 121.1 GB and 120.4 GB drives same capacity as 120 GB so that one could replace the other.

Multiples Of 1G: If you have 120 GB drives from different vendors, chances are that the capacity varies slightly. For example, one drive might be 121.1 GB, and the other 121.4 GB. This drive truncation mode makes the 121.1 GB and 121.4 GB drives same capacity 121 GB so that one could replace the other.

No Truncation: The capacity of the disk drive is not truncated.

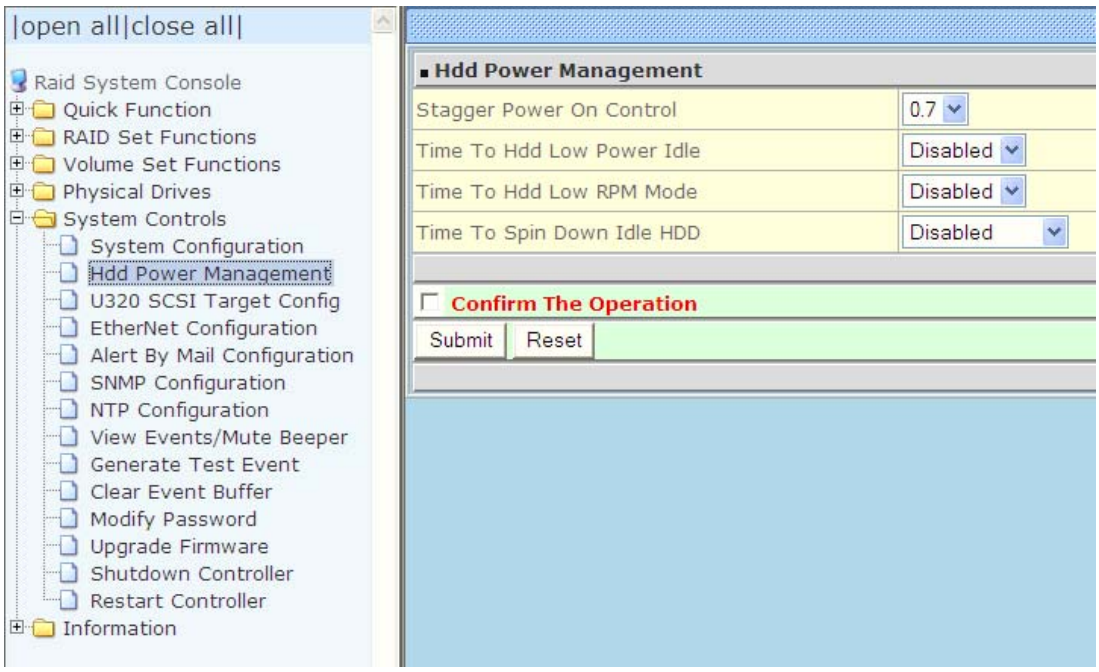
MAC over Two TB:

Use this option to enable volume size over 2TB in MAC machine

5.5.2 HDD Power Management

MAID (**M**assive **A**rray of **I**dle **D**isks) is a storage technology that employs a large group of disk drives in which only those drives in active use are spinning at any given time. **This reduces power consumption and prolongs the lives of the drives.**
MAID is designed for Write Once, Read Occasionally (WORO) applications such as Data Backup, Document, Mail server, and so on.
MAID technology focuses on "Green Storage Concept" to save power consumption and enhance disk drives effective usage, i.e., "disk drives are spun down when there is no activity or I/O on the drives".

In the RAID subsystem, MAID is implemented in the **HDD Power Management** menu. Using the **Advanced Power Management (APM)** function of disk drives, HDD Power Management has three options (MAID Levels): (Level 1) Place idle drives in Lower Power Mode, where the drives' heads are unloaded; (Level 2) Place idle drives in Low RPM Mode, where drives' heads are unloaded and slows down to around 4000 RPM; and (Level 3) Spin down idle drives, where drives stops spinning and goes into sleep mode.



Stagger Power On Control:

This option allows the RAID subsystem's power supply to power up in succession each HDD in the RAID subsystem. In the past, all the HDDs on the RAID subsystem are powered up altogether at the same time. This function allows the power transfer time (lag time) from the last HDD to the next one be set within the range of 0.4 to 6.0 seconds. Default is 0.7 seconds.

Time to HDD Low Power Idle: (MAID Level 1)

This option enables the RAID subsystem to place idle HDDs of a Raid Set in Low Power Mode, where drives' heads are unloaded. The power consumption of the Idle HDD saving is around 15% to 20%. Recovery time is under a second.
Options are: Disabled, 2, 3, 4, 5, 6, and 7 (Minutes).

Time to HDD Low RPM Mode: (MAID Level 2)

This option enables the RAID subsystem to place idle HDDs of a Raid Set in Low RPM Mode, where drives' heads are unloaded and drive platters speed is reduced to around 4000 RPM. The power consumption of the Idle HDD saving is from 35% to 45%. Recovery time is 15 seconds.
Options are: Disabled, 10, 20, 30, 40, 50, and 60 (Minutes).

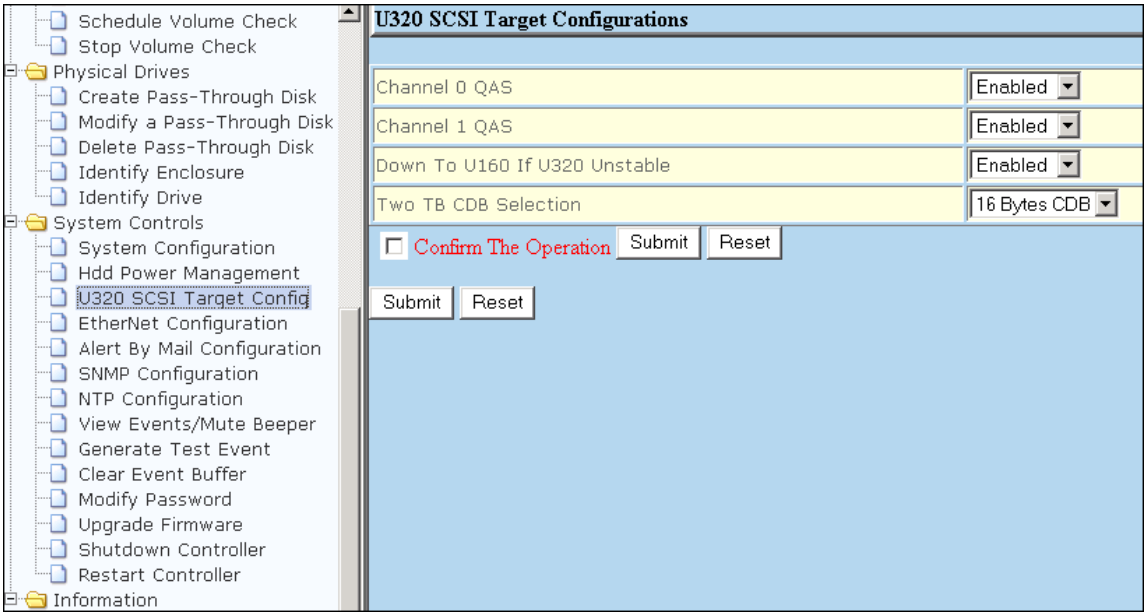
Time to Spin Down Idle HDD: (MAID Level 3)

This option enables the Raid subsystem to spin down HDDs of a Raid Set after they become idle after a preset period of time. In this level, the drives stop spinning and go into sleep mode. The power consumption of the Idle HDD saving is from 60% to 70%. Recovery time is 30 to 45 seconds.
Options are: Disabled, 1 (For Test), 3, 5, 10, 15, 20, 30, 40, and 60 (Minutes).

NOTE: To verify if the disk drive you use supports MAID or APM, select "RaidSet Hierarchy" and click the disk drive (E# Slot#) link. Check in the Device Information screen if the Disk APM Support shows "Yes".

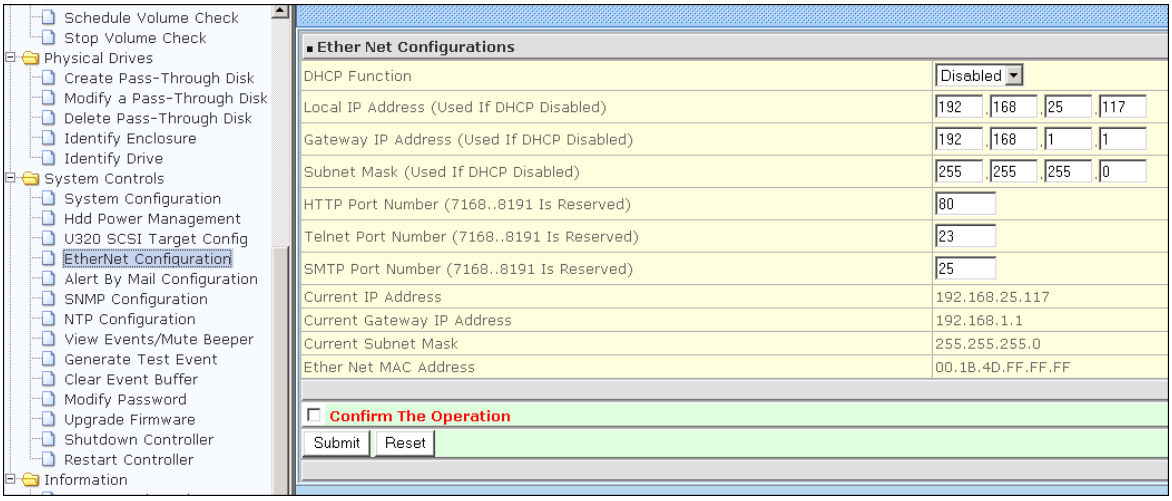
5.5.3 U320 SCSI Target Config

To set the U320 SCSI Target Configuration function, move the mouse cursor to the main menu and click on the **U320 SCSI Target Config**. The SCSI Channel Configuration screen will be shown. Configure the desired function.



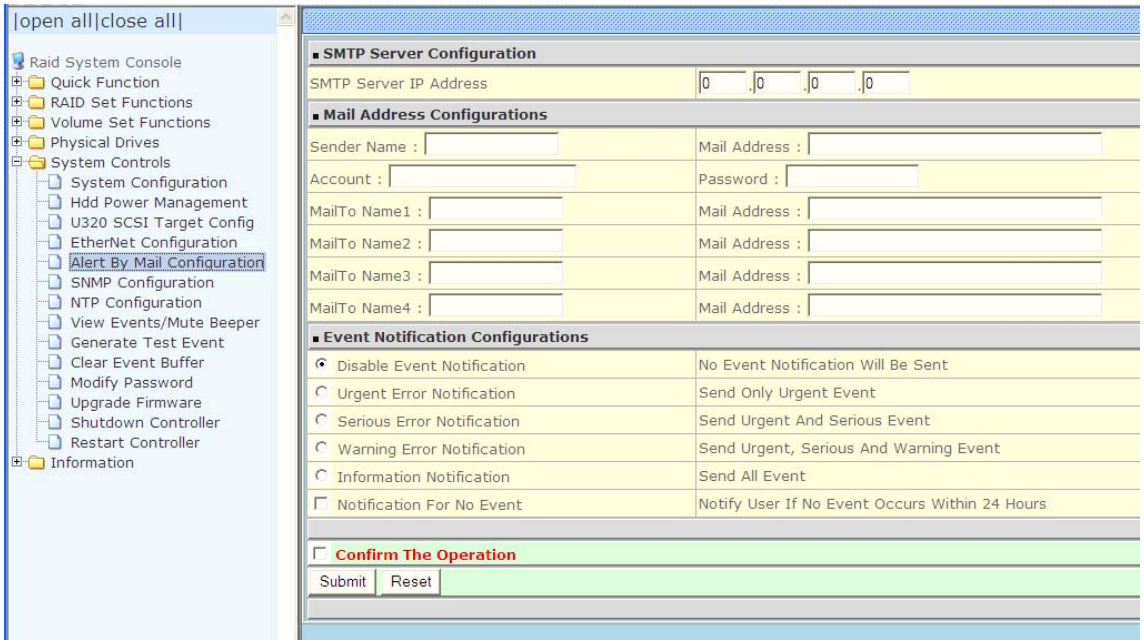
5.5.4 EtherNet Configuration

To set the Ethernet configuration, click the **EtherNet Configuration** link under the System Controls menu. The RAID subsystem EtherNet Configuration screen will be shown. Set the desired configuration. Once done, tick on the **Confirm The Operation** and click the **Submit** button to save the settings.



5.5.5 Alert By Mail Configuration

To set the Event Notification function, click on the **Alert By Mail Configuration** link under the System Controls menu. The RAID subsystem Event Notification configuration screen will be shown. Set up the desired function and option. When an abnormal condition occurs, an error message will be emailed to the email recipient(s) that a problem has occurred. Events are classified into 4 levels (Urgent, Serious, Warning, and Information).

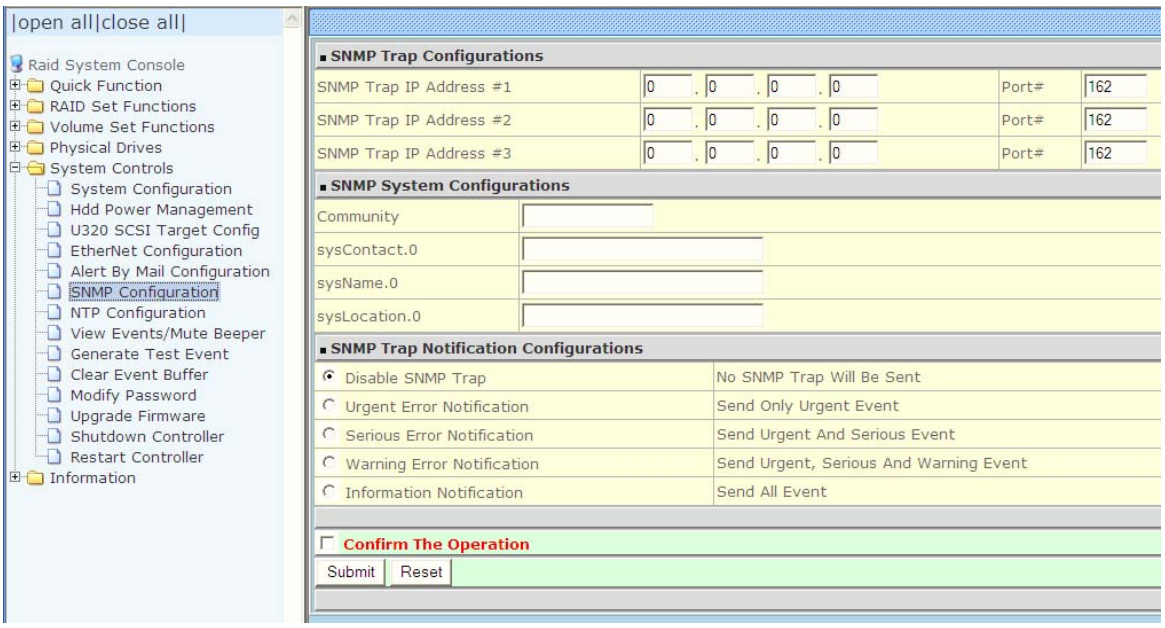


NOTE: If Event Notification by email is enabled, every 30 of event log will be sent to the email recipient(s) as one package log.

5.5.6 SNMP Configuration

The SNMP gives users independence from the proprietary network management schemes of some manufacturers and SNMP is supported by many WAN and LAN manufacturers enabling true LAN/ WAN management integration.

To set the SNMP function, move the cursor to the main menu and click on the **SNMP Configuration** link. The RAID subsystem's SNMP Configurations screen will be shown. Select the desired function and set the preferred option.



SNMP Trap Configurations: Type in the SNMP Trap IP Address box the IP address of the host system where SNMP traps will be sent. The SNMP Port is set to 162 by default.

SNMP System Configuration:

Community: Type the SNMP community. The default is public.
(1) **sysContact.0**, (2) **sysLocation.0**, and (3) **sysName.0**: SNMP parameter (31 bytes max). If these 3 categories are configured and when an event occurs, SNMP will send out a message that includes the 3 categories within the message. This allows user to easily define which RAID unit is having problem.

SNMP Trap Notification Configurations: Select the desired option.

After completing the settings, tick on the **Confirm The Operation** and click on the **Submit** button to save the configuration.

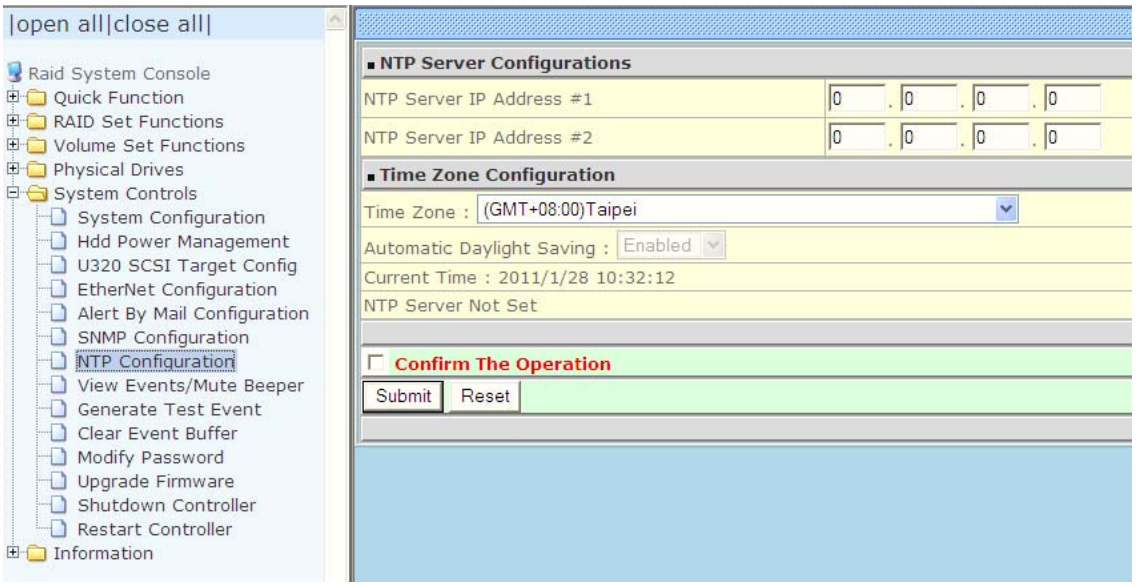
SNMP also works in the same way as Alert By Mail when sending event notifications.

5.5.7 NTP Configuration

NTP stands for **Network Time Protocol**. It is an Internet protocol used to synchronize the clocks of computers to some time reference. Type the NTP Server IP Address to enable the RAID subsystem to synchronize with it.

To set the NTP function, move the cursor to the main menu and click on the **NTP Configuration** link. The RAID subsystem's NTP Configuration screen will be displayed. Select the desired function and configure the necessary option.

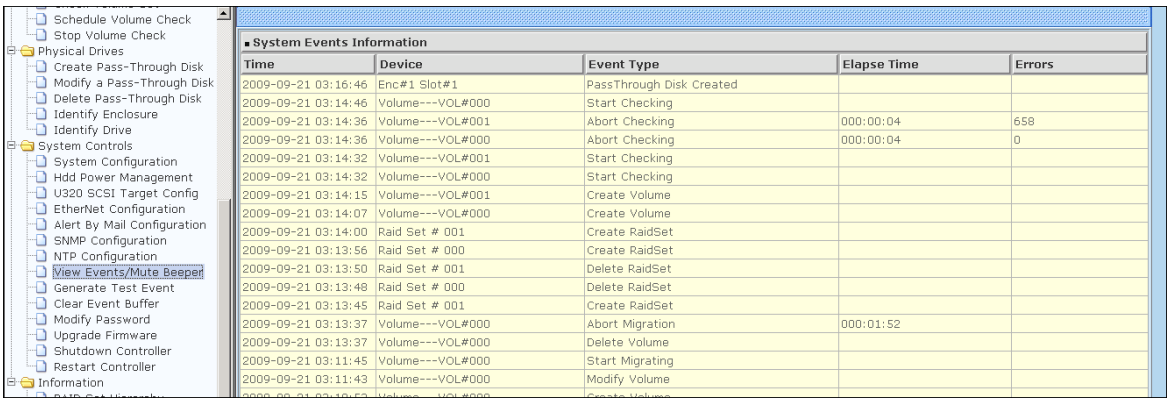
After completing the settings, tick on the **Confirm The Operation** and click on the **Submit** button to save the configuration.



5.5.8 View Events / Mute Beeper

To view the RAID subsystem's event log information, move the mouse cursor to the System Controls menu and click on the **View Events / Mute Beeper** link. The Raid Subsystem's System Events Information screen appears.

The System Events Information screen will show: Time, Device, Event type, Elapse Time and Errors.

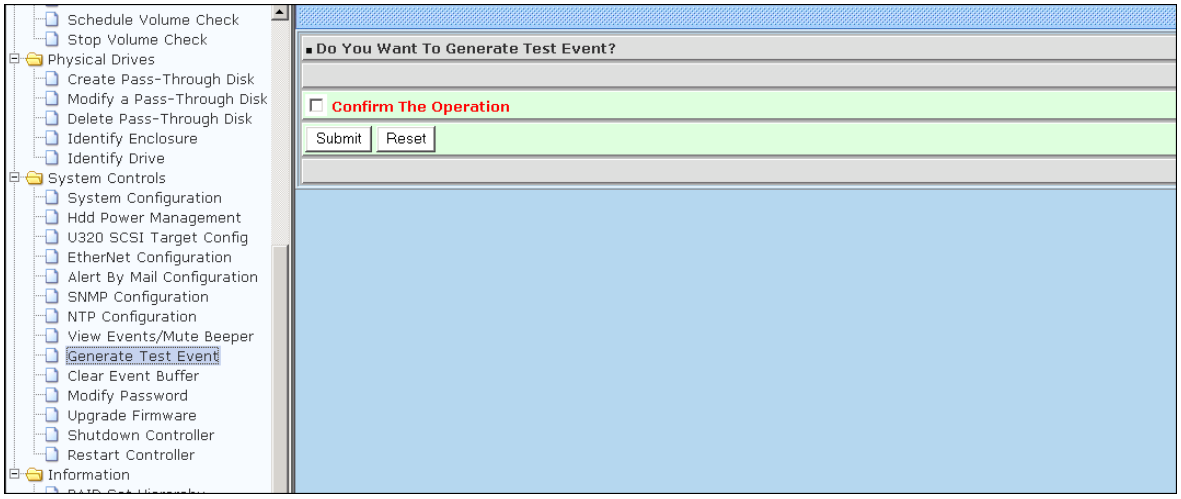


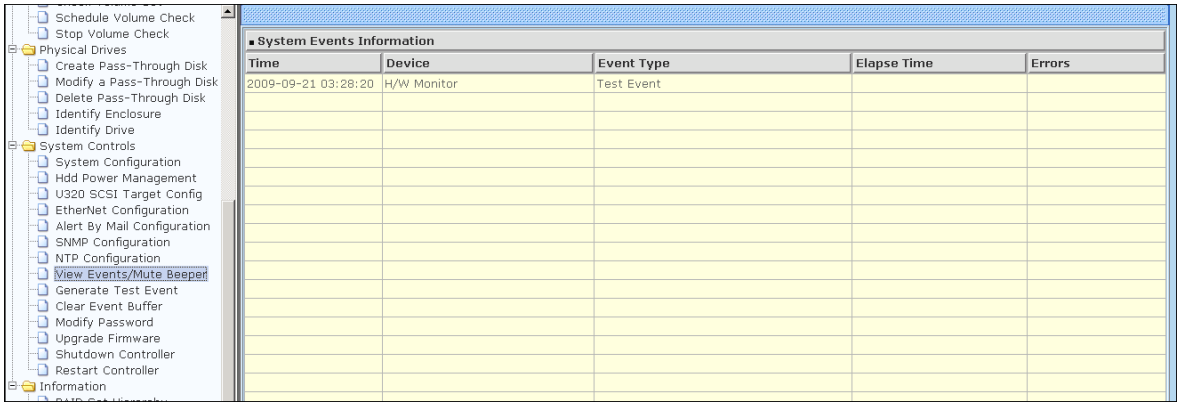
Time	Device	Event Type	Elapse Time	Errors
2009-09-21 03:16:46	Enc#1 Slot#1	PassThrough Disk Created		
2009-09-21 03:14:46	Volume---VOL#000	Start Checking		
2009-09-21 03:14:36	Volume---VOL#001	Abort Checking	000:00:04	658
2009-09-21 03:14:36	Volume---VOL#000	Abort Checking	000:00:04	0
2009-09-21 03:14:32	Volume---VOL#001	Start Checking		
2009-09-21 03:14:32	Volume---VOL#000	Start Checking		
2009-09-21 03:14:15	Volume---VOL#001	Create Volume		
2009-09-21 03:14:07	Volume---VOL#000	Create Volume		
2009-09-21 03:14:00	Raid Set # 001	Create RaidSet		
2009-09-21 03:13:56	Raid Set # 000	Create RaidSet		
2009-09-21 03:13:50	Raid Set # 001	Delete RaidSet		
2009-09-21 03:13:48	Raid Set # 000	Delete RaidSet		
2009-09-21 03:13:45	Raid Set # 001	Create RaidSet		
2009-09-21 03:13:37	Volume---VOL#000	Abort Migration	000:01:52	
2009-09-21 03:13:37	Volume---VOL#000	Delete Volume		
2009-09-21 03:11:45	Volume---VOL#000	Start Migrating		
2009-09-21 03:11:43	Volume---VOL#000	Modify Volume		

This function is also used to silence the beeper alarm.

5.5.9 Generate Test Event

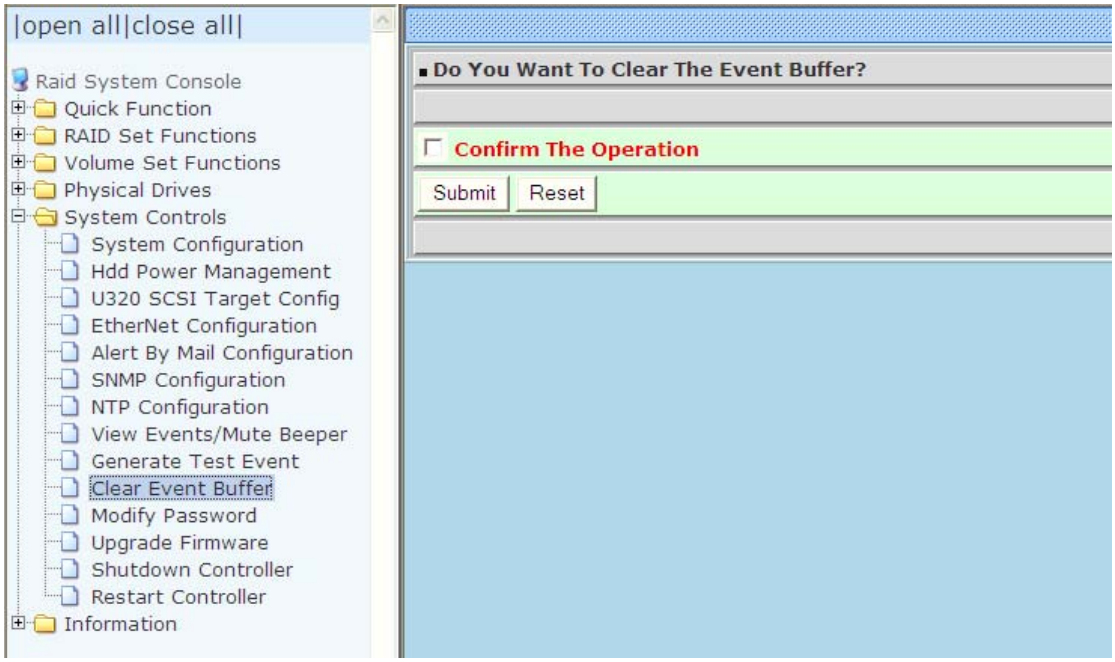
If you want to generate test events, move the cursor bar to the main menu and click on the **Generate Test Event** Link. Tick on the **Confirm The Operation** and click on the **Submit** button. Then click on the **View Events / Mute Beeper** to view the test event.





5.5.10 Clear Event Buffer

Use this feature to clear the RAID subsystem's System Events Information buffer.



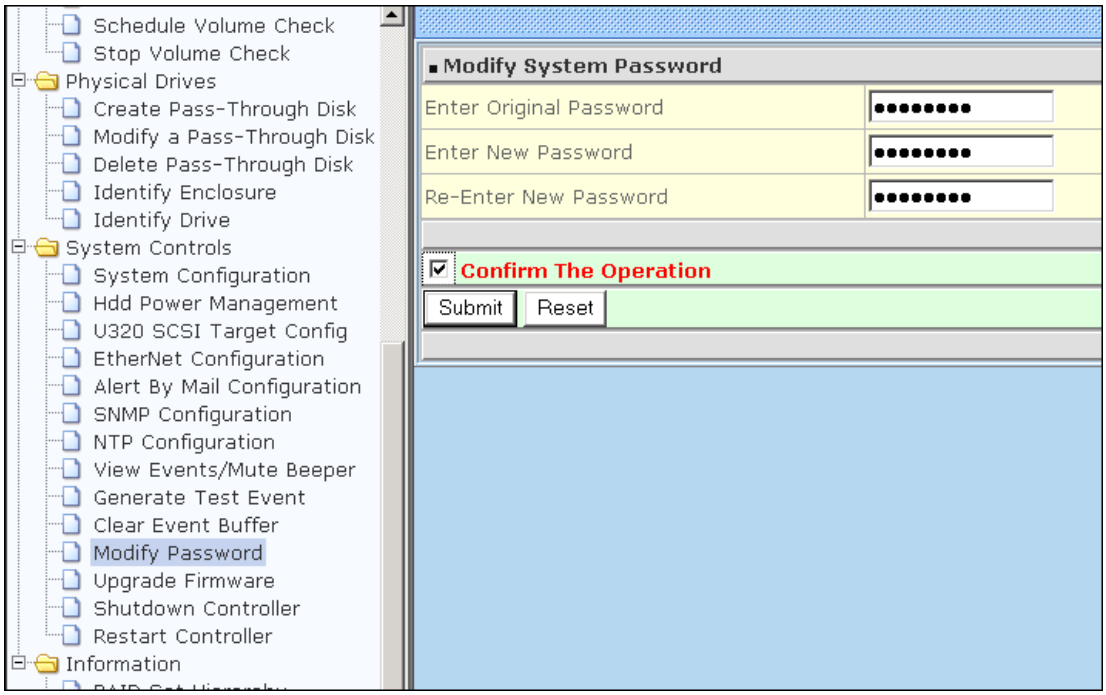
5.5.11 Modify Password

To change or disable the RAID subsystem's admin password, click on the **Modify Password** link under the **System Controls** menu. The Modify System Password screen appears.

The factory-default admin password is set to **00000000**. Once the password has been set, the user or administrator can only monitor and configure the RAID subsystem by providing the correct password.

The password is used to protect the RAID subsystem's configuration from unauthorized access. The RAID controller will check the password only when entering the Main Menu from the initial screen. The RAID subsystem will automatically go back to the initial screen when it does not receive any command after sometime.

To disable the password, enter only the original password in the **Enter Original Password** box, and leave both the **Enter New Password** and **Re-Enter New Password** boxes blank. After selecting the **Confirm The Operation** option and clicking the **Submit** button, the system password checking will be disabled. No password checking will occur when entering the main menu from the starting screen.



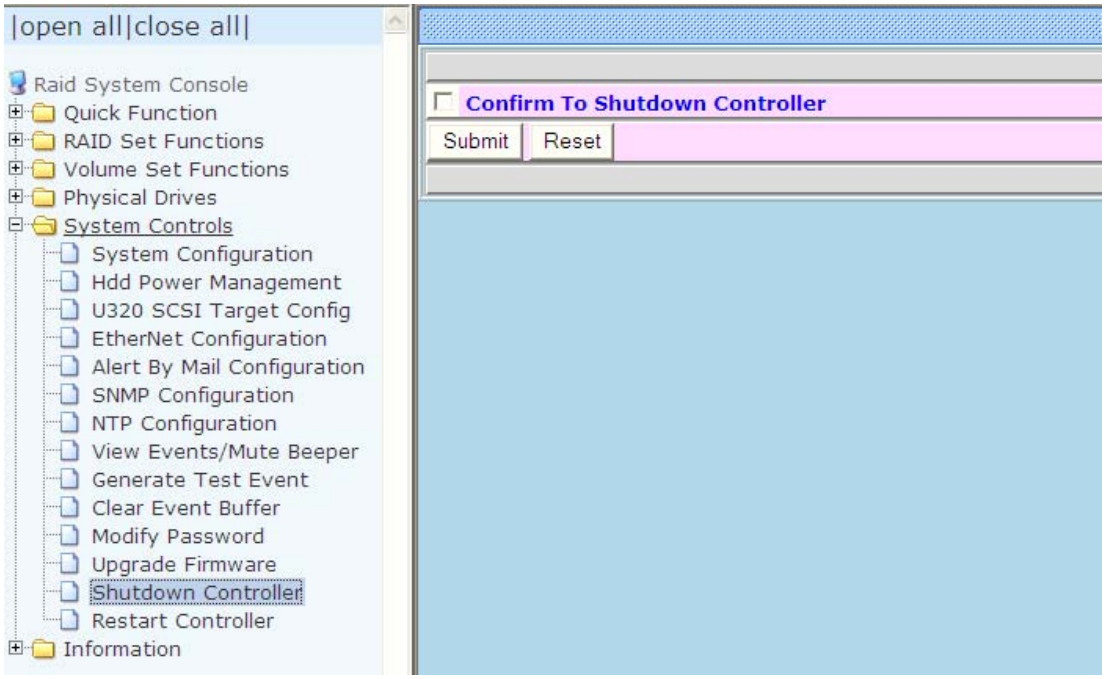
NOTE: The admin Password characters allowed are 'A' – 'Z', 'a' – 'z', and '0' – '9'. The minimum number of Password characters is null/empty (Password is disabled) and maximum number of Password characters is 15.

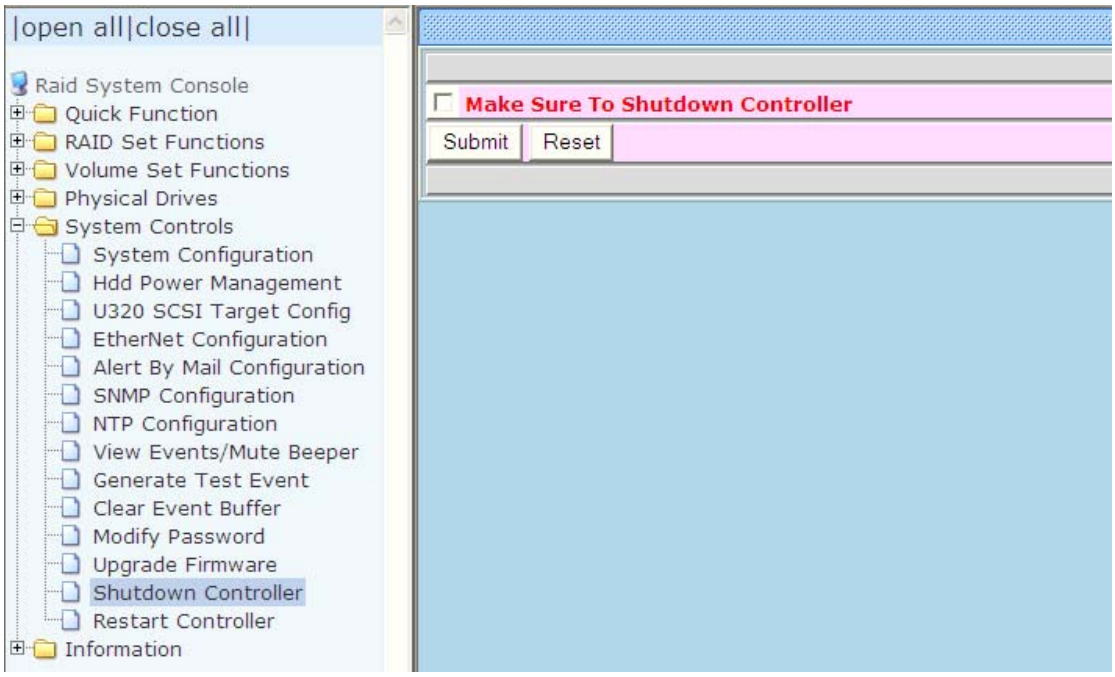
5.5.12 Upgrade Firmware

Please refer to Section 6.2 for more information.

5.5.13 Shutdown Controller

Use this function to shutdown the RAID Controller. This is used to flush the data from the cache memory, and is normally done before powering off the system power switch.

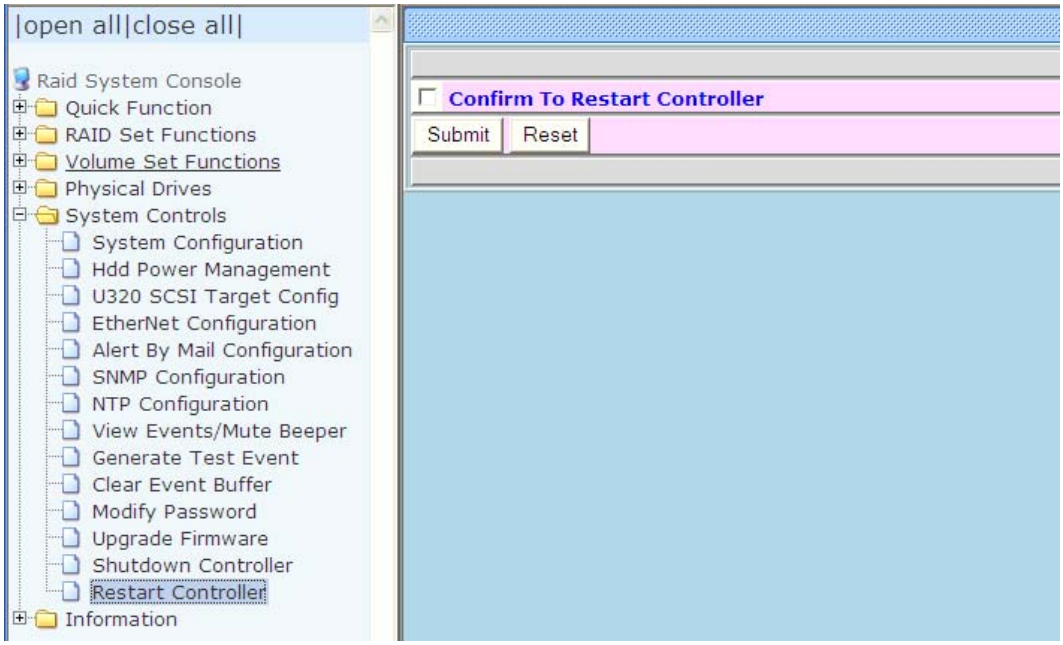


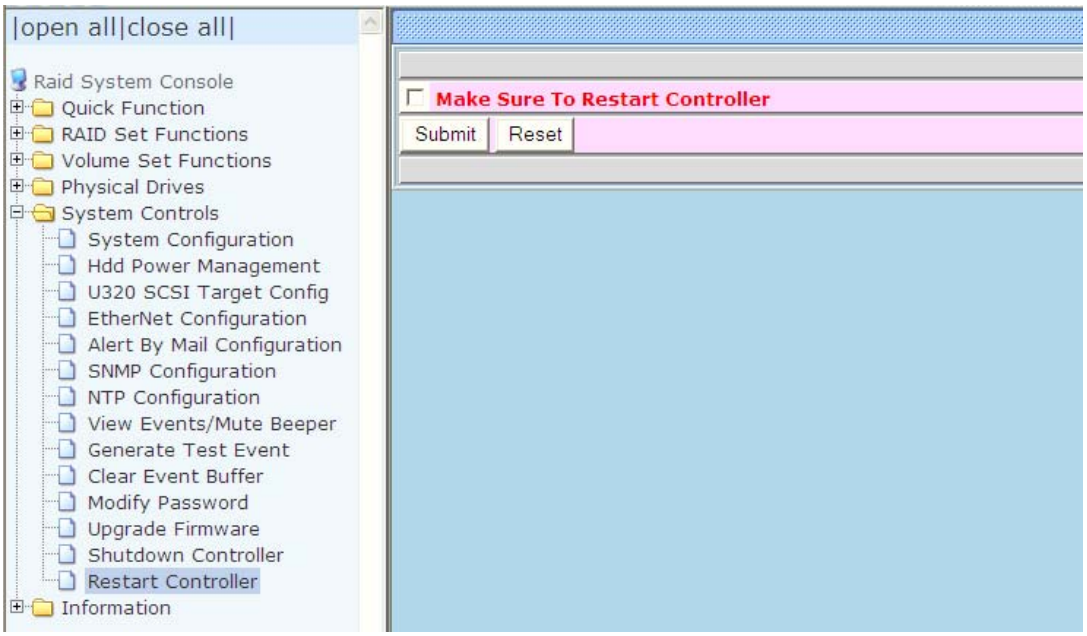


After shutting down the controller and still want to use the RAID subsystem, you must restart the controller either by Restart Controller function or by Power Supply On/Off switch.

5.5.14 Restart Controller

Use this function to restart the RAID Controller. This is normally done after upgrading the controller's firmware.

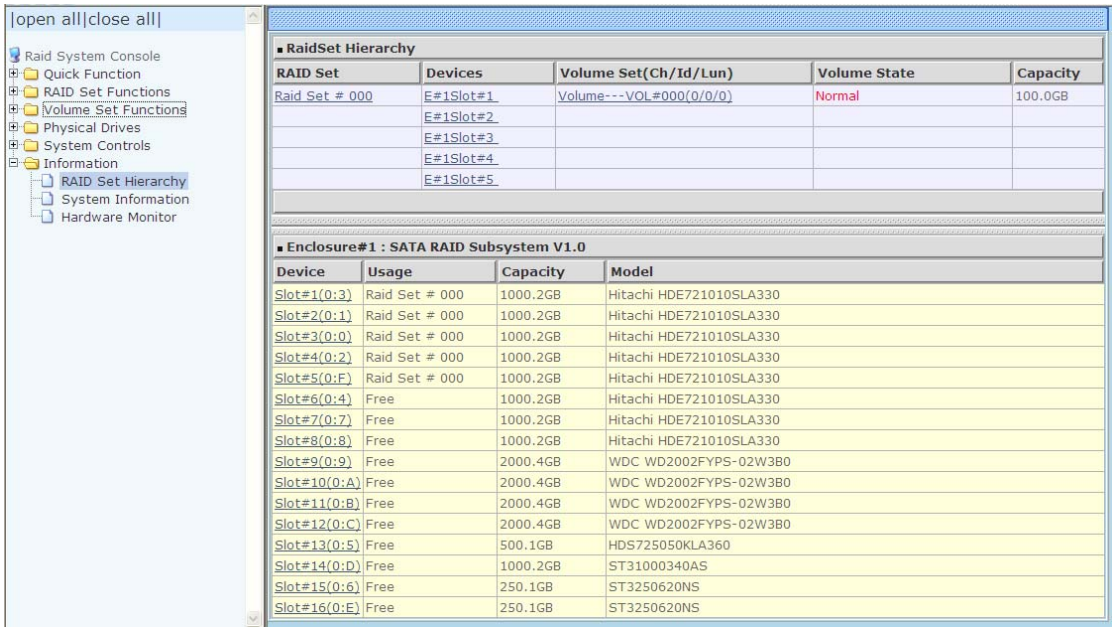




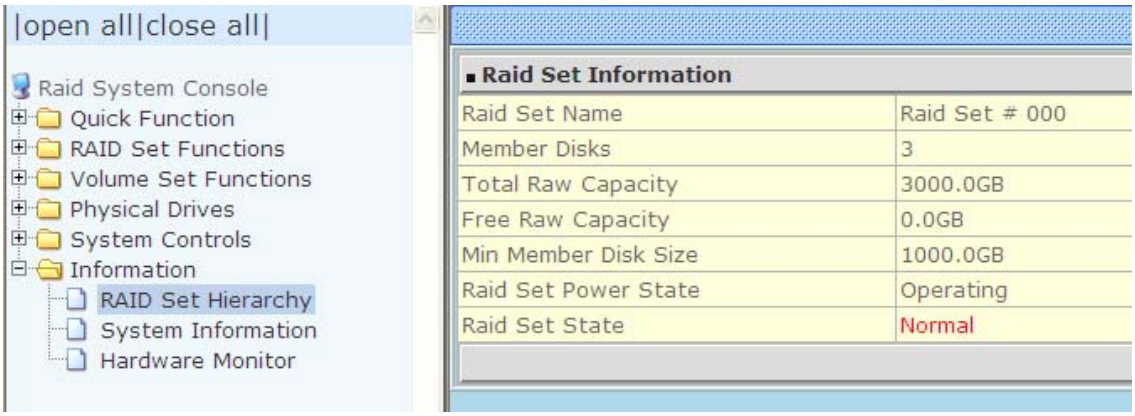
5.6 Information Menu

5.6.1 RAID Set Hierarchy

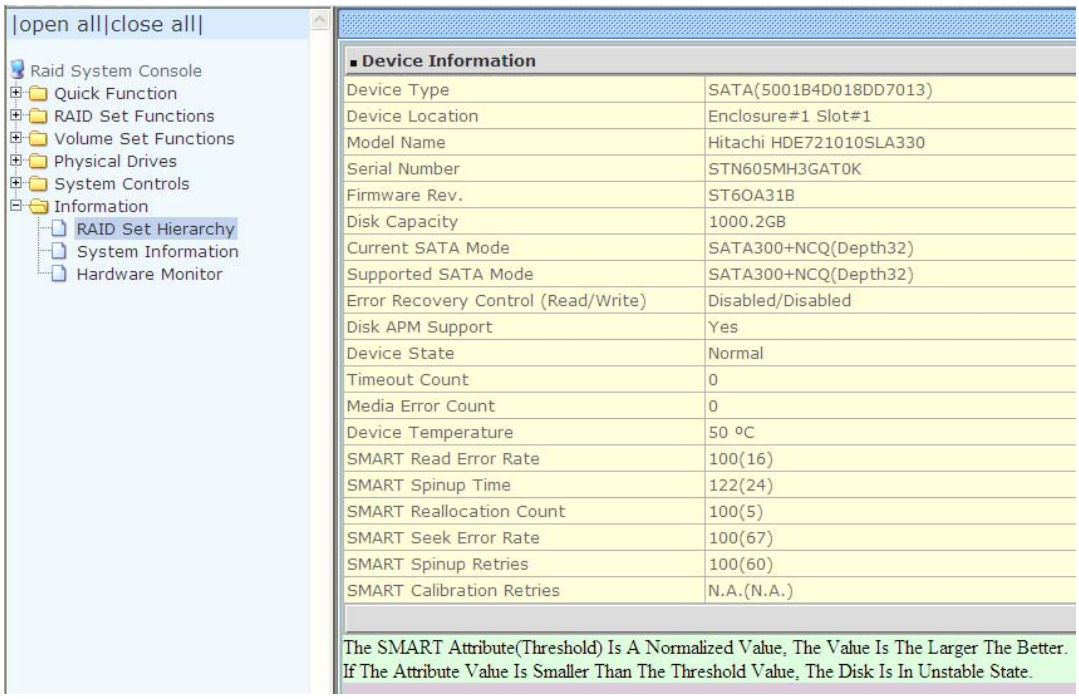
Use this feature to view the RAID subsystem's existing Raid Set(s), Volume Set(s) and disk drive(s) configuration and information. Select the **RAID Set Hierarchy** link from the **Information** menu to display the Raid Set Hierarchy screen.



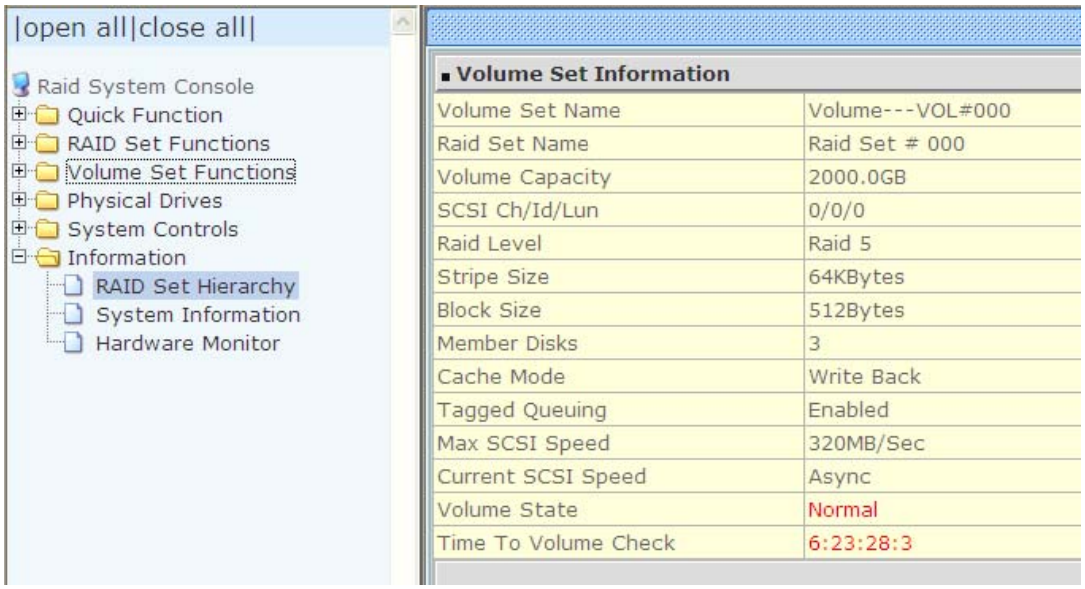
To view the Raid Set information, click the **Raid Set #** link from the Raid Set Hierarchy screen. The Raid Set Information screen appears.



To view the disk drive information, click the **E# Slot#** link from the Raid Set Hierarchy screen. The Device Information screen appears. This screen shows various information such as disk drive model name, serial number, firmware revision, disk capacity, timeout count, media error count, and SMART information.

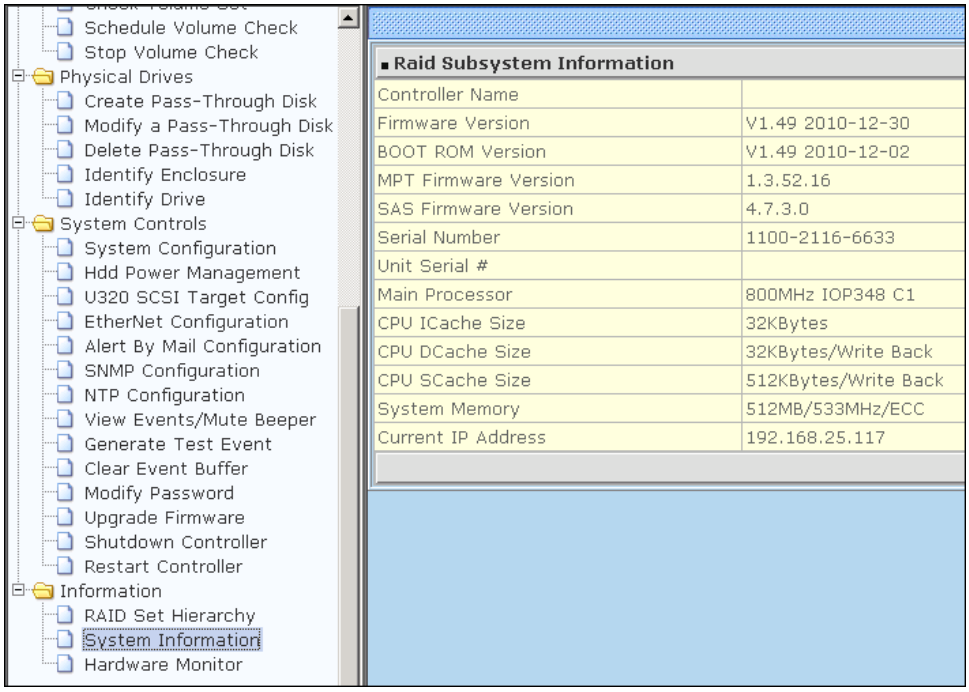


To view the Volume Set information, click the **Volume---VOL#** link from the Raid Set Hierarchy screen. The Volume Set Information screen appears.



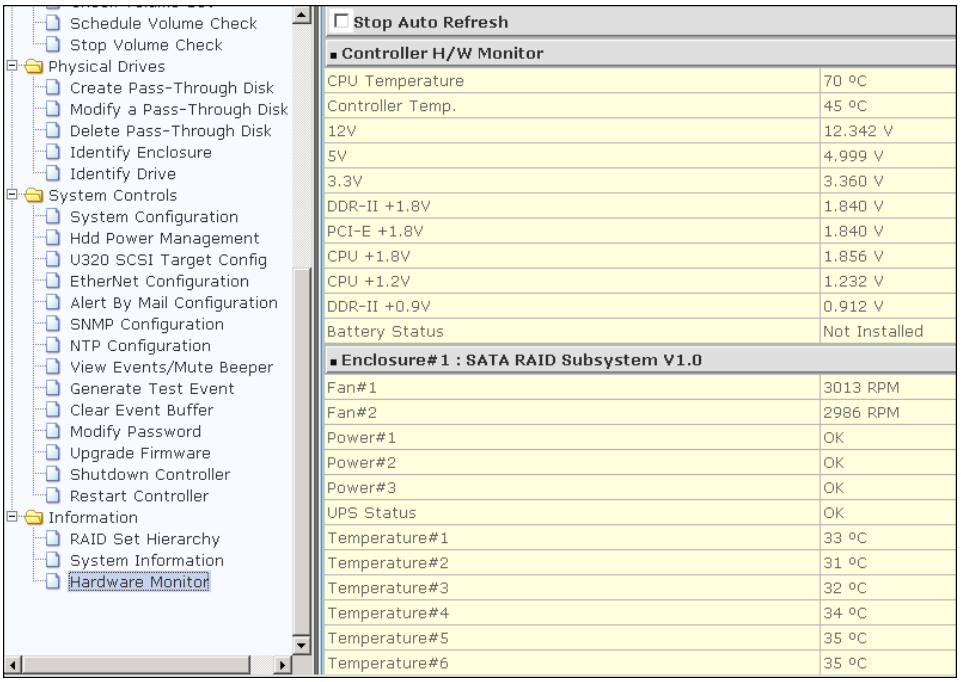
5.6.2 System Information

To view the RAID subsystem's controller information, click the **System Information** link from the **Information** menu. The Raid Subsystem Information screen appears.



5.6.3 Hardware Monitor

To view the RAID subsystem's hardware information, click the **Hardware Monitor** link from the **Information** menu. The Hardware Monitor Information screen appears.



NOTE: To disable auto refresh of GUI, tick the "Stop Auto Refresh" option.

The Hardware Monitor Information provides information about controller, enclosure 1 and enclosure 2, such as the temperature, fan speed, power supply status and voltage levels. All items are also unchangeable. When the threshold values are surpassed, warning messages will be indicated through the LCD, LED and alarm buzzer.

Item	Warning Condition
CPU Temperature	**> 90 Celsius**
Controller Board Temperature	**> 70 Celsius**
HDD Temperature	**> 65 Celsius**
Fan Speed	**< 1500 RPM**
Power Supply +12V	**< 10.5V or > 13.5V**
Power Supply +5V	**< 4.7V or > 5.4V**
Power Supply +3.3V	**< 3.0V or > 3.6V**
DDR Supply Voltage +2.5V	**< 2.25V or > 2.75V**
CPU Core Voltage +1.3V	**< 1.17V or > 1.43V**
DDR Termination Power +1.25V	**< 1.125V or > 1.375V**

Chapter 6 Maintenance

6.1 Upgrading the RAID Controller's Cache Memory

The RAID controller is equipped with one DDRII SDRAM socket. By default, the RAID controller comes with at least 512MB of memory that is expandable to a maximum of 2GB. The expansion memory module can be purchased from your dealer.

Memory Type: 1.8V PC5300/4200 DDR2 SDRAM 240pin ECC.
Memory Size: Supports 240pin DDR2 of 512MB, 1GB, 2GB, or 4GB.

6.1.1 Replacing the Memory Module

1. Shutdown the RAID controller using the "Shutdown Controller" function in proRAID Manager GUI.
2. After RAID controller is shutdown, power off the switches of the 2 Power Supply Fan Modules. Then disconnect the power cables.
3. Disconnect any Fibre cable from the controller module, and then remove the Controller Module from the slot.
4. Remove the memory module from the RAM socket of the RAID controller by pressing the ejector clips until the memory module pops out of the socket.
5. Align the new memory module into the socket. Make sure the notch is aligned with the key on the socket itself. With the ejector clips in open position, press down the memory module into the socket until it sinks into place. The ejector clips will automatically close to lock the memory module.
6. Reinsert the Controller Module.
7. If the RAID subsystem has dual (redundant) RAID controllers, repeat Steps 3 to 6 to replace/upgrade the memory of the other Controller Module.
8. Reconnect the Fibre cable(s) to the Controller Module(s). Reconnect the power cables and power on the 2 switches of the Power Supply Fan Modules.

6.2 Upgrading the RAID Controller's Firmware

Upgrading Firmware Using Flash Programming Utility

Since the RAID subsystem's controller features flash firmware, it is not necessary to change the hardware flash chip in order to upgrade the controller firmware. User can simply re-program the old firmware through the RS-232 port. New releases of the firmware are available in the form of binary file at vendor's FTP. The file available at the FTP site is usually a self-extracting file that contains the following:

XXXXVVV.BIN Firmware Binary (where "XXXX" refers to the model name and "VVV" refers to the firmware version)

README.TXT It contains the history information of the firmware change. Read this file first before upgrading the firmware.

These files must be extracted from the compressed file and copied to one directory in the host computer.

Establishing the Connection for the RS-232

The firmware can be downloaded to the RAID subsystem's controller using an ANSI/VT-100 compatible terminal emulation program or web browser-based RAID Manager remote management page.

With terminal emulation program, you must complete the appropriate installation and configuration procedure before proceeding with the firmware upgrade. Whichever terminal emulation program is used must support the ZMODEM file transfer protocol.

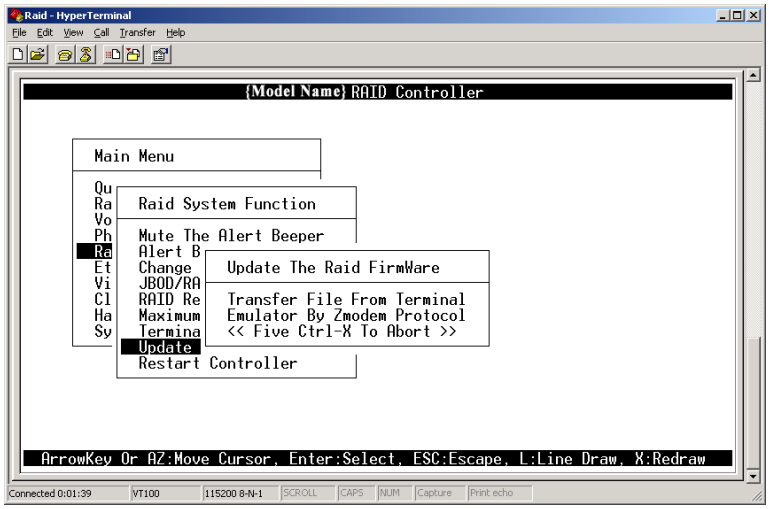
Web browser-based RAID Manager can be used to update the firmware. A web browser must have been setup before proceeding with the firmware upgrade.

Upgrading Firmware Through ANSI / VT-100 Terminal Emulation

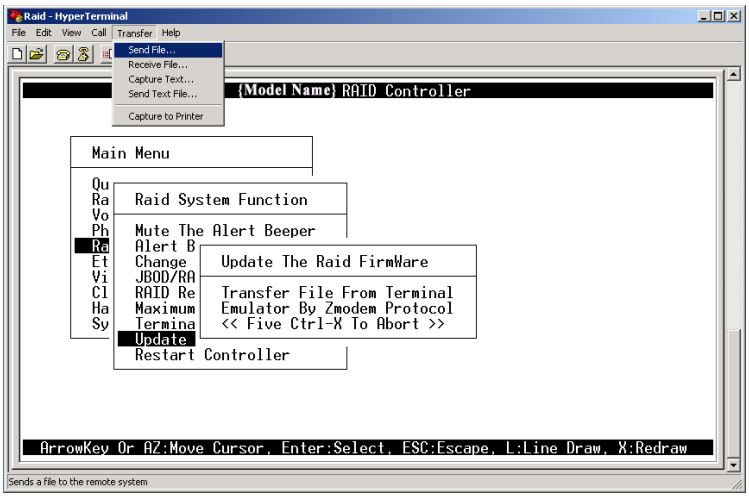
Get the new version firmware for your RAID subsystem controller. For Example, download the bin file from your vendor's web site into the local directory.

NOTE: When there is new boot ROM firmware that needs to be upgraded, upgrade first the boot ROM firmware. Then repeat the process (steps 1 to 9) to upgrade the firmware code after which a RAID controller restart will be necessary.

1. From the Main Menu, scroll down to "Raid System Function"
2. Choose the "Update Firmware". The **Update The Raid Firmware** dialog box appears.

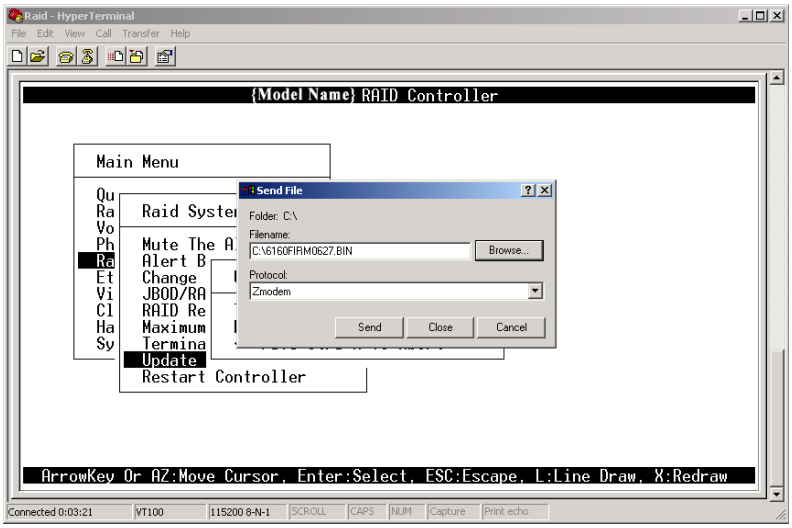


3. Go to the menu bar and click **Transfer**. Select **Send File**.

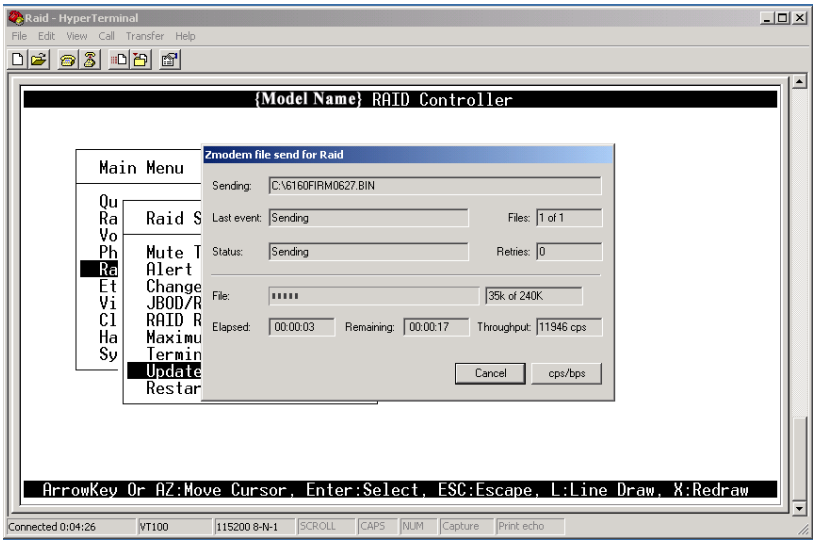


4. Select "ZMODEM modem" under Protocol to set ZMODEM as the file transfer protocol of your terminal emulation software.

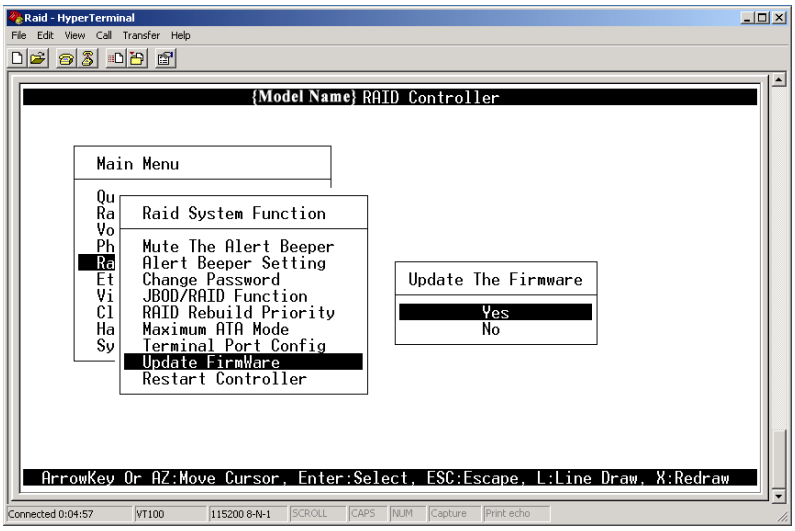
5. Click Browse. Look in the location where the firmware file was saved. Select the firmware file name "XXXXXXXX.BIN" and click Open.



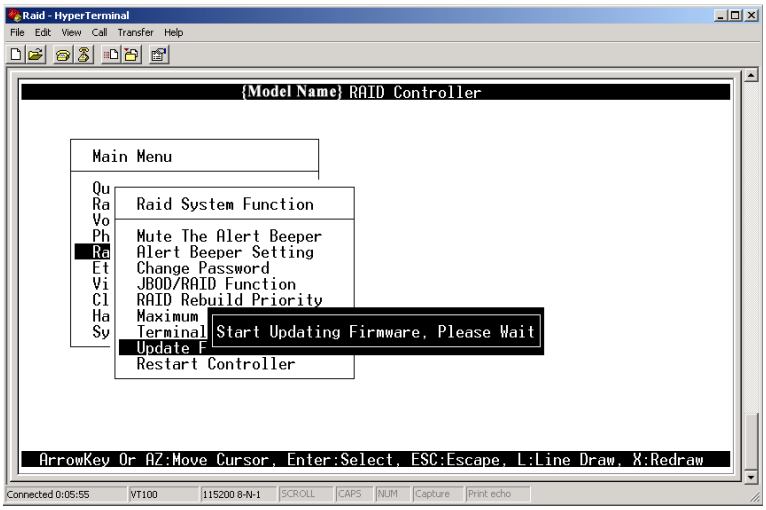
6. Click Send to send the firmware binary file to the RAID controller.



7. When the firmware downloading is completed, the confirmation screen appears. Select Yes to start programming the flash ROM.

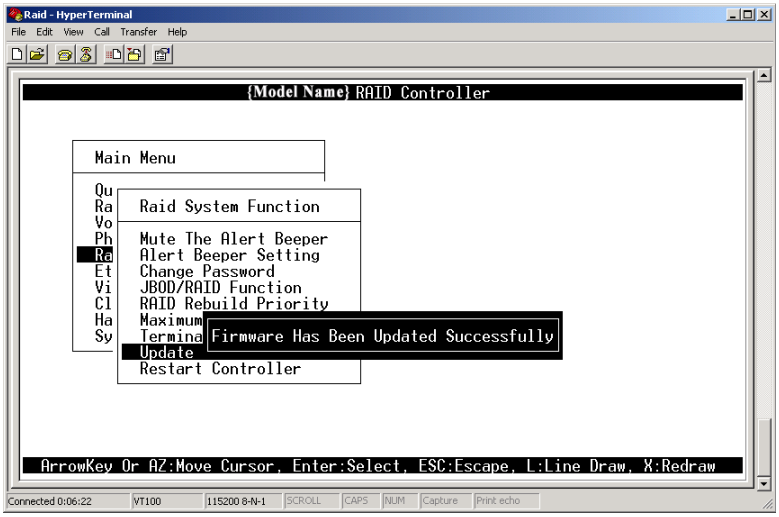


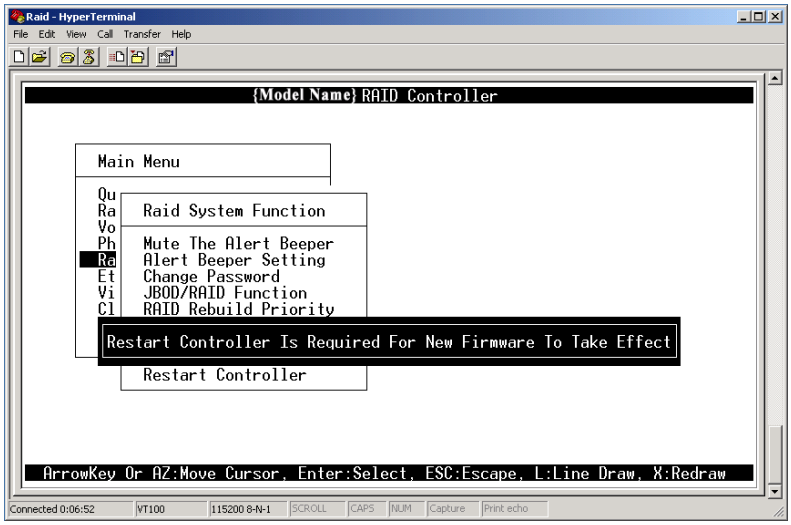
8. When the Flash programming starts, a message will show “Start Updating Firmware. Please Wait”.



9. The firmware upgrade will take approximately thirty seconds to complete.

10. After the firmware upgrade is complete, a message will show "Firmware Has Been Updated Successfully". Restarting the RAID controller is required for the new firmware to take effect.



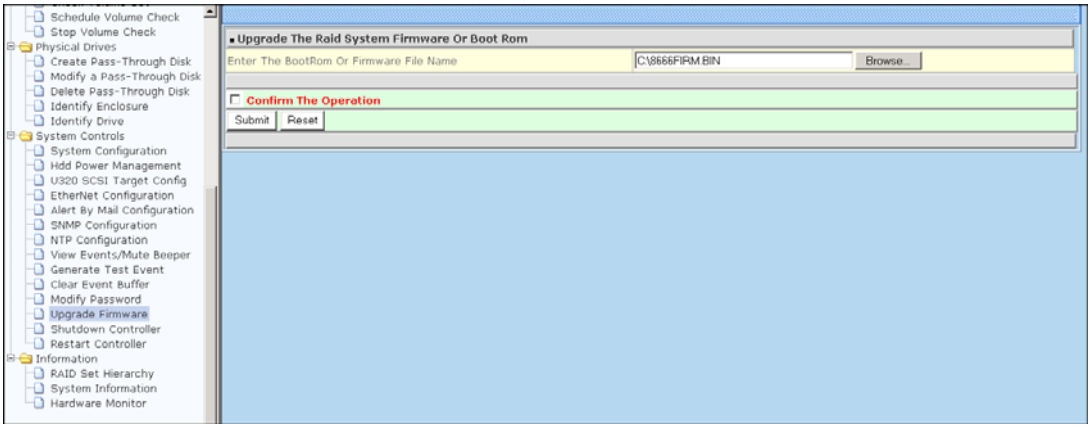


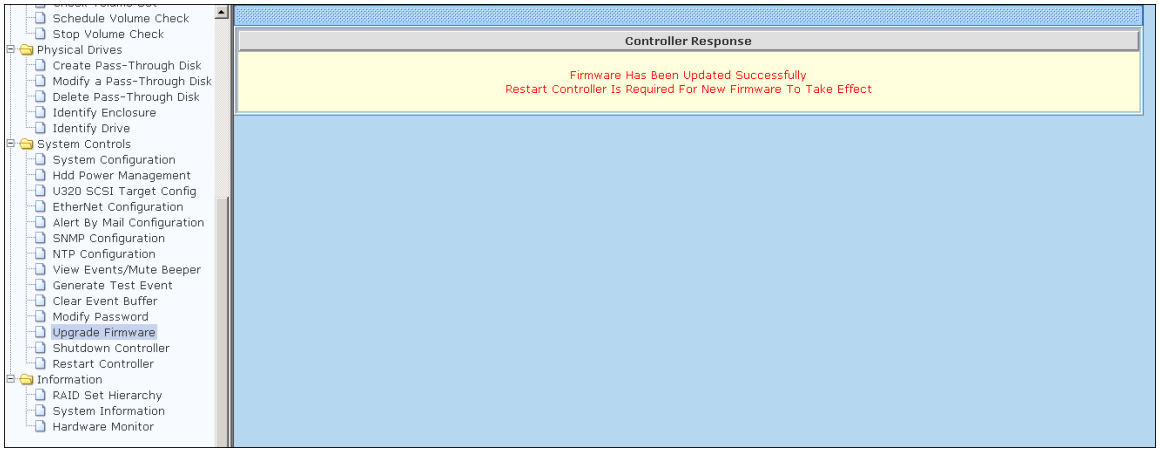
Upgrading Firmware Through Web Browser

Get the new version of firmware for your RAID subsystem controller.

NOTE: When there is new boot ROM firmware that needs to be upgraded, upgrade first the boot ROM firmware. Then repeat the process (steps 1 to 3) to upgrade the firmware code after which a RAID controller restart will be necessary.

1. To upgrade the RAID subsystem firmware, click the **Upgrade Firmware** link under **System Controls** menu. The Upgrade The Raid System Firmware Or Boot Rom screen appears.
2. Click **Browse**. Look in the location where the firmware file was saved. Select the firmware file name "XXXXXXXX.BIN" and click Open.
3. Select the **Confirm The Operation** option. Click the **Submit** button.



4. The Web Browser begins to download the firmware binary to the controller and start to update the flash ROM.

5. After the firmware upgrade is complete, a message will show "Firmware Has Been Updated Successfully". Restarting the RAID controller is required for the new firmware to take effect.